



# FRONTLINE NOVEMBER 9, 2015

# TRIBUNE

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COMPASSION is our  
**PASSION**



The FRONTLINE TRIBUNE is a publication of the Public Affairs and Communications Office of Windsor Regional Hospital  
Met Campus-1995 Lens Avenue, Windsor, N8W 1L9 / Ouellette Campus-1030 Ouellette Avenue, Windsor, N9A 1E1

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## WINDSOR REGIONAL HOSPITAL FRONTLINE TRIBUNE

To contribute a news tip, story or advertisement in the next issue, please email us at:  
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@WRHospital

## VIBE 2.0 Coming To Met Campus! Ouellette Campus Updated to 2.0!

On Wednesday November 4th, Windsor Regional Hospital will be launching the VIBE 2.0 program at the Metropolitan campus. VIBE is a program that combines data from various programs already in use in the organization and allows individuals to track, measure, and view each patient's journey in real-time so actionable decisions can be made when they matter. Confidentiality is maintained because no patient names are displayed. Information can be viewed in CITRIX and also on Mobile devices with a WRH IP address.

The original VIBE has been in place at the Ouellette Campus since June 2012 and has been used to manage patient flow throughout the Ouellette campus. VIBE at Ouellette will be upgraded to the newest 2.0 version (same version that Met is launching) on Wednesday, November 4th also.

For those requiring general viewing of the VIBE, the VIBE icon will be found in Citrix in the Clinicals folder. There will be 2 icons displaying VIBE that distinguish between Met and Ouellette.

Once you select the icon the program will open directly into the Guest view. If you do not have a Clinicals folder in Citrix and would like VIBE loaded onto your Citrix profile with a username and password, you will need to call the Transform Helpdesk at ext. 7771.

The VIBE program provides a snapshot of the current status at both campuses. There may be a lag time to allow the data to be pulled from the various programs and for the VIBE program to be updated. For example the Dashboard is updated every 5 minutes, ALCs are updated every hour. Therefore, there may be a discrepancy in numbers during this time as it is updating. Please keep this in mind when viewing VIBE.

If you have any questions regarding the VIBE program, please contact the following individuals:

Gina Bulcke, Ext. 52419, 519-995-0256  
Irene Carson, Ext. 56052

Michael Dame (Ouellette Campus) Ext. 33713  
Michele Reiser (Met Campus) Ext. 52041

SRVC	PAT	ALERT	TFR	STEP	ELAPSED
SUR	F, 82	-	23:00	ADMIT	23:03
UNA	F, 79	-	24:05	ADMIT	24:47
UNA	F, 86	-	26:05	ADMIT	23:28
UNA	F, 82	-	20:51	ADMIT	14:49
RCU	M, 66	-	11:52	ADMIT	1:41
UNA	F, 82	-	11:48	ADMIT	4:03
SUR	M, 53	-	6:30	ADMIT	1:27

SRVC	PAT	ALERT	TFR	STEP	ELAPSED
CTU	M, 58	-	51:16	BED READY (TW.0702-B)	0:33
PSY	M, 44	-	45:05	ADMIT	28:27
PSY	M, 18	-	29:19	BED READY (31.0279-A)	1:06
SUR	F, 83	-	28:36	ADMIT	20:07
SUR	M, 79	-	24:13	ADMIT	22:00
CTU	F, 75	-	19:09	BED READY (TW.0724-A)	0:52
MED	F, 65	ARO CONTACT	5:35	BED READY (E.2707-B)	0:23

# UPCOMING EVENTS

**NOV 11** **Great Lakes Crossing Outlets  
WRH Holiday Shopping Trip**  
Time: 8:00am  
Devonshire Mall, 3100 Howard Ave.

**NOV 13** **Shine The Light On Woman Abuse  
Wear Purple Day**  
All WRH Campuses

**NOV 17** **Blood Pressure Screening Clinic**  
Time: 12:00pm - 3:00pm  
Ouellette Campus

**DEC 03** **In Honour Of The Ones We Love  
Potato Fest**  
Time: 11:00am  
St. Clair Centre, 201 Riverside Dr. W

**DEC 13** **WRH Children's Christmas Party**  
Ciociaro Club of Windsor  
3745 North Talbot Road, Windsor

**DEC 15** **Blood Pressure Screening Clinic**  
Time: 12:00pm - 3:00pm  
Met Campus, Vendor Hallway

**JAN 16** **DREAMCLIMB**  
Time: 10:00am - 4:30pm  
Chrysler Building, 1 Riverside Dr. W.

**JAN 17** **DREAMCLIMB**  
Time: 10:00am - 4:30pm  
Chrysler Building, 1 Riverside Drive W.

**JAN 30** **T2B "The Love Boat" Gala**  
Ciociaro Club of Windsor  
3745 North Talbot Road, Windsor

**MAR 02** **Hats On For Healthcare**  
Various locations throughout  
Windsor-Essex  
[www.hatsonforhealthcare.com](http://www.hatsonforhealthcare.com)



Cleaning is always essential prior to disinfection or sterilization. An item that has not been cleaned cannot be assuredly disinfected or sterilized.



## STROKE ENDOVASCULAR UPDATE

**Monday November 16, 2015 / 3:00pm - 4:30pm**

Videoconference presentation. Host site: Chatham Kent Health Alliance

Presenters: Dr. Alexander Khaw, Stroke Neurologist, LHSC &  
Dr. Sachin Pandey, NeuroInterventional Radiologist, LHSC

Objectives:

- 1) Understand the recent trials of endovascular stroke therapy.
- 2) Discuss important aspects of successful implementation of EVT treatment.
- 3) Discuss transport to Tertiary stroke center for endovascular treatment.
- 4) Opportunity for discussion.

Target Audience: Staff working with stroke patients.

### Rooms for viewing at WRH:

- Ouellette- Essex Conference Room
- Met-Clinical Education Conference Centre

If you have any questions please contact: Jennifer Beal, SWO Regional Stroke Education Coordinator, 519-685-8500 x 34899 or email [Jennifer.beal@lhsc.on.ca](mailto:Jennifer.beal@lhsc.on.ca)

## ACCREDITATION UPDATE

Things staff should know!

**Surveyors from Accreditation Canada will be onsite  
Monday, November 30th - Friday, December 4th**

**REQUIRED ORGANIZATIONAL PRACTICE (ROP) MEDICATION USE  
WRH uses at least two client identifiers before providing any  
services or procedures**

### What We Do at WRH:

WRH staff use at least 2 patient identifiers before providing every service or procedure.

WRH has implemented many improvements to help ensure this happens:

- Standardization of patient identification bands at both sites to ensure all patients receive identification, which is legible and stays on the patient.
- 2by4 awareness campaign targeted to staff and visitors.
- RL6 reporting for any wrong patient identification with follow-up, root cause analysis, and trending and rates (reviewed in safety indicator reports to MMH and Clinical Red Green).
- Leadership rounding audits.
- WRH documentation includes patient identifiers (ie transfer of accountability form, Blood component tool, & irreplaceable specimen checklist).
- Patient Identification Policy and department specific policies.
- Information is provided in orientation with all new hires and also highlighted as part of performance of procedures including medication administration and IV therapy.

## INTRODUCING NEW FACES AT WINDSOR REGIONAL HOSPITAL



**Elena Saveska**  
PHARMACIST INTERN  
PHARMACY



**Brittany Ouellette**  
REGISTERED NURSE  
ONCOLOGY



**Shelly Leffelhoc**  
AMBULATION ASSISTANT  
AMBULATION INITIATIVE



**Natalie Morrone**  
BIOMED TECHNICIAN  
BIO MEDICINE

# Period Of Purple Crying Alerts Parents About Shaken Baby Syndrome

November is designated as the month to remind parents about shaken baby syndrome and how harmful it is to their infant or newborn. The Period of Purple Crying campaign was designed throughout North America to educate families that babies are fragile and continuous crying at times from their infant is normal.

Dealing with a crying baby can be very difficult and parents often do not realize just how frustrating it is until they are in a stressful situation. No one ever thinks they will shake their infant however, research shows crying as the number one reason leading to parents or caregivers violently shaking and injuring their baby.

Every parent giving birth at Windsor Regional Hospital in the Family Birthing Centre is provided with information regarding the Period of Purple Crying. A video teaches new parents ways to comfort their baby and important steps to take when the crying continues and frustrates them. It indicates why shaking a baby is harmful! Parents are encouraged to speak to other new parents about how important it is to understand consistent crying and why it is alright. In addition, local community knitters provide purple warming newborn caps.

The Period of Purple Crying is a collaborative effort among healthcare partners in the community and include the Windsor Essex Health Unit; VON; Windsor Essex Community Care Centre; Midwives of Windsor, EMS and area hospitals.



# Potato-Apple Latkes

Makes 8 Servings; 2 each  
Preparation: 30 min  
Cooking Time: 15 - 30 min



## INGREDIENTS

- 6 cups shredded Yukon gold potatoes
- 2 cups shredded apples
- 1 1/2 teaspoons salt, divided
- 1/2 teaspoon freshly ground pepper
- 1/2 cup all-purpose flour
- 6 tablespoons canola oil, divided
- 1 teaspoon granulated sugar

## METHOD

Combine potatoes, apples, and 1 teaspoon salt in a colander. Let stand 20 minutes, pressing occasionally with the back of a spoon until barely moist. Combine potato mixture, remaining 1/2 teaspoon salt, and pepper in a large bowl. Weigh or lightly spoon flour into a dry measuring cup; level with a knife. Add flour to potato mixture; toss well to combine. Heat a 12-inch nonstick skillet over medium-high heat. Add 1 1/2 tablespoons oil to pan, swirling to coat. Add potato mixture in 1/3-cupfuls to pan to form 4 latkes; flatten slightly. Cook 6 minutes on each side or until golden brown. Remove latkes from pan; keep warm. Repeat procedure 3 more times with remaining oil and potato mixture. Sprinkle latkes evenly with sugar.

## NUTRIENTS Per Serving:

Calories: 235; Protein: 3.6g; Total Fat: 10.6 g;  
Carbohydrates: 31.3g; Sodium: 302mg; Fibre: 2.4 g



FAMILIES FIRST is proud to sponsor a special presentation of

Living with hospice FALL 2015

An education series for all health care professionals, volunteers, students, personal support workers, patients, families, and caregivers.

Brought to you in partnership by:



University of Windsor & Faculty of Nursing



## LIVING IN THE SHADOW OF GRIEF:

Bereavement and Loss Support for People with a Learning / Intellectual Disability

Presented by Dr. Sue Read

Bringing the United Kingdom to you! Join us for a special lecture with Professor Sue Read from Keele University in North Staffordshire, England. Professor Read comes to us with over 36 years of experience in learning disability nursing. Her professional interests centered on bereavement, end of life care, transition and loss; specifically, although not exclusively involving people with a learning disability. In addition to being a Research Lead, she is an international speaker with numerous publications related to loss, death, dying, and end of life care.

Come join us in supporting our partnership with the University of Windsor and Keele University as we prepare to welcome students from the United Kingdom!

## DETAILS |

**TIME:**  
Monday, November 2, 2015  
5:00 - 7:00 p.m.

**LOCATION:**  
The Hospice of Windsor  
& Essex County Auditorium  
6038 Empress Street

A light meal will be served.

**RSVP**  
to registrations@thehospice.ca

# FLU SHOT NOTICE!

Flu shots are available at the WE Care Pharmacy during regular business hours of 9:00am - 5:00pm.

**FREE PARKING in the parking garage for Met Campus staff.**

## Vascular Cognitive Assessment and Stroke Webinar When, Where and How (updated October 21)

Thursday, November 12, 2015 / Time: 1:00 PM EST  
LaSalle Room, Ouellette / Met Conference Room 1, Met

Presenter: Dr. Gail Eskes

Canadian Stroke Best Practice Recommendations Mood, Cognition and Fatigue (5th edition) writing group co-chair; Neuropsychologist and Professor, Dalhousie University Departments of Psychiatry, Psychology and Neuroscience

### REGISTER NOW!

After registering, you will receive a confirmation email containing information about joining the webinar.



## Exciting New Partnership

WRH has entered into an agreement with National Bank Financial (NBF) and the Mallender Wealth Management Group for WRH to be part of their Community Sharing Program. This program incorporates NBF donating a percentage of fees clients pay back to Windsor Regional Hospital. New clients to NBF who want to participate in this program can direct approximately 21% of the investment fees they pay, to be donated.

Craig Mallender, NBF VP/District Manager oversees The Mallender Wealth Management Group. With over 90 years of investing experience. The Mallender Group possess a combination of knowledge and experience to best protect and grow your wealth.

This is an exciting opportunity to access a premier wealth management group, get first class investment advice, and help WRH raise additional funds for much needed programs.

The Mallender Wealth Management Group will provide you with a no-obligation, Free Portfolio Review for those interested in the Community Sharing Program. As a client with Mallender Wealth Management Group, you will receive a thorough Investment/Retirement Plan tailored to your own personal situation. In addition to the Personal Financial Plan, you can also receive help with Tax and Estate Planning.

Let's talk! Call The Mallender Wealth Management Group (519-258-0504) and they will explain how the Affinity program can benefit your family and the WRH.

You can visit their website to find out more by visiting [www.mallenderwealth.ca](http://www.mallenderwealth.ca).

## Receive world class investment advice and support Windsor Regional Hospital at the same time!



Give us a call at 519-258-0504 and one of our advisors will meet with you to determine if this program is right for you.

[www.mallenderwealth.ca](http://www.mallenderwealth.ca)



National Bank Financial is an indirect wholly-owned subsidiary of National Bank of Canada which is a public company listed on the Toronto Stock Exchange (NA: TSX). National Bank Financial is a member of the Canadian Investor Protection Fund (CIPF).



## UPDATES IN MELANOMA THERE'S NEW HOPE

### CANCER EDUCATION DAY FOR PRIMARY CARE PROVIDERS

Friday November 13, 2015

8:30 AM - 4:00 PM

Fogolar Furlan Club

Windsor Room

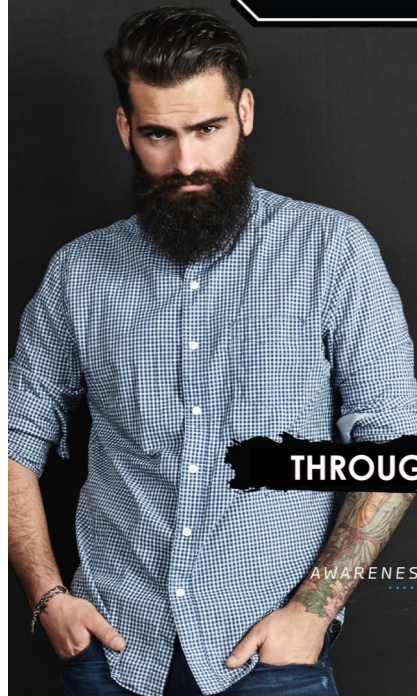
1800 N. Service Road, Windsor, ON

Register on-line:

[www.WRHCancerEducationDays.com](http://www.WRHCancerEducationDays.com)

For more information contact Karen Reaume at 519-254-5577 x.58517  
or [karen.reaume@wrh.on.ca](mailto:karen.reaume@wrh.on.ca)

GROW ON  
— & —  
WINDSOR



THROUGH NOVEMBER 2015

IN SUPPORT OF  
LOCAL PROSTATE CANCER  
AWARENESS, RESEARCH & TREATMENT

Windsor Essex County  
Cancer Centre Foundation

[GROWONWINDSOR.COM](http://GROWONWINDSOR.COM)