

Frontline Tribune

Growth begins when we begin to accept our own weakness.
~Jean Vanier



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EXPLORING THE FUTURE OF HEALTHCARE IN WINDSOR-ESSEX



It's hard to imagine what the local healthcare scene will look like 10 years from now, but Windsor Regional Hospital wants to show residents the possibilities.

Over the last 10 years, 23 new replacement hospitals have been built or are currently underway in Ontario. This kind of investment has the potential to transform communities into centres of healthcare excellence.

When Humber River Hospital in Toronto opens next year, patients will be able to control room temperature, adjust lighting and video chat with a nurse, using a bedside monitor. Last year, Niagara Health System opened a hospital with the ability to split into 2 distinct air handling zones in the event of a pandemic.

This month, Windsor Regional Hospital is launching a project that allows residents to take a virtual tour of some of these state-of-the-art hospitals, by bringing the latest in healthcare infrastructure and innovation right to your computer screen.

Windsor Regional Hospital Communications Manager, and former CBC News Reporter Allison Johnson, is spearheading the project. She'll tour some of Ontario's newest hospitals and share the highlights in a series of videos and blogs.

Follow Windsor Regional Hospital on Twitter at @WRHospital, and like the hospital on Facebook for the latest updates on the project.

PATIENT EXPERIENCE EXPO AND FLASH MOB LEAVES AN IMPRINT!

The introduction of the Patient Experience Expo at the Ouellette Campus last week left an imprint and message absorbed by staff, volunteers and visitors. The Expo was promoting the importance of patient-centred care and a major part of our ongoing commitment to providing Outstanding Care-No Exceptions!

Expo displays were available to staff on Infection Control, Accreditation, Guest Services, Patient Flow, Volunteer Services and the Welcome Desk, Service Recovery, Interpretalk (language line), Patient Representative, Above & Beyond and AIDET Training. Staff were also treated to (Thanks for poppin' by) popcorn and Tim Hortons coffee.

David Musyj, President and CEO, Windsor Regional Hospital stated, "It's been almost four months since we completed our realignment and we are proud of how everyone ensured it was business as usual for our patients and families. Now we move to the next phase, ensuring a standardized system-wide approach to patient care across Windsor Regional Hospital.

David went on to say, "For the last four years, both campuses have enjoyed what many would consider to be very good patient satisfaction scores however, we weren't interested in having just a very good patient satisfaction score, we were interested in having an excellent one!



Flash Mob staff dancers led by Denise Harpe and Monica Staley who began their 'Lean On Me' dance routine in the cafeteria and finished in the Goyeau lobby with many applauding their efforts!

With the kick off of the Compassion is our Passion campaign at Ouellette Campus, staff will now hear the Lean On Me melody daily along with Brahms Lullaby (which announces a birth at the Met Campus). The sounds are to remind and encourage staff to remember that the only reason we are here is to care for our patients, and that they deserve compassionate care.

David reminded the audience during the Flash Mob Dance that the playing of the Lean On Me theme is not just for clinical staff but for everyone who is responsible for our patients' care, regardless of whether you connect with them directly or provide a service that ultimately affects them.

David congratulated the Task Force members for their creativity and energy in hosting the Patient Experience Expo and wished them well as they continue their creative improvements.

RENEW: A Life After Cancer Educational Series



Breast & Colorectal Cancer Survivors can attend any or all of the classes based on your specific needs & interests

All classes take place at the Cancer Centre at Windsor Regional Hospital in the Casino Cares Conference Room.

Parts I-III are FREE to attend.

Family members are welcome.

Pre-registration is required.

Call
519-254-5577 x 52800
or email
brooke.meloche@wrh.on.ca



RENEW

resources | education | nutrition | exercise | wellness
A Part of Windsor Regional Hospital Cancer Program

Part of the "RENEW: A Life After Cancer Program" Educational Series



PART I: SURVIVORSHIP & YOU Wednesday, January 22, 2014 5:00pm

- Your next steps in your journey- screening & prevention information
- Potential side effects after cancer treatment (e.g. lymphedema)
- Cancer Program Oncologists Dr. Hamm and Dr. Hirmiz will discuss long term effects of breast and colorectal cancer treatment

Part II: Reclaiming Life After Cancer Tuesday, January 28, 2014 5:00pm

- A Cancer Program Genetic Counsellor teaches you how to draw your family tree and what it means for your family
- A Cancer Program Social Worker talks about relationships, back-to-work planning and sexuality

Part III: Professional Tips to Take Your Health & Recovery to the Next Level Thursday, February 6, 2014 5:00pm

- A Cancer Program Registered Dietitian talks about healthy eating, nutrition and common myths about food and cancer
- Charlotte Loaring, Registered Physiotherapist teaches the benefits of physical activity

RENEW Exercise Program

- 10 week tailored program for breast and colorectal cancer survivors delivered by certified professionals
- Developed by Windsor Regional Hospital Cancer Program and University of Windsor Faculty of Human Kinetics
- Call 519-254-5577 Ext. 52800 for details

Applying for Tuition Assistance?

Your completed application and agreement form (approved by your Manager) must be submitted to Learning Resources (Met Campus) **BEFORE** the course begins and **BEFORE** the intake deadline date

Applications received after the course has started and/or after the intake deadline will **NOT** be accepted

Classes Beginning

Intake Deadline Date

April - August, 2014

March 1st, 2014

Please visit the **WRH Intranet: Learning Resources** site for detailed information. **There HAVE BEEN changes** to the Tuition Assistance Policy and Application. Questions? Contact Christine Duval x. 52821

WRH Intranet/Programs and Services/Learning Resources/Tuition Assistance

KUDOS TO DR. ART KIDD

Windsor Regional Hospital recognizes and congratulates Dr. Art Kidd for recently receiving the National Frederick G. Banting Award for efforts in promoting diabetes prevention and care.

Having graduated from Queen's University Medical School, Dr. Kidd has had a very productive and rewarding career to date, focusing his specialty in Internal Medicine, Endocrinology and Metabolism. He has served as Chief of Internal Medicine at the former Salvation Army Grace Hospital along with being Chief of the Medical Staff at the former Hôtel-Dieu Grace Hospital.

Dr. Kidd also displayed his leadership as President of the Essex County Medical Society. Along with his current duties as a member of the Professional Staff of Windsor Regional Hospital, he is an Adjunct Professor at the Windsor Schulich School of Medicine and Dentistry, Personal Issues and Counseling Resource for the South Western Ontario Medical Education Network (SWOMEN) and Medical Advisor to Diabetes in Action with the Teen Health Centre (Windsor Essex Community Health Centre). His dedication and commitment to patients, young and older, afflicted by diabetes, is well known and is why this award is so deserving!



stop and **sanitize** 
do your part to reduce the spread of infection

**Clean hands
save lives.**

WINDSOR REGIONAL HOSPITAL
OUTSTANDING CARE - NO EXCEPTIONS!



COMPASSION is our **PASSION**

DID YOU KNOW?

Brahm's Lullaby is one of the most famous and recognizable melodies in the world. It is also known as "Good Evening and Good Night" and was first published in 1868. It is played at Windsor Regional Hospital each time a baby is born.

Frontline Tribune is a Publication of the Public Affairs/Communications Department of Windsor Regional Hospital. Information/submissions can be made to frontlinetribune@wrh.on.ca or by calling ext 33350 (Ouellette Campus) or call ext 52003 (Metropolitan Campus). Staff pictures on front are: 1) Dino Tiberia - Respiratory; 2) Nancy Mellow - Organizational Development; 3) Bronwyn Tolmie - Pharmacy; 4) Nancy Brockenshire - Regional Manager, Cancer Program