



FRONTLINE TRIBUNE

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COMPASSION is our **PASSION**



The FRONTLINE TRIBUNE is a publication of the Public Affairs and Communications Office of Windsor Regional Hospital
Met Campus-1995 Lens Avenue, Windsor, N8W 1L9 / Ouellette Campus-1030 Ouellette Avenue, Windsor, N9A 1E1

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All Clinical Staff - Go Live Date Is June 5, 2017 Safe Medication Administration Bundles

The primary objective of medication analysis and management is to learn from the incident in order to reduce risk of recurrence and make care more safe for future patients.

By determining the most common contributing factors, we can access trends in the organization to target education and policy development. Our "broken" systems can be reviewed and improved to eliminate patient risks. The Safe Medication Administration Bundles were developed to coordinate the best practices in one-easy-to-find location on the Intranet for all staff to access when needed to support their practice.

To access the page for Safe Medication Administration Bundles:

- 1) Go to the "Programs and Services" tab on the home page of the WRH Intranet
- 2) Select M for Medication
- 3) Scroll down the page to find link to open to home page

If you have any questions or concerns, contact Charlene Haluk-McMahon, Medication Safety Coordinator at ext.52349 or Charlene.haluk-mcmahon@wrh.on.ca

WINDSOR REGIONAL HOSPITAL FRONTLINE TRIBUNE

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[facebook.com/windsorregionalhospital](https://www.facebook.com/windsorregionalhospital)



@WRHospital

Friday, May 26, 2017

WINDSOR REGIONAL HOSPITAL
OUTSTANDING CARE - NO EXCEPTIONS!

COMPASSION is our **PASSION**

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Medication Bundles

~Safe Medication Administration Bundle

- 01. Patient Information
- 02. Drug Information
- 03. Communication
- 04. Drug Labeling, Packaging, and Nomenclature
- 05. Drug Standardization, Storage and Distribution
- 06. Medication Delivery Device Acquisition, Use, and Monitoring
- 07. Environmental Factors and Workflow
- 08. Staff Competency

~Safe Medication Administration Bundle

Medication Bundles Overview

Harmful medication errors represent a serious concern. US data demonstrates that we fill an average of 12 prescriptions per person per year, totaling more than 4 billion prescriptions annually.

Hospitalized patients receive about 20 medication doses daily and are subjected to one medication error per day, many of which are never reported.

Medication errors cause at least one death every day and injure 1.3 million people annually.

Ten key elements "bundles" that significantly influence safe medication use have been identified by ISMP (Institute for Safe Medication Practice).

1. Patient Information
2. Drug Information
3. Communication of Drug Orders/Drug information
4. Drug Labeling, Packaging, and Nomenclature
5. Drug Standardization, Storage, and Distribution
6. Medication Device Acquisition, Use and Monitoring
7. Environmental Factors and Workflow
8. Staff Competency and Education
9. Patient Education
10. Quality Processes and Risk Management

UPCOMING EVENTS

- JUN 11** **Corvette Club of Windsor Show**
Dieppe Gardens
78 Riverside Drive West, Windsor
- JUN 21** **A Day For A Life Golf Tournament**
Kingsville Golf & Country Club
640 Essex County Rd 20, Kingsville
- JUN 26** **WRH Foundation Charity Golf Tournament (Rescheduled)**
Essex Golf & Country Club
- JUL 09** **International Dragonboat Races**
Sandpoint Beach
10300 Riverside Drive East, Windsor
- JUL 17** **Rafih Auto Group Charity Golf Tournament**
Beach Grove Golf & Country Club
14134 Riverside Drive East, Windsor
- SEP 06** **WRH Pasta Night**
Riverside Sportsmen's Club
10835 Riverside Drive East, Windsor
- SEP 10** **Running From Cancer**
Lakewood Park
13451 Riverside Drive East, Windsor
- SEP 13** **WRH Pasta Night**
Riverside Sportsmen's Club
10835 Riverside Drive East, Windsor
- SEP 20** **WRH Pasta Night**
Riverside Sportsmen's Club
10835 Riverside Drive East, Windsor
- SEP 27** **WRH Pasta Night**
Riverside Sportsmen's Club
10835 Riverside Drive East, Windsor
- OCT 26** **Do Good Divas "A Night In Handbag Heaven" Gala**
Giovanni Caboto Club
2175 Parent Avenue, Windsor



There are currently 29 suspected and 2 lab confirmed Ebola cases in a new outbreak in the Democratic Republic of Congo. The World Health Organization may soon deploy the experimental vaccine that was effective during the recent outbreak in Guinea.

It's All About The Kids

Since 1997, W.E. Care For Kids have supported the Windsor Regional Hospital Foundation, along with its community through annual fundraising events. Over the last 20 years, they have raised more than \$7 million for children, adolescents and their families requiring hospital and healthcare needs.

As a result of their 2016 campaign, they donated \$154,902 to the Met Campus programs which include the Family Birthing Centre, Neonatal Intensive Care Unit, Paediatrics and Operating Room. Some of their ambitious projects included, providing a dedicated Paediatric Operating Room at the Met Campus, a Home for the Family Learning Place at the Tayfour Campus and more recently, supporting the Ronald McDonald House, Windsor, a first of its kind within a hospital in all of Cana-



Photo above: W.E. Care For Kids spokeskids (l to r), Vaughn Truppe, Tayshaun Dao, Zoha Awan, Ella Scarlett, Phoenix Chessman and Emma Romualdi.

This year, beyond the planned donation to Windsor Regional Hospital Foundation, the W.E. Care For Kids Board of Directors have agreed to pledge an additional \$99,000 for a Mobile C-Arm Mini View Diagnostic Imaging Machine for use in the Paediatric OR, Emergency Department and other areas where children are treated.

INTRODUCING NEW FACES AT WINDSOR REGIONAL HOSPITAL



Jenna Stevens
RPN

6E - INPATIENT SURGICAL



Shelley Kosluk
RPN

MENTAL HEALTH PROGRAM



Katherine Austin
UNIT CLERK

OUT PATIENT DAY CARE



Katelyn Lobzun
RENAL PROGRAM

VOLUNTEER SERVICES

TOGETHER WE CAN
MAKE A DIFFERENCE



KAIDYN'S DREAM... A WALK FOR LIFE
SAT JUNE 10TH, 2017 AT 9 AM
GREEN MILE OR HALF MARATHON
ESSEX TO WINDSOR REGIONAL HOSPITAL MET CAMPUS

ADULTS 25\$ YOUTH 20\$ (UNDER 16)
50\$ IN PLEDGES WAIVES REGISTRATION FEE
DEADLINE FOR REGISTRATION IS MAY 1ST, 2017

75% PROCEEDS TO BENEFIT W.E. CARE FOR KIDS IN SUPPORT OF THEIR RONALD MCDONALD HOUSE CAMPAIGN
25% PROCEEDS USED TO RAISE AWARENESS ON ORGAN DONATION IN ESSEX COUNTY
FOR REGISTRATION AND SPONSOR INFORMATION CONTACT 519-980-4645
OR VISIT WWW.WECAREFORKIDS.ORG

WWW.BEADONOR.CA/KAIDYNS-DREAM



YOU HAVE THE POWER
TO GIVE LIFE

Donate blood and join the movement today.

Windsor Blood Donor Clinic

3909 Grand Marais Road E

Tuesday & Wednesday 3pm – 7pm
Thursday 11:30am - 7:30pm
Friday & Saturday 8am – 12pm

256 units of blood need to be collected every week
at this location alone.

Want to donate blood as a group? Contact Marisa Gatfield
marisa.gatfield@blood.ca or 519.945.7486 x 4918

Book your appointment at blood.ca



PATIENT EXPERIENCE EXPO

June 7th • Ouellette Campus- Mezzanine
June 8th • Met Campus- First Floor Lobby in front of Switchboard
2 pm - 4 pm

Visit each booth and receive a chance to win a Dinner for 2 at City Grill!
Show your AIDET pin at the AIDET booth and be eligible to win additional prizes!

Learn about various WRH Patient Experience Initiatives

- Aboriginal Navigator • Above and Beyond • AIDET • Bedside Manor • Canswers • Clinical Connect • Compassion For Community • Concierge • Dignity Robes/Warm Robes • Diversity Committee • Guest Trays • In Concert with Wellness • Interpretalk • Kids Beating Cancer • Patient Experience Task Force • Patient Representative • Ronald McDonald House • Service Recovery • SOP • Team Clean • Valet • WellCome Mat •



The Patient Experience Expo will give all staff insight and information into many programs and services available to assist the patient while in the hospital.

Guest Trays is where a family member or friend can join the patient for lunch or dinner, giving them an affordable and nourishing experience.

Bedside Manors are conveniently located near each campus, Met Bedside Manor is just across from the Emergency Department and the Ouellette Bedside Manor, just across the street on Ouellette Avenue, giving visiting family or friends an affordable place to stay while in town visiting a loved one in the hospital.

The WellCome Mat is a way to introduce patients and families to Windsor Regional Hospital and informing them of common, everyday amenities for the patient.

Service Recovery provides staff an opportunity to deescalate an issue such as a delay or cancellation of surgery by offering things like parking, gift card, etc. and making the best of the situation.

Plan to visit the booths on June 7 (Ouellette Campus) and June 8 (Met Campus) from 2 to 4 pm and receive a change to win dinner at City Grill and other prizes.

VENDORS ON DISPLAY (MAY 29 - JUNE 1, 2017)

MET CAMPUS:

Coconut Oil of Canada, Lifetimes, Lories Glass, Just Jewellery, Nili Jewellery, Funky Living

OUELLETTE CAMPUS:

Magnolia & Vine, Nili Jewellery, Sweetlegs, Origami Owl

Please note: Vendors subject to change



Sunday, June 11, 2017

The Corvette Club of Windsor - Annual Waterfront Corvette Show (8:00 am - 4:00 pm)



(at Dieppe Park across from the GM Headquarters Building on the Detroit River)

To benefit the Windsor Regional Hospital - Pediatric Oncology Satellite Unit. As host for the Canadian Corvette Concours Nationals you are invited to partake in and experience a multi faceted corvette show presentation.

Our Show and Shine as we know it will be under the umbrella of the sanctioned Canadian Council of Corvette Clubs.



CLASSIFICATIONS

Street Show 'Shine	Concours Prepared
SS-1 1953-1962	CP-1 1953-1962
SS-2 1963-1967	CP-2 1963-1967
SS-3 1968-1982	CP-3 1968-1982
SS-4 1984-1996	CP-4 1984-1996
SS-5 1997-2004	CP-5 1997-2004
SS-6 2005-2013	CP-6 2005-2013
SS-7 2014- present	CP-7 2014- present
SS-M 1953- present modified	CP-M 1953- present modified

Mobil 1 **GM** **LANT INSURANCE BROKERS**
 A Division of Wylmar Insurance Brokers Limited

Registration forms are available on our website. Register (\$25.00) by May 26th and receive your show shirt FREE!
www.corvetteclubofwindsor.com
 Ron Packer (519) 352-1371 rpacker4@cogeco.ca Bryan Hansen (519) 979-7119 brymar1619@gmail.com

Rain Or Shine
 8:00 am Registration Opens
 8:00 am Vendors Open
 11:00 am Registration Closes
 3:00 pm Awards & Presentations
 Clean Up
 4:00 pm



Show and Shine Automotive Products Inc.

ALLCHIN

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central ATHLETICS

OSAUVE

RAYZER 2000 North Tenth Rd. (519) 737-0888

Dr. Brian Blake Optometrist

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Boston Pizza

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MR. PLEASURE POOLS

CORVETTE depot CANADA'S CORVETTE PARTS DEALER • 877-600-VETT



RECIPE OF THE WEEK



Rhubarb and Apricot Bread Pudding

Makes 8 servings

Preparation: 15 min

Cook Time: 40-50 min

INGREDIENTS

- 3 cups Rhubarb chopped (1/2 inch pieces)
- 3/4 cup Apricot jam
- 3 Eggs
- 2-3 cup Granulated sugar
- 2 cups 2% milk
- 1 tsp Vanilla
- 5 cups Cubed day-old bread
- 1/4 cup Sliced almonds

TOPPING

- 14 oz 1 can Devon custard, optional
- 3 tbsp 2% milk

DIRECTIONS

In bowl, mix together rhubarb and jam; set aside. In large bowl, whisk eggs with sugar; whisk in milk and vanilla. Stir in bread cubes. Stir in rhubarb mixture. Pour into lightly greased 9-inch (23 cm) square baking pan. Sprinkle with almonds. Place pan in slightly larger pan; pour boiling water into large pan to come two-thirds up side of smaller pan. Bake in 350 °F (180 °C) oven for 45 to 50 minutes or until puffed and golden on top. Topping: In small bowl, stir together custard and milk. Drizzle about 3 Tbsp (45 mL) over each serving. Serve hot or cold.

NUTRIENTS Per serving:

Calories: 284 kcal, Protein: 7 g, Fat: 6g, Carbohydrate: 53 g, Sugar 39g, Fibre: 5g, Sodium: 494 mg

15TH ANNUAL WINDSOR • ESSEX DRAGON BOAT FESTIVAL FOR THE CURE

SUNDAY JULY 9TH 2017 • SANDPOINT BEACH

REGISTER YOUR TEAM AT DRAGONBOATSONLINE.COM

PROCEEDS TO SUPPORT BREAST CANCER TREATMENT AT WINDSOR REGIONAL HOSPITAL



WINDSOR REGIONAL HOSPITAL
 OUTSTANDING CARE - NO EXCEPTIONS!



JOB FAIR

TAKE YOUR CAREER IN THE RIGHT DIRECTION!

SATURDAY, JUNE 3, 2017

9am - 12pm • Met Campus Auditorium

TUESDAY, JUNE 6, 2017

5pm - 7:30pm • Met Campus Auditorium

ALLIED HEALTH • CLERICAL • GENERAL SERVICE • LEADERSHIP
 NURSING RN/RPN • SKILLED TRADES

For more information on the job fair, please call:
 WRH Human Resources at 519-254-5577 ext.33023 www.wrh.on.ca