



# FRONTLINE TRIBUNE

JUNE 5, 2017

VOLUME 5 / EDITION 23



COMPASSION is our **PASSION**

The FRONTLINE TRIBUNE is a publication of the Public Affairs and Communications Office of Windsor Regional Hospital  
Met Campus-1995 Lens Avenue, Windsor, N8W 1L9 / Ouellette Campus-1030 Ouellette Avenue, Windsor, N9A 1E1

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## Treats, Prizes and a Patient Experience Expo!

Windsor Regional Hospital is hosting a Patient Experience Expo this week to highlight the many programs and policies that provide patients and visitors with the best experience possible when they come to our campuses including a new campaign that promotes the impact of simple acts of kindness.

Stop by to learn about our existing and latest Patient Experience Task Force initiatives and enjoy some free Timbits as well as a raffle (one for each campus) for a \$50 gift certificate to the City Grill restaurant. Also if you've received AIDET customer service training, bring your AIDET pin for a chance to win a special prize!

Posters will be on display along side booths set up for the Expo highlighting our many patient experience programs, including an introduction to our latest campaign.

The Expo will be held on alternate days at the following locations:

**Ouellette Campus**, 1030 Ouellette Avenue  
Wednesday, June 7th, 2 pm to 4 pm  
Mezzanine level (above the Goyeau St. lobby)

**Met Campus**, 1995 Lens Avenue  
Thursday, June 8th, 2 pm to 4 pm  
1st floor outside the business office.

Existing programs to be highlighted include:

- Aboriginal Patient Navigator
- "Above and Beyond" staff recognition program
- Guest Trays program that allow visitors to eat meals alongside loved ones in hospital
- Dignity Robes
- In Concert with Wellness program
- Interpretalk language translation
- Ronald McDonald House inside Met campus

For more information please visit the Windsor Regional Hospital website at [www.wrh.on.ca](http://www.wrh.on.ca).



## PATIENT EXPERIENCE EXPO

June 7th • Ouellette Campus - Mezzanine  
June 8th • Met Campus - First Floor Lobby in front of Switchboard  
2 pm - 4 pm

Visit each booth and receive a chance to win a Dinner for 2 at City Grill! Show your AIDET pin at the AIDET booth and be eligible to win additional prizes!

### Learn about various WRH Patient Experience Initiatives

- Aboriginal Navigator • Above and Beyond • AIDET • Bedside Manor • Canswers • Clinical Connect • Compassion For Community • Conclerger • Dignity Robes/Warm Robes • Diversity Committee • Guest Trays • In Concert with Wellness • Interpretalk • Kids Beating Cancer • Patient Experience Task Force • Patient Representative • Ronald McDonald House • Service Recovery • SOP • Team Clean • Valet • WellCome Mat •



## WINDSOR REGIONAL HOSPITAL FRONTLINE TRIBUNE

To contribute a news tip, story or advertisement in the next issue, please email us at:  
[frontlinetribune@wrh.on.ca](mailto:frontlinetribune@wrh.on.ca)

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[facebook.com/windsorregionalhospital](https://facebook.com/windsorregionalhospital)



@WRHospital

## Come out and check out the many initiatives!



Visit our website for more information at [www.wrh.on.ca](http://www.wrh.on.ca)

# UPCOMING EVENTS

- JUN 11** **Corvette Club of Windsor Show**  
Dieppe Gardens  
78 Riverside Drive West, Windsor
- JUN 21** **A Day For A Life Golf Tournament**  
Kingsville Golf & Country Club  
640 Essex County Rd 20, Kingsville
- JUN 26** **WRH Foundation Charity Golf Tournament** (Rescheduled)  
Essex Golf & Country Club
- JUL 09** **International Dragon Boat Races**  
Sandpoint Beach  
10300 Riverside Drive East, Windsor
- JUL 17** **Rafih Auto Group Charity Golf Tournament**  
Beach Grove Golf & Country Club  
14134 Riverside Drive East, Windsor
- SEP 06** **WRH Pasta Night**  
Riverside Sportsmen's Club  
10835 Riverside Drive East, Windsor
- SEP 10** **Running From Cancer**  
Lakewood Park  
13451 Riverside Drive East, Windsor
- SEP 13** **WRH Pasta Night**  
Riverside Sportsmen's Club  
10835 Riverside Drive East, Windsor
- SEP 20** **WRH Pasta Night**  
Riverside Sportsmen's Club  
10835 Riverside Drive East, Windsor
- SEP 27** **WRH Pasta Night**  
Riverside Sportsmen's Club  
10835 Riverside Drive East, Windsor
- OCT 26** **Do Good Divas "A Night In Handbag Heaven" Gala**  
Giovanni Caboto Club  
2175 Parent Avenue, Windsor



If a patient's test results for MRSA or VRE colonization are finalized after the patient is discharged, the infection control department notifies the family physician. When the patient is admitted this is the role of the assigned nurse.

## Fashion Designs Students Assist MRI Patients

The St. Clair College Fashion Design Technician Program has supported the community through projects in the past, and this year they selected to design hospital MRI gowns for patients. The 2nd year students jumped at the opportunity as a result of one of their teachers currently attending the hospital as a cancer patient.

Up to 10 colorful patterned gowns were donated by Elaine Chatwood, Coordinator of the Fashion Design Program on behalf of her students.

"It was a great experience for the students, as they worked in teams and designed a particular garment, following a process from design through to production," stated Chatwood.

This win/win project made the students think outside the normal 'fashion designer' box, making them aware of the many items other garments that are designed and manufactured in the healthcare industry, which is a growing niche market.



Photo (l to r): Volunteer, Nancy Robertson, Elaine Chatwood, Volunteer, Jessica Lemmon and Ralph Nicoletti.




## CANADA DAY at ADVENTURE BAY

**Saturday, July 1, 2017**  
**10AM to 8PM**



Ceremony at 9AM

**Discounted Admission**  
\$12 Adults + \$7 Children under 12  
\$2 from each Admission donated to support We Care For Kids (Windsor, ON)  
Join us for a Citizenship Ceremony as we welcome our new Canadians.  
For details visit [www.adventurebay.ca](http://www.adventurebay.ca)

















Adventure Bay Family Water Park Presented by WFCU Credit Union 401 Pitt Street West • Windsor, ON 519-974-2782 (AQUA) • [www.adventurebay.ca](http://www.adventurebay.ca) • #AdBay

## INTRODUCING NEW FACES AT WINDSOR REGIONAL HOSPITAL

			
<b>Tracy Fonseca</b> RPN 2 NORTH - MEDICINE	<b>Alaa Hussin</b> VOLUNTEER DISCHARGE	<b>Jasmine Fournier</b> RPN 7 - MEDICINE	<b>Anas Hussin</b> VOLUNTEER DISCHARGE

TOGETHER WE CAN  
MAKE A DIFFERENCE



**KAIDYN'S DREAM... A WALK FOR LIFE**  
SAT JUNE 10TH, 2017 AT 9 AM  
GREEN MILE OR HALF MARATHON  
ESSEX TO WINDSOR REGIONAL HOSPITAL MET CAMPUS

ADULTS 25\$ YOUTH 20\$ (UNDER 16)  
50\$ IN PLEDGES WAIVES REGISTRATION FEE  
**DEADLINE FOR REGISTRATION IS MAY 1ST, 2017**

75% PROCEEDS TO BENEFIT W.E. CARE FOR KIDS IN SUPPORT OF THEIR RONALD MCDONALD HOUSE CAMPAIGN  
25% PROCEEDS USED TO RAISE AWARENESS ON ORGAN DONATION IN ESSEX COUNTY  
FOR REGISTRATION AND SPONSOR INFORMATION CONTACT 519-980-4645  
OR VISIT [WWW.WECAREFORKIDS.ORG](http://WWW.WECAREFORKIDS.ORG)



[WWW.BEADONOR.CA/KAIDYNS-DREAM](http://WWW.BEADONOR.CA/KAIDYNS-DREAM)

## RECIPE OF THE WEEK

### Corn and Zucchini Medley



Makes 5 servings  
Preparation: 5 min  
Cooking Time: 25 min

#### INGREDIENTS

- 4 slices bacon
- 1 1/2 cups fresh corn kernels
- 1/4 cup shredded Monterey Jack cheese
- 2 cups chopped zucchini
- 1 small onion, chopped
- 1 pinch pepper

#### DIRECTIONS

Place bacon in a large, deep skillet. Cook over medium-high heat until evenly brown. Reserve 1 tablespoon of drippings. Drain bacon, chop, and set aside. Heat the bacon drippings in the skillet over medium heat. Sauté the zucchini, corn, and onion until tender but still crisp, about 10 minutes. Season with pepper. Spoon vegetables into a bowl, and sprinkle with chopped bacon and shredded cheese.

#### NUTRIENTS Per serving

Calories: 123 kcal, Protein: 6.3 g, Fat: 5.4g, Carbohydrate: 14.5g, Sugar 3.2g, Fibre: 2.2g, Sodium: 199 mg

## Fracture Clinic Enhanced by Prevention Coordinator

Windsor Regional Hospital announced officially last week that it has partnered with Osteoporosis Canada, introducing a new Fracture Prevention Coordinator, Sam Ladeia who will assist in coordinating patient flow for those with new and concurrent fractures.

Osteoporosis is a disease characterized by the low bone mass and deterioration of bone tissue, It is often known as the 'silent thief' because bone loss can occur without symptoms. It can result in broken bones, loss of mobility and decreased independence for an individual at any age.

Supported by the Ministry of Health and Long Term Care, the Fracture Prevention Coordinator will work alongside Fracture Clinic staff to assist with early identification, education and treatment of patients who attend the clinic and, who are at moderate to high-risk for future fractures.

Some key factors to note:

- Fractures due to osteoporosis are more common than heart attacks, strokes and breast cancer.
- At least 1 in 3 women and 1 in 5 men will suffer from an Osteoporotic fracture during their lifetime.
- Osteoporosis causes 70% to 90% of 30,000 hip fractures annually in Canada.
- 28% of women and, 37% of men who suffer a hip fracture will die within the following year.
- 80% of patients who present with a fracture are not assessed for possible underlying osteoporosis and prescribed medication. The result is hundreds of thousands of Canadians needlessly suffering a fracture each year because their Osteoporosis goes undiagnosed and untreated.
- 14% of individuals with a wrist fracture will suffer a repeat fracture within 3 years.



Photo (l to r): Sam Ladeia, Fracture Prevention Coordinator; Kelly Heron, Director, Surgical Services; Ravi Jain, Director, Ontario Osteoporosis Strategy with Osteoporosis Canada; Dr. Aliya Khan, McMaster University; and Dr. Tom Trajkovski, Orthopedic Surgeon with WRH.

"The entire Fracture Clinic team, the staff, management and orthopedic surgeons including our program surgical champion, Dr. Trajkovski are pleased to celebrate this partnership with Osteoporosis Canada and look forward to working with Sam, our Coordinator to prevent fractures before they occur," said Kelly Heron, Director, Surgical Services at WRH.

# Lab Services for Cancer Patients Changing!

In an effort to address limited space and reduce wait times, effective June 5, 2017 Laboratory Services will be available to all patients at the Windsor Regional Hospital Main Lab at the Met Campus.

To assist with this change, Volunteers will assist with way-finding for those who previously attended the Lab in the Cancer Centre.

Thanks to all for their patience and assistance while we make this change to improve patient care.



Laboratory Services

## VENDORS ON DISPLAY (JUNE 5 - JUNE 9, 2017)

**MET CAMPUS:**  
Magnolia & Vine, Nili Jewellery, Sweetlegs, Origami Owl

**OUELLETTE CAMPUS:**  
SLM Exchange, Kidbits, Magnolia & Vine

*Please note: Vendors subject to change*

May the course be with you.

**VERTICAL CLIMB**  
PRESENTED BY: EUROPRO

WINDSOR REGIONAL HOSPITAL FOUNDATION

EUROPRO



SAVE THE DATE AND STEP UP TO THE CHALLENGE!

**SUNDAY, JANUARY 21, 2018**

ONE RIVERSIDE DRIVE WEST, DOWNTOWN WINDSOR

[WWW.VERTICALCLIMB.CA](http://WWW.VERTICALCLIMB.CA)



**Sunday, June 11, 2017**

**The Corvette Club of Windsor - Annual Waterfront Corvette Show (8:00 am - 4:00 pm)**



(at Dieppe Park across from the GM Headquarters Building on the Detroit River)

To benefit the Windsor Regional Hospital - Pediatric Oncology Satellite Unit. As host for the Canadian Corvette Concours Nationals you are invited to partake in and experience a multi faceted corvette show presentation.

Our Show and Shine as we know it will be under the umbrella of the sanctioned Canadian Council of Corvette Clubs.



### CLASSIFICATIONS

Street Show 'Shine	Concours Prepared
SS-1 1953-1962	CP-1 1953-1962
SS-2 1963-1967	CP-2 1963-1967
SS-3 1968-1982	CP-3 1968-1982
SS-4 1984-1996	CP-4 1984-1996
SS-5 1997-2004	CP-5 1997-2004
SS-6 2005-2013	CP-6 2005-2013
SS-7 2014- present	CP-7 2014- present
SS-M 1953- present modified	CP-M 1953- present modified

**Mobil 1**

**AMV**

**LANT INSURANCE BROKERS**

**WINDSOR REGIONAL HOSPITAL**

Registration forms are available on our website. Register (\$25.00) by May 26th and receive your show shirt FREE!  
www.corvetteclubofwindsor.com  
Ron Packer (519) 352-1371  
rpacker4@coqeco.ca

Bryan Hansen (519) 979-7119  
brymar1619@gmail.com

**Rain Or Shine**  
8:00 am Registration Opens  
8:00 am Vendors Open  
11:00 am Registration Closes  
3:00 pm Awards & Presentations  
4:00 pm Clean Up

**WINDSOR REGIONAL HOSPITAL**  
OUTSTANDING CARE - NO EXCEPTIONS

# 15<sup>TH</sup> ANNUAL WINDSOR • ESSEX DRAGON BOAT FESTIVAL FOR THE CURE

SUNDAY JULY 9<sup>TH</sup> 2017 • SANDPOINT BEACH

REGISTER YOUR TEAM AT [DRAGONBOATSONLINE.COM](http://DRAGONBOATSONLINE.COM)

PROCEEDS TO SUPPORT BREAST CANCER TREATMENT AT WINDSOR REGIONAL HOSPITAL

