



FRONTLINE TRIBUNE

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FRONTLINE TRIBUNE is a publication of the
Public Affairs and Communications Department of Windsor Regional Hospital

Met Campus - 1995 Lens Avenue, Windsor, Ontario, N8W 1L9
Ouellette Campus - 1030 Ouellette Avenue, Windsor, Ontario, N9A 1E1

COMPASSION is our
PASSION



YOUR WEEKLY NEWS PUBLICATION OF WINDSOR REGIONAL HOSPITAL

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WINDSOR REGIONAL HOSPITAL FRONTLINE TRIBUNE

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The Public Affairs and Communications Department of Windsor Regional Hospital is responsible for providing coordinated leadership in the development and execution of programs, services, and activities that promote the achievements and good work of the hospital. Responsibilities include enhancing the public's awareness and understanding of the hospital's programs, services, and facilities.

Our mission is to assist Windsor Regional Hospital in achieving its vision and goals by providing effective communications counsel to Hospital leaders and key stakeholders and by implementing strategic employee, media and public communications and programs.



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@WRHospital

www.wrh.on.ca

Medbuy Grants Influence Patient Care

Medbuy members continue to conduct research through use of the R.E.D. Fund which support best practices in health-care. Christine Donaldson, Director of Pharmacy for Windsor Regional Hospital shares some of her team's recent research achievements.

A study by WRH pharmacy resident, Marta Malkinska, 'Traditional versus once weekly intravenous iron therapy in hemodialysis patients' evaluated the efficacy and safety of a weekly IV iron regimen in comparison to traditional IV iron regimen in the hospitals dialysis unit. Anemia is a common complication of chronic kidney disease in patients requiring hemodialysis (HD). The study found that once weekly iron dosing significantly reduces erythropoiesis-stimulating agent (ESA) consumption (a finding with cost-savings potential for HD centres), increased transferrin saturation (TSAT), and increased iron concentration.

"One of our goals is to impact practice, to see this research integrated into guidelines, as well as generate interest into further study," indicated Donaldson. Members of her pharmacy team presented their findings at a poster presentation at the Canadian Society of Nephrology Conference in Vancouver in April of this year and currently are pursuing publication opportunities in peer-reviewed journals. Thanks go to preceptors, Wasim El-Nekidy and Derrick Soong.

Christine indicates that the Medbuy R.E.D. Fund support provided her team with an opportunity to find a creative way to solve collating all the data collected by hiring a pharmacy intern to finalize the outcomes and bring the work together into a publication-ready format. Another project on the horizon is "Antimicrobial study: Pharmacist impact on Integrating Rapid Microorganism Identification with Timely Receipt of Effective Antimicrobial Therapy". This project was inspired partly by the introduction of a new technology at Windsor Regional Hospital where, a mass spectrometer could be used to expedite the process of identifying microorganisms. Our Infectious Diseases Pharmacist, Lynn Nadeau and the Microbiology Department wants to demonstrate that new technology will improve turn around time at the hospital.

"A requirement of our pharmacy residency program, now in its fifth year, is for every resident to complete a research project and share that knowledge through publication. The Pharmacy Department at WRH is proof that research is alive and going strong," stated Donaldson.

Remembering A Nurse

A brief dedication ceremony took place on September 17 to honour the memory of Heidi Leavoy, an RN who passed away last year. A bench was named in her honour located in a new gazebo located in the Courtyard of Met Campus. Family, friends and colleagues of Heidi gathered to remember her as a wonderful nurse, friend, mother and teacher. Penalty Box Restaurant employees assisted with the acquisition of the bench. The ceremony included a performance of an original song composed by Anthony Sunsin, an RN at the Met Campus and Theresa Morris, Director of Emergency Services presenting a bursary to nursing student, Cheryl Kennedy. Elaine and Harvey Snaden were recognized for donating the gazebo in their parents name.



UPCOMING EVENTS

mark your calendars

- SEPT 24** **Daniel Johnson Endowment Fund**
Oncology Nursing Awards
Time: 2:30PM
Met Campus, First Floor, Lobby
- SEPT 25** **Esthetic Services**
12:00PM - 4:00PM
1st Floor Vendor Kiosk
Ouellette Campus
- SEPT 26** **WE Care For Kids Rock 4 A Reason Gala**
6:00PM
Caboto Club
2175 Parent Avenue, Windsor
- SEPT 28** **3RD Annual In Honour Walk/Run 1-5KM**
Registration - 8:30AM
Riverside Sportsmen Club
10835 Riverside Drive East, Windsor
- OCT 2** **Hotel-Dieu Grace Hospital Luncheon**
Welcome Retirees & Former Employees
Doors Open: 11:30AM / Lunch: 12:00PM
Caboto Club of Windsor
2175 Parent Avenue, Windsor
- OCT 10** **Dragonboats For The Cure**
Shopper's Drug Mart Presentation
Time: 11:00AM
Breast Health Centre, Met Campus
- OCT 10** **Thanks For The Memories**
"A Toast To Thom" Gala
Dinner: 6:00PM
St. Clair Centre For The Arts
201 Riverside Drive East, Windsor
- OCT 24** **Remembering Roberto Bonfiglio**
Dinner: 6:00PM
Caboto Club of Windsor
2175 Parent Avenue, Windsor
- OCT 26** **RocktoberFest**
12:00PM
O'Maggio's Kildare House
1880 Wyandotte Street East, Windsor
- NOV 11** **Shop Til' You Drop Holiday Shopping Trip**
Pick Up: 8:00AM
Depart: Caboto Club, 2175 Parent Avenue
Great Lakes Crossing shopping trip
- NOV 22** **Cancer Research Conference**
Caesars Windsor
377 Riverside Drive East
www.windsorcancerresearch.ca
- NOV 26** **Stroke and TIA Management Update**
Southwestern Ontario Stroke Network
Other Place Catering
1395 Walker Road
- DEC 5** **WRH Adult Holiday Party**
2175 Parent Avenue
Caboto Club of Windsor
- DEC 7** **WRH Children's Holiday Party**
Caboto Club of Windsor
2175 Parent Avenue

New Software (mAiRiner) To Assist Hand Hygiene Audits

New hand hygiene auditing and reporting software has been acquired to assist users with the collection, reporting and distribution of hand hygiene compliance. Ultimately, the auditing process will be completely automated. Being web-based, the auditors are able to access up to date information using their smart phones, laptops or desktops.

Benefits of the software include real-time results, automatic report distribution, automatic scorecard integration and ability to drill down to identify key issues related to hand hygiene compliance immediately! Another plus is the opportunity to create schedules for each patient care area to keep current on compliance. Comments on the system can be captured for each observation, allowing with continuation of feedback on the use of PPE (personal protective equipment) or other infection control concerns.

Infection Control Practitioners along with data entry and decision support staff have been trained to use the new software. Currently, paper based systems will continue to be used by auditors who will enter information into the software.



Pamper Yourself

On Thursday, September 25 there will be Esthetic services available at the Ouellette Campus from 12:00pm - 4:00pm. Services to be offered include Pedicure, Manicure, Hand & Foot Treatments and Facial Waxing for reasonable rates. Call Rheem to book your appointment at 519-919-1801 today.



STARLIGHT! STARBRIGHT!

Thanks to the Starlight Children's Foundation, Paediatric Child Life Services received a grant of \$2000 recently in a presentation held at the local Toys R Us retail outlet on Howard Avenue.

Child Life specialists continue to create a more child friendly environment within the hospital for children, helping to decrease stress through play and activity therapy.



In photo above (l to r) are Darlene Hearn, Cindy Carlerimo and Diane Casciano, all with Toys R Us, along with Susanne Raheb, Program Coordinator for Starlight Children's Foundation presenting a grant cheque to Jennifer Burton Liang, Child Life specialist at Met Campus.

Lunch & Learn Schedule

The Healthy Lifestyle committee is pleased to present this Fall's Lunch & Learn speaker series presented by Refine Fitness' own Mike Bates!

- Monday, September 29 (Essex Room)
- Monday, October 6 (Essex Room)
- Monday, October 20 (Essex Room)
- Monday, October 27 (Essex Room)
- Monday, November 3 (Essex Room)
- Monday, November 10 (Essex Room)



PROVIDING OUTSTANDING CARE TO WINDSOR-ESSEX



DR. LANCE ATTON
ER DOCTOR



RACHEL LANCOP
SECRETARY



JIM KELLY
VOLUNTEER



MARGUERITE RINDLISBACHER
HOUSEKEEPER

Got an event to submit?
frontlinetribune@wrh.on.ca

WRH and HDGH Collaborate To Improve Access To Complex Continuing Care And Inpatient Rehabilitation

Providing patients with timely access to the right services at the right time, is a key element in helping patients achieve their maximum level of recovery to enable their return to independent living in the community.

A significant number of patients, 872 per year, move between Acute Care at Windsor Regional Hospital (WRH) into the Complex Continuing Care (CCC) and Inpatient Rehabilitation (Rehab) programs at Hôtel-Dieu Grace Healthcare (HDGH).

In order to improve transitions from acute to post-acute care, HDGH and WRH are collaborating on a new intake process. According to John Norton, Director Strategic Projects, intake staff from HDGH will be located in acute care and will work with the acute care team on a daily basis, at both the Metropolitan and Ouellette campuses.

"This collaboration will assist with early identification and assessment of patients who may benefit from Complex Continuing Care and Rehab and facilitate more timely movement of patients that require post-acute care at HDGH," stated John. "The improved patient flow will also assist with access to acute care beds by reducing the number of patients that are Alternate Level of Care waiting for CCC and Rehab."

Denean has been a Registered Nurse since 1986 and an employee of Windsor Western, Windsor Regional and now Hôtel-Dieu Grace Healthcare. Prior to coming to Rehabilitation she had 10 years of medical/surgical experience. Denean has 18 years of Rehabilitation experience, including taking on the role of Charge/Intake Nurse in 2002. She achieved her Certification in Rehabilitation Nursing with the CNO in 2008.

Dianne has been a Registered Nurse since 1971. Prior to relocating to Windsor in 1980, Dianne worked at Toronto Sick Children's Hospital, Bowmanville Memorial Hospital and Ross Memorial Hospital in Lindsay, gaining experience in paediatric neurosurgery, medicine and ICU. She continued her career in Windsor at Metropolitan Hospital in 1980 working in ICU and CCU. She transferred to the Western Campus in 2000 working on implementing the Care Manager and Order Entry Systems. She moved into the role of Intake Nurse for Complex Continuing Care and Palliative Care in 2001 facilitating admissions to these programs.



In photo above
New In-take staff members Denean Kristalovich
and Dianne Messent



SMILE COOKIE Campaign

The SMILE Cookie campaign kicked off on Monday, September 15 at area Tim Horton's by selling \$1.00 cookies with proceeds in support of Maryvale where adolescents experiencing emotional, psychological and mental distress can receive therapy.

In photo left: David Musyj takes a bite into the 2014 campaign at the Ouellette Campus

SAVE THE DATE

ROCK 4 A REASON

This ain't your mother's gala!

September 26, 2014
Caboto Club
With Greatest Hits Live

WE CARE FOR Kids
WINDSOR LOCAL CARE FOR KIDS FOUNDATION

Windsor Cancer Research Group
2nd Biennial
INTERNATIONAL CANCER RESEARCH CONFERENCE

NOVEMBER 22, 2014
Caesars Windsor Convention Centre
Windsor - Ontario - Canada

Keynote Speakers
Dr. Craig Earle, Ontario Institute for Cancer Research
Dr. Ronny Dragkin, Dana-Farber Cancer Institute

A forum for basic scientists, clinicians, psycho-social researchers, health care professionals and students

Call for abstracts and registration details at www.windsorcancerresearch.ca

University of Windsor
WINDSOR REGIONAL HOSPITAL

stop and sanitize

do your part to reduce the spread of infection



Windsor Regional Hospital believes that Infection Prevention and Control is vital to patient safety. ALL persons working at both campuses of the hospital must have a RESPONSIBILITY to practice good infection prevention and control.

The hospital has adopted the "Stop and Sanitize" campaign. Hand hygiene is the single most effective way to prevent health-care associated infections and the spread of antibiotic resistant organisms.

All staff, patients and visitors are asked to perform hand hygiene when entering/exiting the hospital. There are 2 methods for performing hand hygiene:

Alcohol-Based Hand Rub (ABHR)

– PREFERRED when hands are not visibly soiled. Rub 1-2 pumps of ABHR into palms, fingers, wrists, etc. for 15 seconds (or until dry).

Hand Washing (Soap and Water)

Apply soap to wet hands and lather 15 seconds. Rinse thoroughly under warm running water. Dry with a paper towel and turn off tap (and open door) with a paper towel. Note: If hands are visibly soiled and there is no running water, use a moist towelette to remove visible soil and then ABHR.



Stethoscopes are non-critical medical equipment and require low level disinfection after each use. Alcohol based wipes may be used in order to prevent damage to the diaphragm.

Hospital Employee Purchase Plan

PIZZA LUNCHEON

Free to Professional Staff, Front Line Staff, Volunteers



Sign up for Rafih Rewards (100 bonus points)
Request a Test Drive (at your convenience)
Request a reminder for the next time you are in the market for a new car (new, used, leased)



See new cars | East Side Courtyard | 11:30am - 1:30pm



Raffles & Giveaways

SEPTEMBER 23, 2014
Met Campus, 1st Floor Walkway (near Tim Hortons)

SEPTEMBER 25, 2014
Ouellette Campus, Cafeteria Lower Level

Proud member of Rafih Auto Group





3rd Annual IN HONOUR WALK/RUN 1-5KM

SUNDAY SEPTEMBER 28th 2014

8:30 - 9:00 REGISTRATION & PLEDGE SUBMISSIONS AT RIVERSIDE SPORTSMAN CLUB
9:15 HONOUR CEREMONY
9:30 - 11:00 WALK ON THE GANATCHIO TRAIL
POST EVENT BRUNCH FOR ALL PARTICIPANTS AT RIVERSIDE SPORTSMAN TENT



Prizes Awarded for Top Pledge Collectors

**WALK AS A TEAM
WALK AS AN INDIVIDUAL
WALK IN HONOUR OF A LOVED ONE**

MINIMUM PLEDGE COLLECTION OF \$50 PER PERSON
HONOUR SASHES AVAILABLE FOR EACH PARTICIPANT

Proceeds for this event benefit In Honour of the Ones We Love
To obtain your participation package call 519-966-2960 or email tina@inhonour.ca or visit our website www.inhonour.ca



Kalahari RESORTS & CONVENTIONS

WINDSOR REGIONAL HOSPITAL SPECIAL

| | OCT 10 | OCT 11 | OCT 12 |
|---------------------|--------|--------|--------|
| HUT OR DESERT ROOM | \$149 | \$149 | \$139 |
| NOMAD ROOM | \$169 | \$169 | \$159 |
| AFRICAN QUEEN SUITE | \$279 | \$279 | \$269 |
| COMBINATION SUITE | \$329 | \$329 | \$299 |

Join us at Kalahari Waterpark Resort in Sandusky, Ohio for a special family getaway weekend! All standard reservations include waterpark passes for each registered guest. Start your registration by calling 877.525.2427 and mention Booking Code 20916.

NO SATURDAY ONLY ARRIVALS. ALL GUESTS RESPONSIBLE FOR 12.25% TAX







KALAHARIRESORTS.COM / 1-877-KALAHARI / SANDUSKY, OHIO
LOCATED ON RT. 250, JUST NORTH OF I-80, EXIT 118
Limited rooms based upon availability. Rates may vary according to room style.

Shop til You Drop Holiday Shopping Trip to Great Lakes Crossing

Tues, Nov 11, 2014

Pick-up at 8:00am
Drop-off 8:00pm
Caboto Club,
2175 Parent Avenue

\$30 (non-refundable)/person includes:
tax, bus fare, toll, shopping bag, store map and VIP Coupon Book
Additional stops at Meijer, Costco and surrounding area



Open to all WRH Staff, their family & friends age 12 years and older.
To register, contact:
Laura Carcelen x52330 or Nadia Heddad x33023
A minimum of 55 people must be registered and paid by October 24.

<http://www.greatlakescrossingoutlets.com/>

Staff Activities COMMITTEE

Stay up to date on news and upcoming events at www.facebook.com/windsorregionalhospital