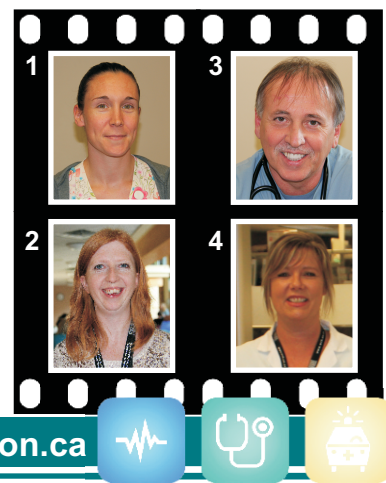


Frontline Tribune

One resolution I have made, and try always to keep, is this: To rise above the little things. ~John Burroughs



JANUARY 13TH, 2014

VOLUME 2 EDITION 2

www.wrh.on.ca

PATIENT EXPERIENCE EXPO

Offering a compassionate, professional, welcoming and courteous environment for patients is essential in our commitment to providing Outstanding Care - No Exceptions!

To live our mission of delivering an outstanding care experience driven by a passionate commitment to excellence the Patient Experience Committee is holding a special day at the Ouellette Campus on Wednesday, January 15th.

Starting at 10 am, exhibits explaining some of the many WRH initiatives dedicated to patient-centered care - including many successful programs, some of them we are pleased to introduce to staff at the Ouellette Campus - will be on display in the main hallway above the coffee bar. Please take the time to join your colleagues in visiting these exhibits and ask questions of WRH staff at the booths, who will be happy to explain the programs and share experiences.

At Noon, please join me in the cafeteria for some fun and meet some of the representatives of our Patient Experience Task Force and learn more about our Above and Beyond program and how we truly lean on each other - just as the song 'Lean On Me' describes!

Providing a seamless, collaborative system across both campuses will help ensure we reach our ultimate goal of ensuring the best possible experience for our patients and their loved ones.

I look forward to seeing you there!

David

HOW WE IMPROVE THE PATIENT EXPERIENCE AT WINDSOR REGIONAL HOSPITAL!

January 15, 2014 from 10am to 2pm

Goyeau Entrance: Mezzanine
& First Floor (Kiosk Lobby)

Learn about the different services we provide to improve the patient experience!

Fill out a quiz to win a GE Digital Camera!

For further details please contact Danielle at 519-973-4411 ext. 32539 or danielle.ramsten@wrh.on.ca

VISITOR AND STAFF GUIDELINES AS A RESULT OF INFLUENZA

As staff are aware, as of January 7, 2014 guidelines have been put in place to protect you, along with patients and visitors concerning influenza and the spread of the flu. Windsor Regional Hospital employees, students, volunteers and Professional Staff, who have contact with any hospital patients must have been vaccinated against influenza, or must wear a mask when they are with patients. Those vaccinated with the flu shot must still wear a mask for two weeks after receiving the flu vaccine in order to ensure the necessary protection has taken effect. No exceptions. If influenza is suspected or diagnosed in a healthcare worker, the person must remain off work until the period of peak symptoms and the period of communicability (five days from onset) has passed. If you have any questions, please visit the WRH website to view a memo regarding Visitor and Staff Guidelines as a Result of Influenza: <http://bit.ly/1gEiU7f>

THANK YOU ER STAFF

The following grateful patient letter was written and received in braille however, interpreted by the patient's mother on his behalf, requesting that it be shared with all at Windsor Regional Hospital. Thanks also to Melanie Allen, MRT(N) Nuclear Medicine for sharing on behalf of the family.

*To the wonderful staff in the Emergency
Department at the Ouellette Campus*

I wanted to thank you for taking such good care of me and trying to find out what my illness was. I know you are very busy and it meant a lot to me and my family that you all tried so hard to help me. You were all very wonderful to me and I really appreciate all that you did.

*Sincerely,
Jerry Kluytmans*

LOOK & FEEL Your Best 2014

Special thank you to all our vendors for donating their services!

Prize Giveaways!

January 20, 2014
10am to 4pm

Met and Ouellette Campuses

(services will be at Met in the Vendor Hallway and at Ouellette in the Goyeau Entrance Mezzanine & First Floor (Kiosk Lobby))

Complimentary Mini-Esthetic Services that you can benefit from on the gloomiest day of the year!
Open to all Employees, Volunteers & Physicians

Services are provided on a first-come first-served basis and on vendors ability to supply.

This year's event will feature an opportunity to have your handwriting analyzed and to hear expert Elaine Charal speak.



10am-12pm Individual Handwriting Analysis
(Met Vendor Hallway)
1pm-2pm Power of the Pen Presentation
(Essex Room / Met Auditorium Side B)
2pm-4pm Individual Handwriting Analysis
(Goyeau Entrance: Mezzanine & First Floor (Kiosk Lobby))

TIP OF THE HAT TO YOU!



Hats On For Healthcare kicked off its 2014 campaign at EMS in Tecumseh.

Windsor Regional Hospital's Hats On For Healthcare kicked off its annual campaign last Thursday at the new EMS (Emergency Medical Services) Station 25 in Tecumseh with over 15 firms, schools, financial institutions and professional sport teams already signed up to participate.

"The 5th annual Hats On For Healthcare is supporting trauma services this year," stated Elaine Snaden, Co-chair and current Vice President/Chair of the Windsor Regional Hospital Foundation. "Over 9000 trauma patients are served who are victims of car accidents, falls, burns or other sudden incidents that lead to critical injury and require trauma program assistance."

Staff can participate on February 12, the official Hats On For Healthcare Day by wearing wild and zany hats. Photographers will be circulating both Met and Ouellette Campus on the 12th looking for the best individual or program team hats! For more information, go to www.hatsonforhealthcare.com

Please join us for Palliative Care Grand Rounds

Individual Case studies will be discussed by Dr. Aoun



Thursday January 16, 2014
12 Noon to 1pm
WRH- Ouellette Campus
Windsor Room (Basement Level)
Pizza Lunch will be provided

To register for this event please email:
OrganizationalDevelopment@wrh.on.ca
or phone: 519-973-4411 Ext 33206 or 33466
Deadline for registration is Tuesday, January 14, 2014

For details regarding this event contact:
Kathy Quinlan, Manager 8East/8West
Kathy.Quinlan@wrh.on.ca
Or phone: 519-973-4411 Ext 33863

REMINDER OF MONTHLY BP CLINIC

The District Stroke Centre, based at Windsor Regional Hospital's Ouellette Campus remind us of a Blood Pressure Clinic available on Tuesday, January 21 from 12:00 Noon to 3:30 pm on the First Floor Kiosk Lobby. All are welcome to get their blood pressure tested.

RENEW: A Life After Cancer Educational Series



Breast & Colorectal Cancer Survivors can attend any or all of the classes based on your specific needs & interests

All classes take place at the Cancer Centre at Windsor Regional Hospital in the Casino Cares Conference Room.



PART I: SURVIVORSHIP & YOU
Wednesday, January 22, 2014 5:00pm

- Your next steps in your journey- screening & prevention information
- Potential side effects after cancer treatment (e.g. lymphedema)
- Cancer Program Oncologists Dr. Hamm and Dr. Hirwitz will discuss long term effects of breast and colorectal cancer treatment

Parts I-III are FREE to attend.

Family members are welcome.

Pre-registration is required.

Call
519-254-5577 x 52800
or email
brooke.meloche@wrh.on.ca



RENEW
resources | education | nutrition | exercise | wellness
A Part of Windsor Regional Hospital Cancer Program



COMPASSION is our
PASSION

Windsor Regional Hospital will perform over 17,600 mammograms at both campuses during the next fiscal.

DID YOU KNOW?

Frontline Tribune is a Publication of the Public Affairs/Communications Department of Windsor Regional Hospital. Information/submissions can be made to frontlinetribune@wrh.on.ca or by calling ext 33350 (Ouellette Campus) or call ext 52003 (Metropolitan Campus). Staff pictures on front are: 1) Tina Mariani Diagnostic Imaging; 2) Meagan LeBlanc - Employee Health; 3) Tom Dupuis - Respiratory; 4) Katherine Arseneault - Laboratory