

Report of the President & CEO to the Board of Directors

Date: June 2019



Update on 2019 Strategic Objectives

As part of the Windsor Regional Hospital Strategic Planning process, we did not only have a cross section of employees, volunteers and professional staff coming together to develop the plan, we also interacted with hundreds of patients and community members on what was important to them as to what should be Windsor Regional Hospital's direction and what decisions it should make on allocating its resources to pursue this strategy.

Many organizations stop here.

However, the question is: 'How do we make sure what we do on a daily basis drives the achievement of our Vision?'. As a result we need to OPERATIONALIZE our Strategic Directions and Initiatives. This is NOT a make work project. Many organizations are busy but do not have focus.

Page 1 of 2



The bottom line is if you are doing something that does not advance our Strategic Plan, you should stop doing it. This operationalization of the Strategic Plan creates focus on our day to day activities.

At the link below, are program specific Objectives we are all working on to operationalize our Strategic Plan. Please take some time to flip through the one for your Program and also spend time looking at others. You will notice we are all "rowing in the same direction". This is impressive. You will also see hard copies of these documents in your department.

https://www.wrh.on.ca/StrategicObjectives

Update on Ontario Health Teams

Over 40 health-care program and service providers, including all three hospitals in Windsor-Essex (Erie Shores Healthcare; Hôtel-Dieu Grace Healthcare and Windsor Regional Hospital), have expressed an interest in collaborating on a submission for an Ontario Health Team that would include all the residents of Windsor-Essex, representing approximately 400,000 individuals.

Hôtel-Dieu Grace Healthcare has agreed to take on the Lead Coordinating role for the purpose of submitting a Regional Self-Assessment which is required by the Ministry of Health and Long Term Care as a first step in the planning process.

Over the past three weeks, many of these agencies have been working collaboratively to complete the Self-Assessment which is to be submitted <u>by May 15, 2019</u>. These are the very early stages of a multi-step and multi-year process. It is an incredibly exciting partnership opportunity between the Province of Ontario and Windsor and Essex County to truly embrace and create a Regional Strategy for Healthcare Planning and Administration, with a focus on improving Patient Experience and Outcomes.

The following link outlines the details of Ontario Health Teams and the various stages until full maturation:

http://health.gov.on.ca/en/pro/programs/connectedcare/oht/docs/guidance doc en.pdf

Stay tuned for on-going updates as we collectively proceed forward.



Page 2 of 2