



FRONTLINE OCTOBER 19, 2015 TRIBUNE

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COMPASSION is our
PASSION



The FRONTLINE TRIBUNE is a publication of the Public Affairs and Communications Office of Windsor Regional Hospital
Met Campus-1995 Lens Avenue, Windsor, N8W 1L9 / Ouellette Campus-1030 Ouellette Avenue, Windsor, N9A 1E1

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WINDSOR REGIONAL HOSPITAL FRONTLINE TRIBUNE

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@WRHospital

Mayo Clinic Visit By WRH another Milestone

Windsor Regional Hospital was given the opportunity to lead by example by being invited back to the Mayo Clinic in Rochester, Minnesota. Five hospital programs were presented and on display during the September 16-18 Mayo Clinic Delivery Science Summit.

Selected among hundreds of applicants, Windsor Regional Hospital highlighted the following presentations:

- From Boardroom to Bedside: Engaging the Entire Organization in Patient Safety and Quality.
- Lean On Me: Practical Strategies for Improving Patient Satisfaction Through Improved Emotional Support.
- Right Place, Right Time, Right Care: Short Stay Medical Unit Improves Patient Flow.
- Concierge Program: Improving Patient Satisfaction Through Enhanced Interaction.
- WellCome Mat Program: Strategies for Helping Patients Feel WellCome .

"We are proud that our programs to improve the quality of care we provide and the patient experience they need are being recognized and shared with leaders throughout the continent," said David Musyj, President and CEO. "The programs are a true reflection of our continuing vision of Outstanding Care - No Exceptions!"

In 2012, Windsor Regional Hospital was the first Canadian hospital to make clinical quality of care presentations at an international conference held at the Mayo Clinic, a non-profit world leader in medical care, research and education.

This year, the conference was attended by hundreds of health care and related professionals, including clinicians, scientists, administrative leaders, policymakers and IT experts. The event focused on ways to enhance the patient experience, improve health outcomes and manage the cost of care. Current research and concrete examples were presented, providing tools for practice implementation, policy change and further research.

"It was an opportunity to learn about methods used to understand how patients experience their care by capturing events in ways that are respectful of patients and clinically useful," stated Lisa Landry, member of the WRH Board of Directors who attended. "The WellCome Mat program received great accolades from the many patient care providers that walked the poster displays throughout the conference and something Windsor Regional Hospital can be proud of."

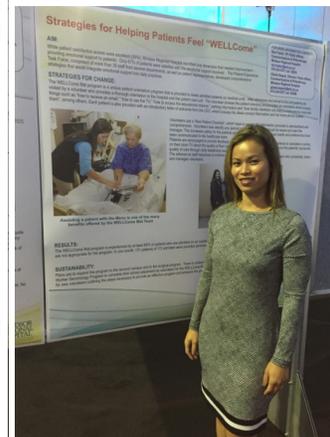


PHOTO (right)
Rheem McLennan, Volunteer and mentor of the WellCome Mat Program at Windsor Regional Hospital.

Visit our website for more information at www.wrh.on.ca



UPCOMING EVENTS

OCT 20 **Library Resource Showcase**
10:30am - 12:30pm
12:30pm - 2:30pm
Mezzanine Level, Ouellette Campus

OCT 21 **Library Resource Showcase**
10:30am - 12:30pm
12:30pm - 2:30pm
Vendor Hallway, Met Campus

OCT 29 **Paint The Night Pink**
Time: 6:00pm, Gourmet Emporium
1799 Wyandotte Street East, Windsor

OCT 29 **Do Good Dives Gala**
A Night Out In Handbag Heaven
Ciociaro Club of Windsor
3745 North Talbot Road, Windsor

OCT 30 **Charity Bingo**
Time: 10:45am - 12:45pm
Breakaway Gaming Centre
655 Crawford Avenue, Windsor

NOV 11 **Great Lakes Crossing Outlets**
WRH Holiday Shopping Trip
Time: 8:00am
Pickup at Devonshire Mall
3100 Howard Avenue

NOV 17 **Blood Pressure Screening Clinic**
Time: 12:00pm - 3:00pm
Ouellette Campus

DEC 15 **Blood Pressure Screening Clinic**
Time: 12:00pm - 3:00pm
Met Campus, Vendor Hallway

JAN 16 **DREAMCLIMB**
Time: 10:00am - 4:30pm
Chrysler Building, 1 Riverside Dr. W.



Community-associated MRSA (CA-MRSA) refers to strains linked to colonization and transmission in the community. These strains are different from the MRSA strains found in hospitals with different resistance genes, and often with additional virulence factors.



2015 FAMILY GIVING CAMPAIGN LAUNCH INVITATION

MONDAY, OCTOBER 26

12:00 p.m. - 12:45 p.m. (Ouellette Campus, SOP Office)
1:00 p.m. - 1:45 p.m. (Met Campus, SOP Office)
11:00 p.m. - 11:45 p.m. (Met Campus, 1st Floor lobby)
11:00 p.m. - 11:45 p.m. (Ouellette Campus, Mezzanine level)

CUPCAKES - REFRESHMENTS - PRIZES

Submit your completed pledge card by November 2nd and be entered for a draw for the Early Bird Prize of a MAC BOOK PRO! (Retail Value of \$1,700)

For more information on the Family Giving Campaign, please contact:

Ron Foster
Ext. 52003

Gisele Seguin
Ext. 52008



Medical Device Reprocessing Department (MDRD) Week



MDRD staff are responsible for the decontamination, inspection, assembly, packaging and sterilization of medical devices. They are tasked with providing consistently sterile products using specialized techniques to maintain a high standard of safety and cleanliness for our Metropolitan and Ouellette campuses.

Happy MDRD Week to the great team for the work they do every day to ensure quality and safety at Windsor Regional Hospital!

INTRODUCING NEW FACES AT WINDSOR REGIONAL HOSPITAL



Mary Kay Ferguson
RETAIL SERVER
GUEST SERVICES



Joy Ouellette
REGISTERED NURSE
7 EAST



Sandra Hirota
CHILD LIFE SPECIALIST
PAEDIATRICS



Sabrina Habrun
REGISTERED NURSE
SURGICAL UNIT

Windsor Spitfires Inspire Young Patients

An annual visit by Windsor Spitfire team members to Windsor Regional Hospital provides an opportunity for young patients in Paediatrics to experience a meet and greet. Photographs are taken with families and autographed season programmes and hockey pucks are handed out. Thanks to CentreLine (Windsor) Inc. for their corporate sponsorship by providing 20 pair of season tickets for children and families to attend games during the 2015/2016 Windsor Spitfire season at WFCU Centre.



Photo Above:

Taking part in the season opener of meet and greet at Windsor Regional Hospital are, Windsor Spitfire team members: Hayden McCool, Cristiano DiGiacinto, Patrick Sanvido and Liam Murray with a young patient in Paediatrics.

Creamy Pumpkin Soup

Makes 8 Servings, 1 cup portion

Preparation: 15 min

Cooking Time: 20-30 min



Ingredients

- 1 cup chopped celery (2 stalks)
- 1 cup chopped onions (2 small)
- 2 Tbsp. Balsamic Vinaigrette Dressing
- 4 cups cut-up fresh pumpkin
- 2 cans (10 fl oz/ 284 mL each) 25%-less-sodium chicken broth
- 2 soup cans water
- 1/2 cup Miracle Whip Calorie-Wise Spread

Method

Cook celery and onions in vinaigrette dressing in large saucepan on medium-high heat 5 min. or until vegetables are tender. Add pumpkin, broth and water; stir until well blended. Bring to boil; cover. Reduce heat to medium-low; simmer 20 to 25 min. or until pumpkin is tender. Add pumpkin mixture to blender in batches; cover. Blend until smooth. Return to saucepan. Stir in Miracle Whip; cook 2 to 3 min. or just until heated through, stirring frequently. (Do not boil.)

SUBSTITUTE & EXTRAS

If fresh pumpkin is unavailable, use 1 can (796 mL) pumpkin instead. As a special garnish, stir 2 tsp. curry powder into 1/2 cup low fat sour cream. Drizzle 1 Tbsp. of the sour cream mixture over each serving of hot soup just before serving.

NUTRIENTS Per Serving :

Calories: 70; Protein: 2g; Total Fat: 3.5 g; Carbohydrates: 9g; Sodium 530mg



BECOME A



FLU CLINICS

QUELLETTE CAMPUS

- Oct 19 - 6:30-8:30am - ICU Staff Room
11:30-1:30pm - Vendor Hallway
- Oct 20 - 6:30-8:30am - OR Alcove/Staff Rm
11:30-1:30pm - Vendor Hallway
- Oct 21 - 10am-12pm - Vendor Hallway
2:30-4:30pm - 3S Mental Health
- Oct 22 - 10am-12pm - Manager Office (7th)
2:30-4:30pm - Vendor Hallway
- Oct 23 - 10am-12pm - ER Conference Rm
2:30-4:30pm - Vendor Hallway



Flu shots are also available at



Ouellette Campus, ext. 32181
Monday to Friday, 9am-5pm



Your Friendly Neighbourhood Pharmacy,
1909 Tecumseh Rd E
M-F 9am-5pm, 519-977-0090

FLU CLINICS

MET CAMPUS

- Oct 26 - 6:30-8:30am - Met Admin Rm 1
11:30am-1:30pm - Met Admin Rm 1
- Oct 27 - 6:30-8:30am - Critical Care Rm (ICU)
11:30am-1:30pm - Met Admin Rm 1
- Oct 28 - 10am-12pm - Yves Landry Rm (CC)
2:30-4:30pm - Met Admin Rm 1
- Oct 29 - 10am-12pm - 2East Classroom
2:30-4:30pm - Met Admin Rm 1
- Oct 30 - 10am-12pm - Met Admin Rm 1
2:30-4:30pm - D.I. Workroom

CONTAIN EVIL



KUNG FLU
COUGH

Cover your mouth when you sneeze or cough

BIN YOUR INNER DEMONS



KUNG FLU
BLOW AND THROW

Put disposable tissues in the garbage & wash your hands

KEEP INFECTION AT BAY



KUNG FLU
ARM OF DISTANCE

Avoid close contact with others if you or they are unwell with flu

BANISH GERMS



KUNG FLU
SHINING HANDS

Wash your hands regularly with soap or an alcohol-based product

If you any questions, please contact the Employee Health Office

MET - ext. 52802, 52588
QUEL - ext. 33214, 32525



A Girls Night Out in Handbag Heaven

Featuring the Auction of Handbags donated by Celebrities, Retailers & Generous Individuals

Thursday, October 29th, 2015

GIOVANNI CABOTO CLUB

Doors Open 5:00 PM / Dinner 6:30 PM

Tickets

\$60.00 / \$550.00

Each Table of 10

To Order:

Call: 519-735-0211 or

Email: info@dogooddivas.com

Proceeds to benefit children in treatment at the W.E. Care for Kids House

Master of Ceremonies

Percy Hatfield, MPP

Jim Crichton, CTV

Handbag Donations Appreciated

Drop off during business hours at Patio Palace, 2859 Howard Ave. Windsor

ACCREDITATION UPDATE - Things all staff should know!

Surveyors from Accreditation Canada will be onsite Monday, November 30th – Friday, December 4th

Required Organizational Practice (ROP): WRH implements a comprehensive strategy to prevent workplace violence

What we do at WRH:

- WRH has standardized policies regarding identifying, reporting, investigating and resolving issues, workplace harassment/violence:
 - Creating a Safe Workplace policy
 - Creating a Safer Workplace Policy
 - Patient/Visitor Violence Prevention Policy - (currently in development)
 - RL6 Electronic Reporting System Adverse Event and Near Miss Reporting Policy
 - Details the documented process for staff & service providers to confidentially report incidents
 - Includes disclaimer of RL6 report being submitted to direct supervisor, and an alternative reporting method in case the report is about direct supervisor
 - Domestic Violence policy (currently in development)
- WRH leaders review acts on real-time & quarterly reports of incidents
- Risk Assessments have been conducted & re-evaluated as required
- WRH staff, volunteers & students training/education
 - Recently developed a 'Creating a Safe Workplace' learning module
 - Information included in orientation for new hires
 - Components included in Annual Learning Review
 - Signage (i.e. pamphlets, internet, posters) is posted throughout organization & via email

- WINDSOR REGIONAL HOSPITAL FLU CLINIC DATES - OUELLETTE CAMPUS MET CAMPUS

Various locations throughout the campus
October 19 - October 23

Various locations throughout the campus
October 26 - October 30

Flu shots also available at the WE Care Pharmacy at the Ouellette Campus, Monday - Friday (9am-5pm)

**DREAM
CLIMB 2016**



STEP UP YOUR GAME!

JANUARY 16 & 17, 2016

ONE RIVERSIDE DRIVE WEST BUILDING (CHRYSLER / DREAM MGMT. BUILDING)

Windsor/Essex Hospitals Foundation invites the Windsor-Essex community to take part in repetitive walk or run of the stairwell (13 floors) of the One Riverside Drive West building while raising much needed funds for the Neurosciences program at the Ouellette Campus of Windsor Regional Hospital. This program provides care for complex trauma brain injuries, spine injuries, cancer issues, stroke related issues; brain aneurysms and degenerative diseases.

For more event information or to register, please call 519-973-4433 or 519-985-2656

www.dreamclimb.ca

November is Woman Abuse Prevention Month!

GO PURPLE...AND TALK ABOUT IT!

Purple is the colour for domestic violence. Shine purple lights, wear purple or hold events to raise awareness of domestic violence.

- On average every 6 days a woman in Canada is killed by her intimate partner. (*Statistics Canada—Homicide in Canada 2011*)
- In Canada, more than 3,000 women stay in shelters on any given night to escape abuse. (*Statistics Canada—Shelters for Abused Women in Canada 2010*)
- 49% of all female murder victims in Canada are killed by a former or current intimate partner. (*Statistics Canada—Family Violence in Canada 2011*)

shine the
LIGHT
on woman abuse



Hiatus House

24 Hour Crisis Line: 519-252-7781

Breaking the cycle of domestic violence.

**THE COURAGE OF A WOMAN ALONE
IS NOT ENOUGH.**

IN NOVEMBER, WEAR YOUR PURPLE SCARF
AND SHOW YOUR SUPPORT FOR ABUSED
WOMEN & CHILDREN ACROSS ONTARIO.

PURCHASE YOUR
SCARF AT ANY LOCAL
WOMEN'S SHELTER

