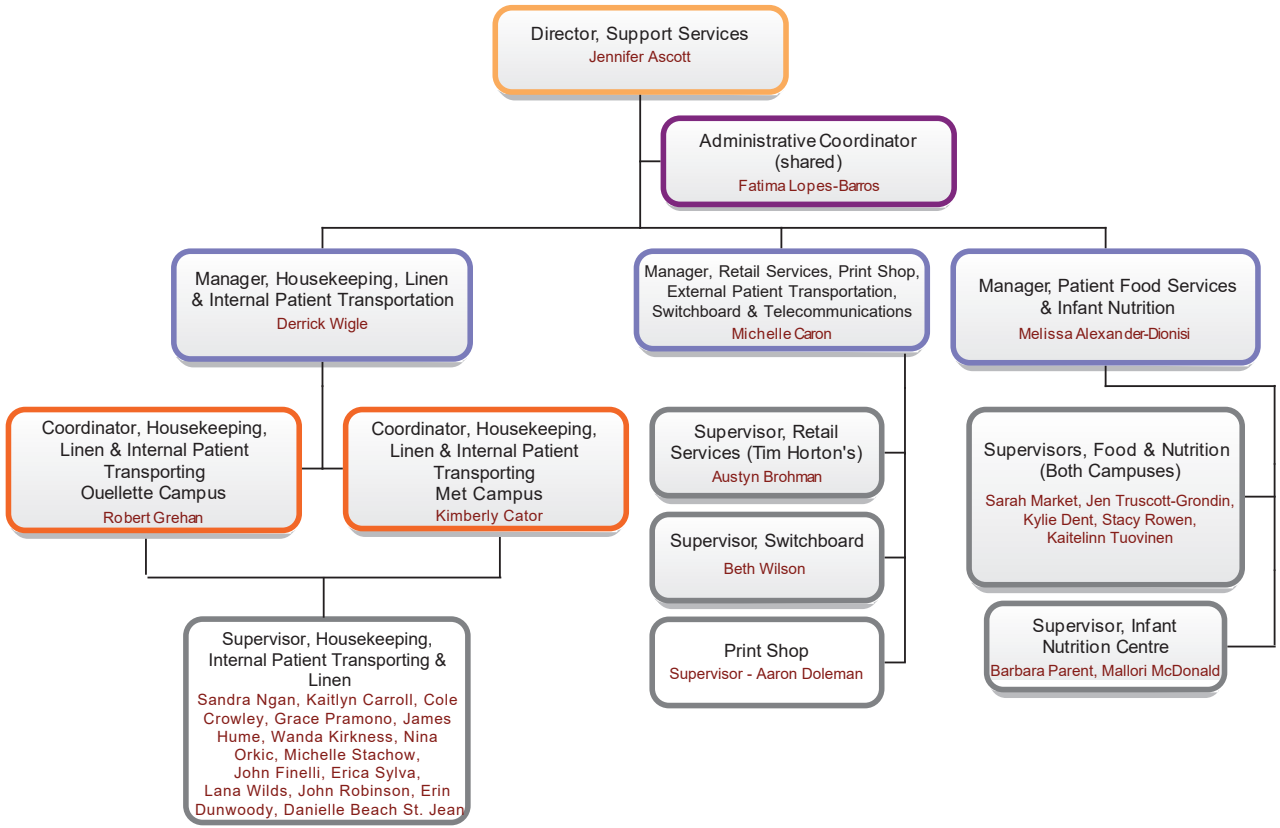Director, Support Services