

Report of the President & CEO to the Board of Directors

Date: September 2022

Strategic Direction - Strengthen the processes that drive a culture of patient safety and quality care

Windsor Regional Hospital is now offering fentanyl test kits to patients before they are discharged from the Emergency Department or Mental Health Assessment Unit.

The opioid crisis continues to afflict the Windsor-Essex community with an increasing number of visits to our hospital Emergency Departments each year due to overdose or misuse.

In 2021, Windsor Regional Hospital saw 573 emergency visits specifically involving fentanyl - including 346 overdoses. So far in 2022 (January 1 to September 15), the number of visits has hit nearly 300.

For those who don't know, fentanyl is a powerful pain medication often prescribed to people with long-term, severe pain. When used this way, it can be effective and safe, but if misused it can be extremely dangerous with the potential to cause an overdose or death even in small amounts.

More recently, fentanyl has been discovered mixed in street drugs without the knowledge of the drug user. It's this situation that has led to the spike in trips to the Emergency Department.

So how can we reduce the risks?

Windsor Regional Hospital is now offering fentanyl test kits to patients before they are discharged from the Emergency Department or Mental Health Assessment Unit. Test strips and detailed instructions will be made available to any patient suspected or confirmed to be a drug user. The test strips will be distributed in a kit that also includes the life-saving drug naloxone used to combat overdoses.

More information about the fentanyl test kits can be found [HERE](#).

Those looking to get treatment for substance use are encouraged to visit connexontario.ca or to call 1-866-531-2600 to connect with local resources. For more information on the Windsor-Essex Community Opioid and Substance Strategy and local efforts in place to combat rising rates of substance use and overdose visit wecoss.ca.

If you or someone you know is experiencing mental health or substance-related crisis, call the local crisis line at 519-973-4435, contact 911, or go to the closest hospital emergency department.

Accreditation 2023

⚠️ Our on-site AC Survey dates will be the week of November 26, 2023

Why we participate in the Accreditation Process

- ① Overall, the accreditation process:
 - helps us reduce risk
 - helps us have more effective teams
 - AND helps us provide higher quality care leading to better patient care outcomes and experiences.

Overview & Timeline of the accreditation process

- ① **There are 3 phases** - Assessment, Preparation, and the actual On-site Survey
- ① **There are over 50 teams** that will work together simultaneously to get us prepared

Accreditation (AC) 2023 - Overview		Aug 22	Sep 22	Oct 22	Nov 22	Dec 22	Jan 23	Feb 23	Mar 23	Apr 23	May 23	Jun 23	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	
Phase 1 Assessment Nov. - Mar.	Create Teams																		
	Complete Surveys																		
	Conduct Mock Tracers																		
	Assess ROPs																		
	Assess Standards																		
Phase 2 Preparation Apr. - Nov.	Create Action Plans																		
	Complete Action Plans																		
	Prepare Our Evidence																		
	Prepare Education Plan																		
	Educate Staff																		
Phase 3 On-site Survey Nov. 26 - Dec 1	Prepare for On-site																		
	On-site Survey - be assessed by Accreditation Canada surveyors																		

- ⚠️ **New this cycle** there will have a patient surveyor, so expect highlighting of our patient experience processes, and an emphasis on how we include patients and families in their care
- ⚠️ **New this cycle** is Corporate Tracer Training and emphasis on completion of Mock Tracers.
 - Tracers are the methods used by AC surveyors to assess our processes when they come on-site.
 - WRH is increasing our capacity corporately to complete mock tracers so that we can self-assess the same way that the surveyors will assess us.
 - This will be helpful as we move towards a future continuous cycle
- ⚠️ **The Accreditation Process will change beyond our 2023 cycle** – **after this cycle**, we will be transitioning to a continuous model. There are not many details yet as Accreditation Canada is still developing the process.

Next steps:

- ⚠️ **All Board Members:**
 - Meeting invites will be sent out in December/early January to complete the Governance Survey –*completed as a group*
 - February, 2023 - Board Members will be invited to take part in the Governance Standards Self-Assessment – *completed as a group*
 - March, 2023 - create an Action Plan based on the Survey & Self-Assessment Results
- ⚠️ **Board Chair & CEO:**
 - Lead work for gathering needed evidence as guide sheets for the on-site survey, as required for AC surveyors

Want to know more? Go to <https://mywrh.ca/Accreditation> for more info or contact [Sherri Franz](#) or Linda Morrow.



COVID-19 VACCINES

EFFECTIVE NOW - we have added **COVID vaccine appointment options** (in addition to those currently available in WE Care pharmacy) between the hours of 6 am to 4 pm, Monday through Thursday, for staff to receive the Bivalent COVID-19 vaccine.

Locations:

Met Campus: Clinical Education Room

Ouellette Campus: LaSalle Room

(These rooms are the same rooms where mask-fit testing takes place).

Please go to <https://www.wrh.on.ca/StaffBooking> to book your appointment and enter your information.

Any staff can book as long as they are 3 months past their last COVID vaccine.

Stay tuned for information on influenza vaccines.

Strategic Direction – Uphold the principles of accountability and transparency

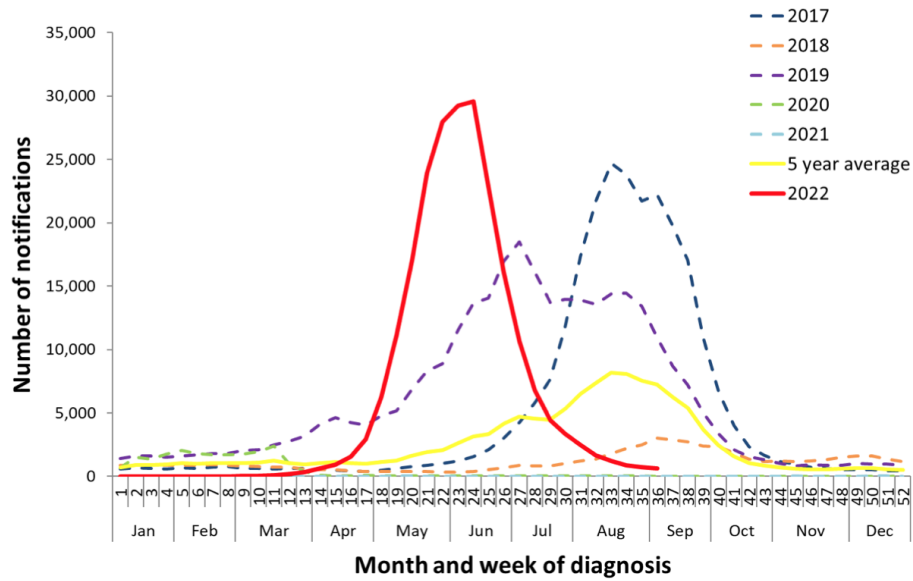
Australia Influenza Update

As stated we do look to what happened in Australia as to what our influenza season probably will look like. Below are the most up to date charts.

Clearly their season was earlier and more intense than previous years.

So far for Ontario the influenza rates are still low <https://www.publichealthontario.ca>

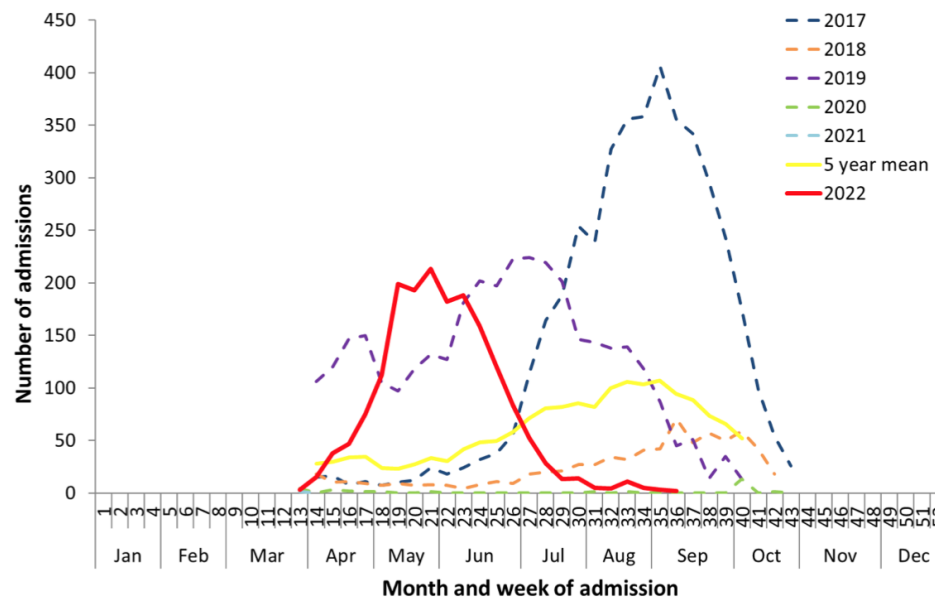
Figure 4. Notifications of laboratory-confirmed influenza, Australia, 01 January 2017 to 11 September 2022, by month and week of diagnosis*



Source: NNI

*NNDSS notification data provided for the current and most recent weeks may be incomplete. All data are preliminary and subject to change as updates are received, with most recent weeks considered particularly subject to revisions. Please refer to Data considerations for interpretation of the 5 year average.

Figure 7. Number of influenza hospitalisations at sentinel hospitals, from April to October, 2017 to 2022 by month and week of diagnosis*



Source: F

Source: <https://www1.health.gov.au/internet/main/publishing.nsf/Content/cda-surveil-ozflu-flucurr.htm>



Strategic Direction - Maintain a responsive and sustainable corporate financial strategy

Strategic Direction - Create a dynamic workplace culture that establishes WRH as an employer of choice

The Workplace Wellness Program -Update

BACKGROUND

The Workplace Wellness Program launched in May, 2022 and is committed to providing WRH staff, professional staff, and their families with a Workplace Wellness Program that will be available and accessible to all. It is a comprehensive program that addresses all aspects of wellness and health: physical, mental, emotional, spiritual, social etc.

The Workplace Wellness Committee provides oversight for the Program. The Committee has 28 members and includes representation from several areas of the hospital, including professional staff. FSEAP is the contracted vendor that provides daily coordination and implementation of services.

PROMOTION & PARTICIPATION

Events are promoted through the monthly calendars, as well as through email promotion and videos sent to all staff through Public Affairs. In addition, members of the Committee are available to present at departmental meetings. FSEAP has also attended promotional events onsite to talk with staff, distribute flyers and postcards, and sign staff up for events.

The calendar includes events that are offered throughout the community, and other events that are specific to WRH staff only. They occur both on and offsite. Events offered as part of the program are designed to address all aspects of the program.

WRH Wellness Challenge registration is open so register today! We are excited to announce that from October 3rd to 30th you will be able to challenge yourself or your colleagues in a Wellness Challenge that will help you develop and maintain healthy exercise and nutrition habits and a chance to win prizes!

You can join individually, make your own team or join a team with other WRH employees. Here's how to join:

- 1) Register for the challenge by visiting <https://wrh.liftsession.com> and creating a LIFT account. (If you already have a LIFT account, click the login button).
- 2) Download the App Store or Google Play Store if you have not already.
- 3) Join the challenge from a computer or from the mobile app.



Once you've downloaded the app, earning points throughout the challenge is simple! You can complete LIFT workouts suggested by the app, or, do your own workout and upload what exercise you did to the app.

The Wellness Challenge will also have weekly prizes for participating! Stay tuned for information on prizes closer to the October 3rd launch date.

If you have any general LIFT platform questions or need help joining the challenge, please contact info@liftsession.com.

For staff and their immediate family please go to learn more at <https://www.wrh.on.ca/WorkplaceWellnessCalendar>

Strategic Direction - Redefine our collaboration with external partners to build a better healthcare ecosystem

St. Clair College Gourmet Food and Wine Gala

After taking a hiatus due to the COVID-19 pandemic, the St. Clair College Gourmet Food and Wine Gala came back with a bang!



The 28th annual event raised a whopping \$1.1-million in support of a new acute care hospital for Windsor-Essex. This incredible gift represents the proceeds from the event and a generous pledge from the St. Clair College Alumni Association to support the future of its students and healthcare in our region.

For more info - <https://www.wrh.on.ca/newsroom?newsid=9084>

Strategic Direction - Continue the pursuit of NEW state-of-the-art acute care facilities

Stantec Architecture as the Planning, Design and Conformance (PDC) consultant Announced

Windsor Regional Hospital announced it has selected Stantec Architecture as the Planning, Design and Conformance (PDC) consultant for the New Windsor-Essex Acute Care Hospital Project. This team of architects and engineers will support the project through the development of design documents while providing support throughout the tendering and construction stages.

With the contract awarded, the Stantec team will now begin work on the project which includes:

- developing block schematic plans (early design plans)
- developing project documents and procurement documents needed to proceed with a request for qualifications (RFQ) for companies with sufficient experience and capacity to deliver a large-scale hospital project
- assisting in the pre-qualification evaluation process
- preparing indicative plans and output specifications to include in the main RFP for the project
- monitoring the construction progress and provide coordination and oversight during commissioning, completion, and transition into the new hospital
- consulting with WRH staff and the community throughout the process.

Construction on New Windsor-Essex Acute Care Hospital is expected to begin in 2027.

<https://www.wrh.on.ca/newsroomessex?newsid=9083>

Questions and Answers

https://www.wrh.on.ca/uploads/Common/PDC_Announcement_QAs_Sep_27_2022.pdf

