

Frontline Tribune

"Ability is what you're capable of doing. Motivation determines what you do. Attitude determines how well you do it. ." ~Lou Holtz



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Great Teamwork on Behalf of OR Patients



A great team effort helped the OR suite at the Ouellette Campus continue to function after 12 anesthesia machines went offline on a weekday in June – an effort that staff should be proud of.

"Everyone came together and worked as a team to accomplish amazing results in a very short time period," Barb Havens, Director, Peri-Operative Services, said of the tremendous work following the June 18th malfunction that forced surgeries to be prioritized and others rescheduled.

About 110 surgeries had to be rescheduled after all but two anesthesia machines went offline after staff detected water in air lines that feed compressed air into the machines. Highest priority surgeries, including emergencies that arrived at Ouellette, were performed where the two units were still functioning while equipment was loaned from the

Met campus as well as from Leamington District Memorial Hospital. Most of the patients who needed to be rescheduled had their surgeries within 30 days of the incident. Within three days of the incident, the Ouellette OR was fully functional again and new machinery is on order.

Dr. Bill Taylor, Medical Director for Surgery, said it was a "once in a lifetime" malfunction. He was extremely pleased by how quickly teams leaped into action.

"We had help from Met Campus, and Leamington, as well as help from biomed, nursing, surgeons and anesthesia to make the best of a once in a career – I hope – problem," Taylor said. "I think we should be proud of how we dealt with it."

CEO David Musyj said the way staff worked together from local acute care campuses exemplifies the team approach that has emerged from last year's hospital service realignment.

"This incident solidifies the realignment and made reaction to this incident much smoother and beneficial to our patients," he said.

Cancer Medical Dosimetrists Recognized

The Medical Dosimetrist is recognized each August as a key member of the radiation oncology team who has knowledge of the overall characteristics and clinical relevance of radiation oncology treatment machines and equipment and the expertise and knowledge to generate radiation dose distributions in collaboration with a Medical Physicist or Oncologist.

The Medical Dosimetrist performs calculations for the accurate delivery of the Radiation Oncologist's prescribed dose, documents pertinent information in the patient record and, verifies the mathematical accuracy of all calculations using a system established by the Medical Physicist.

Medical Dosimetrists are proud to be part of the team that contributes toward cancer survivorship on a daily basis. For more information, go to www.medicaldosimetry.org.

New Hand Hygiene Auditing Software—Coming Soon!

mAiRiner is a hand hygiene auditing and reporting software, that allows users to collect, report and distribute hand hygiene compliance automatically. “The auditing process will become completely automated – no more paper, clipboards or delays,” says Erika Vitale, Manager of infection prevention and control. “The application is web-based and auditors will be able to access it on their smart phones or other devices, such as a laptop or desktop.”

Some other benefits include real time results, automatic report distribution, automatic scorecard integration, and the ability to drill down to identify key issues with hand hygiene compliance immediately. “We will also have the ability to create schedules for each patient care area that will send out email notifications before we fall behind.” mAiRiner will show you the status of each patient care area and which ones need to be audited next. Comments can also be captured for each observation which will allow us to continue to provide feedback on the use of personal protective equipment, or other infection control concerns.

mAiRiner

Ebola virus disease is a severe, often fatal illness, with a case fatality rate of up to 90%. It is one of the world's most virulent diseases, and is transmitted by direct contact with the blood, body fluids and tissues of infected animals or people.



Hospital Wine Tasting Event Successful!

EPIC (Essex Pelee Island Coast Wine Country) recently presented a cheque to Windsor/Essex Hospitals Foundation for \$20,000 as a result of the successful, *Santé...A Toast To Your Health* Wine Tasting Evening held last May at the Ciociaro Club.



Ilias Kiritsis, representing Windsor/Essex Hospitals Foundation accepts the presentation cheque from Stephen Mitchell, President of EPIC.

Cancer Care Ontario
Action Cancer Ontario

Join our community of Patient and Family Advisors

Help Cancer Care Ontario build the best health systems in the world.

Who are we looking for?

- People who want to use their recent experience with cancer to improve the healthcare system for Ontarians
- People living with cancer, family members and caregivers who can share a diverse range of cancer experiences

How can you contribute as an advisor?

- Join Cancer Care Ontario's Patient & Family Advisory Council
- Actively engage as a member on committees and projects designed to improve the patient experience across Ontario

For more information and to download an application visit www.cancercare.on.ca or email patientfamilyadvisors@cancercare.on.ca. Display until September 5, 2014.



Did You Know?

COMPASSION is our **PASSION**

The street that borders the north side of the Ouellette Campus is Erie Street. Many of the downtown are east/west streets and are named after Native Tribes such as Wyandotte, Ottawa, Seneca and Cataraqui....

Frontline Tribune is a Publication of the Public Affairs/Communications Department of Windsor Regional Hospital. Information/submissions can be made to frontlinetribune@wrh.on.ca or by calling ext. 33350 (Ouellette Campus) or call ext. 52003 (Metropolitan Campus). Staff pictured on front are: 1) Linda Campeau—Health Records, 2) Cheryl Gravel—Met Gift Shop, 3) Kristi Cecile—Medicine, 4) Vickie Puskas—Security