



FRONTLINE NOVEMBER 30, 2015 TRIBUNE

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COMPASSION is our
PASSION



The FRONTLINE TRIBUNE is a publication of the Public Affairs and Communications Office of Windsor Regional Hospital
Met Campus-1995 Lens Avenue, Windsor, N8W 1L9 / Ouellette Campus-1030 Ouellette Avenue, Windsor, N9A 1E1

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Windsor Regional Hospital Welcomes The Accreditation Canada Team

Accreditation is underway starting today and continuing through to Thursday with a debriefing for staff on Friday, December 4 after 11:00 a.m. in the Met Auditorium and teleconferenced to the Essex Room at the Ouellette Campus. We welcome the four Accreditors to Windsor and to WRH.

Lead Accreditor is Caroline Barbir, coming from Laval, Quebec. Caroline was appointed President and Chief Executive Officer of the Integrated Health and Social Services Centre of Laval. Prior to this nomination, she was successively Chief Executive Officer of Laval health and Social Services Centre, Pierre-Boucher Health and Social Services Centre, Lanaudiere North Health and Social Services Centre and Lanaudiere Regional Hospital.

Caroline Barbir is a Certified Health Executive (CHE) with the Canadian College of Health Leaders as a member in good standing. She also has a clinical faculty appointment with the University of Montreal School of Public Health and has served on a number of Boards.



Caroline Barbir
Lead Accreditor



ACCREDITATION CANADA
INTERNATIONAL
Driving Quality Health Services



Cathie Badeau
Accreditor

Cathie Badeau is Director of the Women's and Children's Program at Trillium Health Partners in Mississauga. She was formerly Program Director for Maternal Newborn, Child and Teen and Genetics at North York General Hospital.

Cathie has 30 years of healthcare experience with a wide breadth of clinical and administrative experience including medical/surgical, critical care and maternal/child programs. She is also a Certified Health Executive (CHE) with the Canadian College of Health Leaders.

She has been involved in many clinical best practice improvement projects in a variety of clinical settings. Cathie is a member of the Board for Erinoakkids, a large Children's Treatment Centre in Ontario.

Story to be continued on Page 2...

WINDSOR REGIONAL HOSPITAL FRONTLINE TRIBUNE

To contribute a news tip, story or advertisement in the next issue, please email us at:
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@WRHospital

Visit our website for more information at www.wrh.on.ca



UPCOMING EVENTS

DEC 03 **In Honour Of The Ones We Love Potato Fest**
Time: 11:00am
St. Clair Centre, 201 Riverside Dr. W

DEC 13 **WRH Children's Christmas Party**
Ciociaro Club of Windsor
3745 North Talbot Road, Windsor

DEC 15 **Blood Pressure Screening Clinic**
Time: 12:00pm - 3:00pm
Met Campus, Vendor Hallway

JAN 16 **DREAMCLIMB**
Time: 10:00am - 4:30pm
Chrysler Building
1 Riverside Dr. West

JAN 17 **DREAMCLIMB**
Time: 10:00am - 4:30pm
Chrysler Building
1 Riverside Drive West

JAN 30 **T2B "The Love Boat" Gala**
Ciociaro Club of Windsor
3745 North Talbot Road, Windsor

FEB 06 **In Honour Of The Ones We Love Gala**
Ciociaro Club of Windsor
3475 North Talbot Road

MAR 02 **Hats On For Healthcare**
Various locations throughout
Windsor-Essex
www.hatsonforhealthcare.com

Thank you to everyone for the generous donation of coats.

We now have an adequate number to meet our needs at WRH.

Spiritual Care Department



Proper removal of PPE is essential to prevent inadvertent contamination of clothing. Remove gloves, then gown, perform hand hygiene and then remove face protection.

Accreditation Canada Team cont'd...

Heather Sherrard is the Vice-President of Clinical Services at the University of Ottawa Heart Institute. She has held a variety of clinical and senior administrative positions in the acute care sector including Operating Rooms, Critical Care and Cardiovascular Services.



Heather Sherrard
Accreditor

She holds two joint appointments with the University of Ottawa and teaches in the Master of Health Administration program. Interests are in health services research, currently studying manpower issues, using technology to enable care and best practice guideline utilization.

Heather has held positions on a number of Provincial Committees for acute care and is a Board member on the Cardiac Care Network of Ontario and Ontario Health Services Network.

Dr. Tony Taylor is an Emergency Physician at Fraser Health Region in British Columbia. He is also the President and Senior Consultant for Convergent Healthcare Consultants, a health care firm he established. The firm's focus is primarily on quality and patient safety, clinical operations, leadership development and medical governance.



Dr. Tony Taylor
Accreditor

He is a practicing and Royal College fellowship trained Emergency Physician, having practiced in large academic centres across Western Canada.

Dr. Taylor is the past president of Emergency Medicine at the Alberta Medical Association; past chair of the Standards Committee for the Canadian Association of Emergency Physicians and is a Clinical Associate Professor, University of Calgary. He also provided medical leadership for the Calgary Olympic Games.

MOPS Know How To Clean Up

MOPS (Mothers of Pre-Schoolers) associated with Heritage Park Alliance Church visited Met Campus of Windsor Regional Hospital recently and donated an assortment of toys, games and crafts for children in the hospital. Paediatric Child Life representatives use the items to help children with anxiety and stress when in the hospital. MOPS members collect donations and purchased the items that are required by Paediatric Services.



PHOTO RIGHT (l to r):
Kayla Lucier, Paediatric Volunteer; Emilie Temple (MOPS representative) and Emily Sartor, Paediatric Volunteer with some of the items donated by Heritage Park Alliance Church.

WRH would like to give many thanks to them for their generous donation!

INTRODUCING NEW FACES AT WINDSOR REGIONAL HOSPITAL



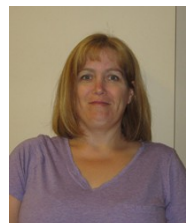
Marinela Fero
REGISTERED NURSE
7 EAST



Kelly Audet
SOCIAL WORKER BSW
SOCIAL WORK



Brandi-Lyn Bouchard
REGISTERED NURSE
7 WEST



Amy Setterington
REG. PRACTICAL NURSE
7 WEST



Canadian Blood Services

it's in you to give

This holiday season, consider giving the gift that can't be bought, **Give the Gift of Life.**

Wrap it up red this December and donate blood. More than 240 appointments will need to be filled in our community each week. You have the power to fill one and Save a Life.

Call **1-888-2DONATE** or visit www.blood.ca to book an appointment.

Remember, it's in you to give!

Tis The Season For Holiday Giving At WRH

Windsor Regional Hospital is proud to support two of our community's largest charitable organizations in helping those in need this holiday season.

WRH will be holding a **Holiday Social** on **Thursday, December 17th** at both campuses from 2pm - 4pm and 11pm - 1am (special delivery times for the McDougall and Leamington satellite locations) with sandwiches, fruit, coffee and tea in exchange for a small in exchange for a \$2.00 donation. Proceeds will go to the Unemployed Help Centre, which provides programs and services to assist local unemployed and underemployed individuals and their families.

Also this year, on December 1st, we will begin our "**One CAN Make A Difference**" food drive for The Downtown Mission. Food donation boxes for non-perishable items will be placed in the main lobbies at the Met and Ouellette campuses as well as the Cancer Centre lobby.

Last year, WRH employees, professional staff and volunteers generously supported The Downtown Mission by collecting more than 3,500 food items, helping this outstanding community partner serve more than 220 meals a day to homeless and low-income residents.

Given the enormous needs in our community, the Food Drive and Holiday Socials represent just two ways in which WRH is giving back to the community. In lieu of providing meals to staff on Christmas Day and New Year's Day, we are focusing our efforts on the community and hope you will support these causes.

We know there are many ways in which WRH employees, professional staff and volunteers give back to the community through their own individual efforts or as part of their unit or department. We will be seeking your input on how you or your team demonstrate **Compassion for Community** so that we can applaud staff efforts to support charitable endeavours!

Last year, individual and team efforts across both campuses resulted in donations to Hiatus House, Drouillard Place, Children's Aid Society, The Salvation Army, Windsor Youth Centre and Street Help/Unit 7. Please give generously so we can all help make a difference for our community.

HOLIDAY HOURS OF OPERATION

MET CAMPUS

Tim Hortons

Open weekend hours for the holidays:
Dec. 19 - Jan. 4/16: 8 am - 4 pm
Christmas Day: Closed
New Years Day: Closed

Daily Grill

Dec. 21 - 24: 7 am - 6 pm
(coffee available 7am at The Daily Grill)
Dec. 25, 26, 27: Closed
Dec. 28 - 31: 7 am - 6 pm
Jan. 01: Closed
Jan. 02: 8 am - 2 pm
Jan. 03: Closed

Subway

Dec. 21, 22, 23: 8 am - 10 pm
Dec. 24: 8 am - 8 pm
Dec. 25: 10 am - 6 pm
Dec. 26-31: 8 am - 10 pm
Jan. 01: 10 am - 6 pm
Jan. 02: Regular hours, 8am - 10 pm

OUELLETTE CAMPUS

Tim Hortons

We currently operate the same hours 7 days per week, i.e. 6 am - 10 pm (Met is weekdays: 6 am - 11 pm, weekends and holidays: 8 am - 4 pm).

We are proposing that we open reduced hours over the shut down period:

Hours for the holiday period:
7am - 9 pm, every day except:
Christmas Day: Closed
New Years Day: Closed

Armandos

Dec. 21, 22, 23: 8 am - 6 pm
Dec. 24: 9 am - 5 pm
Dec. 25: 10 am - 5 pm
Dec. 26, 27: 9 am - 5 pm
Dec. 28, 29, 30: 8 am - 6 pm
Dec. 31: 9 am - 5 pm
Jan. 01: 10 am - 5 pm
Jan. 02, 03: 9 am - 5 pm

ACCREDITATION IS HERE!!!

Things staff should know!

Surveyors from Accreditation Canada will be onsite Monday, November 30th - Friday, December 4th

WORKLIFE ROP

Leaders work proactively with internal teams and teams from other sectors to improve client flow throughout the organization and to mitigate overcrowding in the Emergency Department.

What We Do at WRH:

- Utilization management team & leaders use daily client flow reports and real time data regarding patient flow.
- Utilization RNs are on adult medical & surgical units, and in the ED. They manage patient flow during daytime hours, 5 days per week.
- After-hours Administrators manage patient flow on evening/night hours and weekends.
- Physicians: both utilization management teams (WRO/WRM) have physician advisers that support nurses, physicians, and overall flow.
- GEM Nurses in ED & CCAC Case Managers and Social Workers on the units work in collaboration with Utilization Management Nurses to respond to complex discharges and related complex discharge rounds are conducted with the multidisciplinary team.

IN HONOUR OF THE ONES WE LOVE



PRESENTS THE 5TH ANNUAL

POTATO FEST

THURSDAY DECEMBER 3RD, 2015
11AM TO 2PM

ST. CLAIR COLLEGE OF APPLIED ARTS
201 RIVERSIDE DRIVE WEST



Title Sponsor

POTATO SOUP
& GNOCCHI

ALL YOU CAN EAT \$10 PER PERSON

POTATO MARTINIS

Choice of Yukon Gold Whipped or Carrot and Leek
smashed with Crisp Fried Onion, Cheddar Cheese,
Blue Cheese, Sour Cream, Whipped Butter

BAKED POTATO BAR

Oven Baked Russet Potatoes, Whipped Butter, Fresh Chives, Bacon Bits,
Cheddar Cheese, Sour Cream, Sautéed Button Mushrooms

FRESH CUT FRIES

Chili, Cheese, Sauce, Green Onion, Black Olives, Sour Cream, Cheese Curds, Gravy

SALAD BAR

Baby Potato Salad with Sour Cream and Chive, Niçoise with Tuna,
French Beans and Olives, Warm Potato Salad with Dijon Vinaigrette

Come join the fun, bring family and friends!
For Tickets Call 519-966-2960 or
Email tina@inhonour.ca

Proceeds to benefit Ronald McDonald House and In Honour of The Ones We Love



CONTRIBUTE



TO A HEALTHIER FUTURE

The **Ontario Health Study** is returning to Windsor!
If you are between ages 30 and 74, please consider
giving a small amount of your time and a blood sample
to help researchers understand the causes of cancer and
other chronic diseases.

Windsor Study Centre

Monday, November 30, 1 p.m. - 9 p.m.

Tuesday, December 1, 9 a.m. - 9 p.m.

Wednesday, December 2, 9 a.m. - 9 p.m.

Thursday, December 3, 9 a.m. - 2 p.m.

Royal Canadian Legion (Riverside Branch 255),
Dart Room - 5645 Wyandotte Street East, Windsor

To sign up or receive more information call 1-866-606-0686, send
an email to info@ontariohealthstudy.ca or visit our website:

OntarioHealthStudy.ca/Windsor



Ontario Health Study

Étude sur la santé Ontario

Stay Connected  

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WINDSOR REGIONAL HOSPITAL OUTSTANDING CARE - NO EXCEPTIONS!

Windsor Regional Hospital is pleased to support

MAC • A • NORAH

the annual building of a Menorah at the Devonshire Mall.

It is built each year, in honour of Hanukkah from materials that can be donated for
use by local charities (past menorahs have been built of legos, cans, even socks!)

This year's menorah will be made of dry pasta, rice and beans and will be
donated to Windsor's Food Pantry.



Staff are invited to bring bags or boxes of dry pasta, rice or beans for the menorah to
the Public Affairs / Foundation office at either the Met or Ouellette Campuses
until Friday, December 4th, 2015.

The menorah will be "lit" on Monday, December 7th between 4pm - 6pm

Chabad's Dry food drive is dedicated to spreading the joy of Chanukah to people who
are going through a tough time. For more information call 519-256-2572. Co-sponsored
by the three synagogues of Windsor, Massey High School and Windsor Regional Hospital.



NEW LOCATION:
Ciociaro Club Salon A/B

WRITE A LETTER TO SANTA
DECORATE A COOKIE
CREATE A SPECIAL KEEPSAKE
TAKE A PHOTO WITH SANTA!!
WHILE HIS HELPERS GIVE OUT GIFTS

Doors open at 11:00 / Lunch served promptly at 12:00
Santa arrives at 1:00

Gifts will be given out by age-youngest to oldest - *sorry, no exceptions*

Tickets: \$15 per Adult / \$15 per child

Party is open to staff members' children and grandchildren ages 0-10yrs

Tickets can be purchased in Human Resources at
Met (ext 52330) and Ouellette (ext 33023)

Advance Sales Only - DEADLINE TO PURCHASE IS NOV 30