



FRONTLINE OCTOBER 12, 2015 TRIBUNE

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COMPASSION is our
PASSION



The FRONTLINE TRIBUNE is a publication of the Public Affairs and Communications Office of Windsor Regional Hospital
Met Campus-1995 Lens Avenue, Windsor, N8W 1L9 / Ouellette Campus-1030 Ouellette Avenue, Windsor, N9A 1E1

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P.A.R.T.Y Program Recognized With Award

Windsor Regional Hospital's Preventing Alcohol and Risk-related Trauma In Youth (P.A.R.T.Y.) Program received the Ontario Trial Lawyers Association (OTLA) Safety Leadership Award in Toronto last week. Local lawyer, Greg Monforton, a Past President of OTLA, nominated the program.

The OTLA honour is awarded to "an individual or organization that has made a remarkable and extensive contribution towards enhancing safety awareness in their community in Ontario and preventing injury to those around them".

The P.A.R.T.Y. Program, now celebrating 20 years of operation at the Ouellette Campus, offers both didactic and real hospital sessions to students focused on the dangers of drinking and driving and other risk-type activity that can lead to significant injury. "It is an interactive program that includes demonstrations by paramedics, retired police officers and hospital staff," says Diane Bradford, Trauma Services. "The program promotes 'role playing' where students participate in victim related trauma events."



For the last 20 years, the Ontario Trial Lawyers Association has represented more than 1,500 plaintiff injury lawyers and law clerks, dedicated to promoting access to justice, safety and advocacy for accident victims.

WINDSOR REGIONAL HOSPITAL FRONTLINE TRIBUNE

To contribute a news tip, story or advertisement in the next issue, please email us at:
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@WRHospital

ACCREDITATION UPDATE - THINGS ALL STAFF SHOULD KNOW!

Surveyors from Accreditation Canada will be onsite Monday, Nov. 30th – Friday, Dec. 4th

REQUIRED ORGANIZATION PRACTICE (ROP)

WRH has and uses established mechanisms for timely and accurate transfer of information between transition points

WHAT WE DO AT WRH

Some of the standard forms that help communicate important information across transition points include:

- Transporters Handoff procedure for non-invasive procedure
- Transfer of Accountability procedure (TOA) unit-to-unit; site-to-site; facility-to-facility
 - Handoff procedure developed for the surgical program
- Shift-to-Shift report (Patient Summary tool) for Medicine & Surgery
 - Physician-to-physician communication in development

Visit our website for more information at www.wrh.on.ca



UPCOMING EVENTS

OCT 29 **Paint The Night Pink**
Time: 6:00pm, Gourmet Emporium
1799 Wyandotte Street East, Windsor

OCT 29 **Do Good Dives Gala**
A Night Out In Handbag Heaven
Ciociaro Club of Windsor
3745 North Talbot Road, Windsor

OCT 30 **Charity Bingo**
Time: 10:45am - 12:45pm
Breakaway Gaming Centre
655 Crawford Avenue, Windsor

NOV 11 **Great Lakes Crossing Outlets**
WRH Holiday Shopping Trip
Time: 8:00am
Pickup at Devonshire Mall
3100 Howard Avenue

NOV 17 **Blood Pressure Screening Clinic**
Time: 12:00pm - 3:00pm
Ouellette Campus

DEC 15 **Blood Pressure Screening Clinic**
Time: 12:00pm - 3:00pm
Met Campus, Vendor Hallway

JAN 23 **DREAMCLIMB**
Time: 10:00am - 4:30pm
Chrysler Building, 1 Riverside Dr. W.

JAN 24 **DREAMCLIMB**
Time: 10:00am - 4:30pm
Chrysler Building, 1 Riverside Drive W.

MAR 02 **HATS ON For Healthcare**
Various locations
Windsor-Essex
Met Campus & Ouellette Campus



A nasopharyngeal swab is used to obtain the correct specimen for isolating respiratory viruses like influenza.

Dr. Timothy Gilligan Visit To WRH A Communication Success!

The Windsor Regional Hospital Patient Experience Task Force can take a bow for its foresight upon inviting Dr. Timothy Gilligan to the Ouellette and Met Campuses to share his message of compassionate care.

Dr. Gilligan actually presented in four sessions on Thursday, October 1, the 2nd anniversary of realignment at WRH. When invited to the Ouellette Campus ICU, an excited group of staff listened as he talked about compassion at all levels of professionalism. From physicians interacting with their patients to staff working with their patients and each other, his message touched on that human element of care and emotion that is not always there!

He used many personal examples in his own patient/doctor relations that helped to bring his message down to an easily understood and realistic level.

As a medical oncologist, specializing in testicular cancers and in doctor-patient communication, he is well experienced in training others to teach communication skills, and coach physicians. As a faculty member of the American Academy of Communication in Healthcare and Co-Director of the Cleveland Clinic's Center for Excellence in Healthcare Communications, he excels in communication skills, facilitation, team building, feedback and conflict resolution.



PHOTO ABOVE:
Dr. Timothy Gilligan making a presentation to WRH staff at the Met Campus.



PHOTO ABOVE: (left to right)
Diane Marley, Cathy Mombourquette, Dr. Timothy Gilligan and Lisa Ruthven.

Neuro-Endovascular /Neurosurgical Rounds and Case-Study Discussions

Facilitator: Jack Speirs, M.D., FRCP(C)

MONDAY, OCTOBER 19 / 4:00pm - 6:00pm

Open OTN event Hosted by Windsor Regional Hospital, the Neurosurgical Associates of Windsor and Essex County and the Windsor Radiological Associates of Windsor

The OTN Event number 42385988
Essex Room (Ouellette)

Clinical Education Conference Room (Met)
Open to all to attend. No registration required.



INTRODUCING NEW FACES AT WINDSOR REGIONAL HOSPITAL



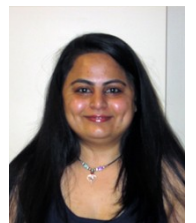
Kimberley Regnier
DI TRANSCRIPTIONIST
DIAGNOSTIC IMAGING



Alaina Cavers
REGISTERED NURSE
MENTAL HEALTH



Elizabeth Foley
RETAIL SERVER
GUEST SERVICES



Mitali Kapadia
PENSION/BENEFITS REP.
HUMAN RESOURCES

Just book it.

5 minutes could save your life

call 1-800-668-9304

Just Book It: Five Minutes Could Save Your Life
Ontario women aged 50 to 74 encouraged to make a mammogram appointment

Breast cancer occurs most often in women 50 to 74 years of age, but many eligible women within this age group still don't participate in breast screening.

October is Breast Cancer Awareness month and Windsor Regional Hospital in partnership with Cancer Care Ontario's Erie St. Clair Regional Cancer Program, has launched Just Book It: Five Minutes Could Save Your Life, a campaign that invites women to take the time to make a mammogram appointment.

In 2015, an estimated 9,800 Ontario women will be diagnosed with breast cancer and approximately 1,900 women will die of the disease. It's important for women aged 50 to 74 years to get screened every two years – even for those who feel well. Finding breast cancer early means it's less likely to spread and there's a better chance of treating it successfully.

Call our Women's Breast Health Centre, Met Campus to book your appointment: 519-253-0903. For more information about mammograms, Cancer Care Ontario's Ontario Breast Screening Program and all locations, or to schedule your own mammogram appointment at any OBSP site, call 800-668-9304 or visit www.cancercare.on.ca/justbookit.

Learning & Workplace Development On The Move!

Effective Wednesday, October 7th, Learning & Workplace Development at the Met Campus (Learning Resources, Multimedia Services) will be moving from the 3rd floor at the Met Campus to 5th floor, North at the Ouellette Campus. This move is to make way for the exciting renovations in preparation for the new Ronald McDonald House.

Organizational Development, which is currently located in the basement at the Ouellette Campus, will also be relocating to 5 North.

Paul Dunn and Denise Harpe from Multimedia Services will remain at the Met Campus and will relocate to the 4th floor.

Our Department will continue to provide services to both campuses, and we will be happy to meet with you at either campus, based on your availability. See below for a list of new phone extensions. Please come and visit us at our new location!

- Linda Morrow, Manager - ext. 31631
- Christine Duval, Secretary - ext. 31630
- Jen Cipkar, Learning Consultant - ext.31633
- Liz Wilson, Learning Consultant - ext.31632
- Sue Gillen, Multimedia - ext.33206 (unchanged)
- Nancy Mellow, Multimedia Specialist - ext.33466 (unchanged)
- Sherri Ann Franz, Coordinator, Corporate Improvement Initiatives – ext.37041 (unchanged)
- Paul Dunn, Multimedia Specialist – ext.52795 (unchanged)
- Denise Harpe, Multimedia Specialist – ext.52404 (unchanged)
- Our new fax number will be 519-255-2129



BECOME A



FLU CLINICS

QUELLETTE CAMPUS

- Oct 19 - 6:30-8:30am - ICU Staff Room
11:30-1:30pm - Vendor Hallway
- Oct 20 - 6:30-8:30am - OR Alcove/Staff Rm
11:30-1:30pm - Vendor Hallway
- Oct 21 - 10am-12pm - Vendor Hallway
2:30-4:30pm - 3S Mental Health
- Oct 22 - 10am-12pm - Manager Office (7th)
2:30-4:30pm - Vendor Hallway
- Oct 23 - 10am-12pm - ER Conference Rm
2:30-4:30pm - Vendor Hallway



Flu shots are also available at



Ouellette Campus, ext. 32181
Monday to Friday, 9am—5pm



1909 Tecumseh Rd E
M-F 9am—5pm, 519-977-0090

FLU CLINICS

MET CAMPUS

- Oct 26 - 6:30-8:30am - Met Admin Rm 1
11:30am-1:30pm - Met Admin Rm 1
- Oct 27 - 6:30-8:30am - Critical Care Rm (ICU)
11:30am-1:30pm - Met Admin Rm 1
- Oct 28 - 10am-12pm - Yves Laundry Rm (CC)
2:30-4:30pm - Met Admin Rm 1
- Oct 29 - 10am-12pm - 2East Classroom
2:30-4:30pm - Met Admin Rm 1
- Oct 30 - 10am-12pm - Met Admin Rm 1
2:30-4:30pm - D.I. Workroom

WRH HEALTH SCIENCES LIBRARY EVENTS

Medical Librarian & Library Month – October 2015

Library Resource Showcase & Product "Test Drives"

The Health Sciences Library will be showcasing a number of electronic full text database resources in October to celebrate Canadian Libraries Month, Health Literacy Month and National Medical Librarians Month (USA). Some of these resources include: Clinical Key, Mosby's Nursing Skills and AccessMedicine. Library staff members and a number of product trainers will on hand to provide product overviews and training. WRH staff can also sign up for circulation barcodes, Mosby login access and mobile product access (e.g. LexiComp, Dynamed, etc.) at the display table. Staff who visit us at the display table or take product 'test drives' will be eligible to participate in our door prize raffle!



Ouellette Campus

Location: Upper Mezzanine (above Goyeau Lobby)

Date: Oct 20th from 10:30 am – 12:30 pm (display table) & 12:30 pm – 2:30 pm (product 'test drives' in library)

Metropolitan Campus

Location: Vendor Area (in front of Cafeteria)

Date: Oct 21st from 10:30 am – 12:30 pm (display table) & 12:30 pm – 2:30 pm (product 'test drives' in library)

ClinicalKey



CONTAIN EVIL



KUNG FLU COUGH

Cover your mouth when you sneeze or cough

BIN YOUR INNER DEMONS



KUNG FLU BLOW AND THROW

Put disposable tissues in the garbage & wash your hands

KEEP INFECTION AT BAY



KUNG FLU ARM OF DISTANCE

Avoid close contact with others if you or they are unwell with flu

BANISH GERMS



KUNG FLU SHINING HANDS

Wash your hands regularly with soap or an alcohol-based product

If you any questions, please contact the Employee Health Office

MET - ext. 52802, 52588

QUEL - ext. 33214, 32525



Become A Flu Fighter And Help Us Kick The Flu!

We are just about to enter a new influenza season and Windsor Regional Hospital is committed to kicking the flu this year with another Kung Flu Fighter campaign. Once again, the Employee Health Office will be holding flu clinics during the last two weeks in October (19th-23rd @ Ouellette; 26th-30th @ Met). Staff can also receive flu vaccinations at the We Care Pharmacy (Ouellette) on a drop-in basis, Monday through Friday, from 9am to 5pm (extension 32181 or 519-255-2181) or at the IDA Pharmacy (Met) located at the corner of Tecumseh and Kildare in the parking lot (519-977-0090) – please call to confirm hours and flu shot availability.

All hospital staff and physicians are asked to complete a consent/decline form. These forms can be downloaded from the Employee Health intranet webpage and are also available in the Employee Health Office. The information collected on this form is used to report the statistics for our organization to the Windsor-Essex County Public Health Unit, as required by the Ministry of Health. If you have been immunized elsewhere or are medically exempt from receiving the flu vaccine, please submit your documentation to the Employee Health Office along with your completed consent/decline form. If you are declining immunization for personal reasons, please submit this form to the Employee Health Office as soon as you have completed it.

For those who choose to receive a flu shot here at Windsor Regional Hospital, please bring the consent form to any of the flu clinics. In order to speed up the process time at the clinics, please come with your form filled out. Flu clinic times and locations are posted on flyers throughout the hospital.

Once again this year, the We Care Pharmacy will be holding two Family & Friends Flu Clinics on Wednesday, November 4th from 5-8pm and Saturday, November 7th from 9am to 1pm. There will be activities for the kids and free pizza. If these days and times are not convenient, feel free to take advantage of your family doctor, participating local pharmacies, or walk-in clinics.

Help us kick the flu this year by getting your flu vaccination, containing the evil cough, throwing away your used tissues, keeping your distance from infections, and banishing germs with good hand hygiene practices!



A Girls Night Out in Handbag Heaven

Featuring the Auction of Handbags donated by Celebrities, Retailers & Generous Individuals

Thursday, October 29th, 2015

GIOVANNI CABOTO CLUB

Doors Open 5:00 PM / Dinner 6:30 PM

Tickets

\$60.00 / \$550.00

Each

Table of 10

To Order:

Call: 519-735-0211 or

Email: info@dogooddivas.com

Proceeds to benefit children in treatment at
the W.E. Care for Kids House

Master of Ceremonies

Percy Hatfield, MPP

Jim Crichton, CTV

Handbag Donations Appreciated

Drop off during business hours at Patio Palace, 2859 Howard Ave. Windsor

Get Connected with Windsor Regional Hospital!



facebook.com/windsorregionalhospital



@WRHospital

Karma Crew Does It Again!

Another visit by members of Karma Crew, a group of young entrepreneurs, resulted in a donation of \$1,330 to the Breast Health Centre at the Met Campus.

Karma Crew is raising funds toward an enhanced 3D Digital Mammography System. To date, the girls have held an Ugly Sweater Contest, Boobair Party, Auction held at Moxie's and more recently, a Tea Party.



PHOTO ABOVE: (left to right)

Amanda Szabo and Jaylyn Bernachi present the funds (\$1330) to Ron Foster, on behalf of the Foundation.