

Frontline Tribune

The best way to succeed in life is to act on the advice we give to others. ~ Unknown



APRIL 7TH, 2014

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www.wrh.on.ca



At Windsor Regional Hospital

COMPASSION is our
PASSION

For rewarding
Volunteer
opportunities,
please call:

MET CAMPUS
519-254-5577
Ext. 52563

OUELLETTE CAMPUS
519-973-4411
Ext. 33345



Contact us at:
www.wrh.on.ca



VOLUNTEERS HELP SAVE LIVES!

Much has changed over the years when it comes to hospital volunteers - there are more responsibilities and, more younger people are participating!

As part of the valuable team of volunteers at Windsor Regional Hospital, Met and Ouellette Campus, Arnub Farooqui and Brittany Yeryk welcome patients and visitors at the Volunteer Information Desk of the Goyeau Street entrance of Ouellette Campus.

Volunteers at the Welcome Desk greet visitors, assist them with directions and assist them to their destination in the hospital. They also transport patients by wheelchair as needed.

Arnub and Brittany also encourage all visitors, patients and staff to use the hand sanitizer as they enter the hospital. This friendly reminder positively impacts the health of our patients. Hand hygiene is the single most important thing we can do to prevent the spread of infectious

germs to our patients. Proper hand washing really does save lives.

Arnub started volunteering at WRH because she had a desire to give back to the community, not just focus on school. She enjoys talking to the patients and visitors and understands the importance of helping them feel cared for from the moment they enter the door. Arnub is completing her 4th year of Biology at the University of Windsor hoping to pursue a career in Occupational Therapy.

Brittany enjoys helping others and seeing the smiles on the faces of visitors when she is able to assist them. Brittany is researching a career in Mental Health.

Thank you to all the volunteers for your commitment to the patients at Windsor Regional Hospital, both Met and Ouellette Campus. Your compassion is essential to Windsor Regional Hospital providing Outstanding Care - No Exceptions!



One day she hopes to WALK IN HIS SHOES and receive an ORGAN DONATION too.

KAIDYN'S DREAM...a WALK for LIFE

Sat., April 12th, 2014 at 9:00 am

Walk/Run/Cycle/Wheel

Green Mile or Half Marathon

Essex to Windsor Regional Hospital Met Campus

Painting the town green to help promote Organ and Tissue Donation

Kaidyn, his family, friends and participants will complete Kaidyn's Dream...a Walk for Life at the Met Campus at 4:00 p.m. to celebrate and recognize his achievement.

www.beadonor.ca/kaidyns-dream

WINDSOR REGIONAL HOSPITAL

Charity Golf Tournament
2014



Peter Dobrich
with
Mickey Stanley

Detroit Tiger Alumni:

Alumni celebrity guests will be an exciting part of the day and will be golfing in select groups during the tournament.

THURSDAY, MAY 29, 2014 -

ESSEX GOLF & COUNTRY CLUB

- Shotgun start: 11:00 a.m.
- Pre-dinner reception
- Lunch at "The Shack"
- Dinner: 5:30 p.m.

HOME RUN Golf Foursome \$2,500
(Includes green fees, cart, lunch, host bar pre-dinner reception, dinner/wine, tournament gift, skins game and signage at one hole.)

For sponsorship opportunities, please contact Pat Valleau at 519-973-4411 ext. 33966 or email pat.valleau@wrh.on.ca

R.S.V.P. to Linda McLean by Friday, May 16, 2014 • Phone: (519) 254-5577, Ext. 52005
Fax: (519) 254-2317 • E-mail: linda.mclean@wrh.on.ca



THE STANDARDIZATION AND OPTIMIZATION PROCESS

Windsor Regional Hospital is embarking on a journey to standardize our operations at both campuses, and strengthen the WRH team, by optimizing our services and implementing best practices.



SOP (Standardization & Optimization Process) is a term you'll be hearing often in the coming weeks and months. It is an opportunity to focus on our people, implementing processes and getting results. Every department and service will take part in the process and every WRH staff member will have an opportunity to participate.

KM&T is our partner in this journey. For more on KM&T, the SOP, and how it works, visit the Intranet and click on the SOP logo.

A promotional poster for a 'Santé' event. The word 'Santé' is written in a large, red, cursive font. Below it, the text reads 'A TOAST TO YOUR HEALTH' and 'A SAMPLING OF LOCAL FLAVOUR AND LOCAL WINE'. The date and time are 'THURSDAY, MAY 15, 2014, 7 P.M. - 9:30 P.M.' and the location is 'CIOCIARO CLUB'. On the right side, a red vertical banner says 'SAVE THE DATE!' in white, bold, capital letters. The background features a green vine with leaves and a wooden pestle.

we care PHARMACY

A new retail pharmacy is now open at the Ouellette Campus - one that will provide great service for patients as well as employees, volunteers and professional staff.

Open effective March 31st

9 am to 5 pm

Monday to Friday

(P) 519-255-2181 ♦ (F) 519-255-2182

GRAND OPENING

April 10th from 1 pm to 4 pm

Door Prizes ♦ Refreshments



BEDSIDE MANOR EXPANDS!

Windsor Regional Hospital now has a second Bedside Manor location, open to serve families wishing to stay close to loved one's at the Ouellette campus. The location is on Ouellette Avenue - across from the hospital and, similar to the Bedside Manor location on Byng Road, Met Campus, it also provides a comfortable place to relax, refresh, and stay close to a family member in the hospital.

For those not familiar with the concept, Bedside Manor locations can provide a comfortable option for accommodations for:

- A family member or friend who is staying at the hospital
- A family member who is far from home
- A family member who wants to stay close to the hospital
- A family member who needs a place like home to rest and freshen up

Accommodations are available for two adults per room, with shared common areas (bathroom, living room, dining room, family room, kitchen and laundry area). The accommodations are smoke free and are monitored by WRH Security.

They are not equipped to provide any type of nursing care, medical procedures or such services and cannot accommodate pets. Guests are encouraged to reserve a room between 8:30 am and 4 pm. For more information, contact Rose Deluca at 519-254-5577 ext. 52410 or (cell) 519-995-2692. On weekends and after hours, please contact the Admitting Department at ext. 52364 at Met or ext. 33324 at Ouellette Campus.

MEMO TO STAFF - DIRECTOR OF DIAGNOSTIC IMAGING

Claudia den Boer Grima, Vice President, Regional Cancer and Clinical Support Services is pleased to announce the appointment of Colleen Nelson to the position of Director, Diagnostic Imaging.

Colleen brings a wealth of experience from these positions to her new role of Director which will serve her well as she ably builds upon the excellent Diagnostic Imaging, Nuclear Medicine and Cardio Pulmonary services provided at both campuses of Windsor Regional Hospital.

Please join Claudia in congratulating and welcoming Colleen to this role.

DID YOU KNOW?

In 1912, transplant pioneer Alexis Carrell received a Nobel Prize. The French Surgeon developed methods for connecting blood vessels and conducted successful kidney transplants on dogs. He later worked with aviator, Charles Lindbergh to invent a device for keeping organs viable outside the body, a precursor to the artificial heart.

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