



The FRONTLINE TRIBUNE is a publication of the Public Affairs and Communications Office of Windsor Regional Hospital

IN THIS WEEK'S ISSUE

PAGE 1

 RAPID ASSESSMENT CENTRES AT WINDSOR REGIONAL HOSPITAL

PAGE 2

- RAPID ASSESMENT CENTRES CONT'D...
- WINNER OF THE NAME YOUR INTRANET CONTEST IS
- WEARING WHITES FOR NURSES WEEK
- NEW FACES AT WRH

PAGE 3

- RECOGNIZING NURSING EXCELLENCE
- JEANNE MANCE SCULPTURE TO BE REPLACED
- VENDORS THIS WEEK

PAGE 4

- LOCKOUT CANCER CAMPAIGN
- RECIPE OF THE WEEK
- WRH MY CARE JOURNEY APP

WINDSOR REGIONAL HOSPITAL FRONTLINE TRIBUNE

To contribute a news tip, story or advertisement in the next issue, please email us at:

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Rapid Assessment Centres at Windsor Regional Hospital A new approach to reducing wait times for patients with hip, knee and low back pain

WRH is offering patients with hip, knee and low back pain quicker access to specialized care at two new Rapid Assessment Centres (RACS) that opened this week.

The centres use a coordinated intake and triage process to reduce wait times and get patients access to the right education and treatment options which could include referrals to a surgeon or other non-surgical options like physiotherapy or injections.

At the centres, patients are assessed by specially-trained Advanced Practice Physiotherapists who determine the most appropriate individual treatment plan. Patients who may require surgery are referred to the surgeon of their choice, or the first available surgeon. Patients who don't require surgery receive education, resources, a self-management plan and follow-up visits to monitor their progress.

Previously, patients waited in pain for months or even years for a consultation with a surgeon, sometimes only to find out they did not need or qualify for surgery. Now, all referrals go to one location – the RAC – where patients receive an appointment with the Advance Practice Physiotherapist within weeks.

"It is a quicker way to get patients into the system and get them started down the right care path," says Rosemary Petrakos, Vice President of Peri-Operative, Surgery, Women's and Children's. "It will take pressure off the system by removing patients who don't need surgery from already long waiting lists and get them appropriate treatment early on, when it can have the greatest impact."

The RACS are part of a provincial healthcare initiative to provide all Ontarians with timely access to care, close to home. Windsor Regional Hospital, in partnership with the Erie St. Clair LHIN, now offers two RACs, each with different treatment programs.

The Hip and Knee RAC is located on the first floor of the Metropolitan Campus. The program is for patients with moderate to severe osteoarthritis and other inflammatory conditions, who may be considering hip or knee replacement surgery.

See story continued on Page 2.

Photo: Jennifer Nugent, Practice Lead, Low Back Rapid Assessment Centre examing a patient.







MAY 23, 2019

WRHF Annual Golf Tournament

Essex Golf & Country Club 7555 Matchette Road, LaSalle

JUNE 9, 2019

Corvette Club Car Show

Dieppe Park, Riverside Drive, Windsor

JUNE 11

Indigenous Health Expo

WRH - Met Campus

JUNE 12

Indigenous Health Expo

WRH - Ouellette Campus

JUNE 19. 2019

Funkenhauser Family - A Day For A Life Golf Tournament

Kingsville Golf & Country Club 640 County Road 20, Kingsville

JUNE 20. 2019

Brain Injury Association Workshop

Hôtel-Dieu Grace Healthcare 1453 Prince Road, Windsor

JUNE 22, 2019

Sail Into Summer Dinner

Windsor Yacht Club 9000 Riverside Drive East, Windsor

JULY 20, 2019

Rafih Auto Group Golf Tournament

Beachgrove Golf & Country Club 14134 Riverside Drive East, Windsor



The CDC reported last week a total of 695 measles cases, which is the largest number of cases the United States has seen since measles was eliminated from the country in 2000. Decreased vaccination rates are a significant driver in the ongoing measles outbreaks.

Rapid Assessment Centres at WRH cont'd...

Hip and knee assessments are also offered at RAC locations in Chatham and Sarnia. Patients can choose to have an assessment at the location nearest to them or the first available assessment at any of the locations.

The Low Back RAC is located on the first floor of the Ouellette Campus. This program is for people who have had low back pain and/or related leg symptoms (e.g. leg pain, numbness and/or tingling) for at least 6 weeks, but not longer than a year. Patients learn to manage chronic low back pain while reducing unnecessary tests, opioid prescriptions, specialist appointments and emergency visits.

All RAC patients must be referred to the clinic by a doctor or nurse practitioner. Visits are fully covered by OHIP.

And the winner of the Name Your Intranet Contest is... MyWRH

The votes for the Name Your Intranet Contest are in and MyWRH is the top choice with nearly 64% of the votes. Congratulations to Kaitlyn Sheehan who will receive a \$100 Amazon gift card for having the successful submission.

Now that the site is named, the Intranet team will spend the next few months putting the final touches on the design of the new MyWRH platform, training users and updating content to make sure it is accurate and up to date. Watch for the new site launch later this year!



Photo: A sneak peek at the MyWRH Intranet platform that will launch later this year.

Wearing Whites for Nurses Week

Happy #nursesweek2019 at WRH! Some of our adult day surgery staff wore traditional whites through much of this week to celebrate the history of the #nursing profession!





INTRODUCING NEW FACES AT WINDSOR REGIONAL HOSPITAL



Brittany Mitchell

MED RADIATION
TECHNOLOGIST
RADIOLOGY



Catharine Cooper

REGISTERED

NURSE

MENTAL HEALTH



Cheryl Szabo

PHARMACIST
PHARMACY
DEPARTMENT



Tabitha Dalrymple

REGISTERED

NURSE

MENTAL HEALTH

Recognizing Nursing Excellence

WRH and Hôtel-Dieu Grace Healthcare recognized nurses for excellence and continuing education efforts during its annual Nurses Awards Ceremony on May 6th.

Winners of the Jeanne Mance Extraordinary Nursing Care Award, which recognizes a nurse who continually goes above and beyond to provide compassionate and professional care to patients and exemplifies teamwork, compassion, stewardship and respect included:

From Windsor Regional Hospital:

- Jason Irvine, RN, Met Campus, Emergency Department
- Jasmin Vukosavljevic, RN, Ouellette Campus, Cardiac Care
- Loretta Monforton, RPN, Ouellette Campus, 7 Medical

From Hôtel-Dieu Grace Healthcare:

- Sheila Saltarelli, RPN, Complex Medical Care 3N
- Samantha Green, RPN, Inpatient Rehab, RH3 and 4

Five nurses were also named as the recipients of the Annual Lori Dupont Bursary, which assists with continuing education costs. Each successful candidate is awarded up to \$1,000. The 2019 Bursary Recipients were:

From Windsor Regional Hospital:

- Kuljeet Kalsi, RN, Met Campus, Emergency Department,
- Padma Ravi, Ouellette Campus, 7 Medical,
- Selena Santia, Met Campus, RN, Paediatrics

From Hôtel-Dieu Grace Healthcare

- Cindy DeHaan, RN, Chatham ACT Team
- Sue Ladouceur, RN, Charge Nurse, Complex Medical Care, 3N

Congratulations to all of our excellent RNs, RPNs and NPs across Windsor's hospital system!



Jeanne Mance Sculpture To Be Replaced

Last month, we were saddened to learn that the "bust" of Jeanne Mance, a legendary nursing figure in Canadian health care history, was stolen from a monument outside of the Ouellette Campus. The sculpture was of the image of Jeanne Mance (1606-1673), historic figure known for being among the founders of Montreal's first hospital, Hôtel-Dieu de Montréal, in 1645.

We believe the sculpture, which is made of copper and was first put in place outside of the Jeanne Mance building on the Ouellette Campus property in 1946, may have been removed for its value.

After learning of the vandalism through local media reports, a local sculptor has agreed to design and create a replacement for the sculpture, free of charge.

Richard Wood, a retired Ford factory worker and Amherstburg resident, is donating his time, expertise and already designing and preparing a replacement for the Jeanne Mance visage.

"It is an honour and a privilege to assist the Windsor Hospitals by replacing the face of Jeanne Mance on this historic monument," Wood says. "She is an important Canadian figure in Nursing and I am happy to help preserve her memory in honour of all the nurses in our community."

Thank you Richard for your compassion for both art and history!





Appreciation is extended to all those who have pledged for 2019. Watch for a special treat this week from the Windsor Regional Hospital Foundation.

VENDORS ON DISPLAY THIS WEEK!

Met Campus: Accessorize It, Epicure, Puretrim, Home Instead, Aerus, Lories Glass, Magnolia & Vine, Workfit Scrubs, Lifetimes on Riverside, Alice & Betty Designs, Author L. McLaughlin

Ouellette Campus: Freak Parade, Silver n Such, Workfit Scrubs

Please note: Vendors subject to change.



#RECIPEOFTHEWEEK

Garlicky Parmesan Salmon & Asparagus

Makes 4 servings. Prep Time: 15 min Cook Time: 25 min

INGREDIENTS

- 3 tablespoons olive oil
- 2 cloves garlic, minced
- 1 teaspoon lemon zest
- 2 tablespoons lemon juice
- 3/4 teaspoons salt, divided
- 1/2 teaspoon pepper, divided
- 4 salmon fillets (about 800 a total)
- 1/2 cup finely grated Parmesan cheese, divided
- 1 bunch asparagus (about 450 g), trimmed
- 1/4 cup finely chopped chives

DIRECTIONS

Preheat oven to 425°F. Line baking sheet with parchment paper. In small bowl, whisk together oil, garlic, lemon zest, lemon juice, 1/2 tsp of the salt and 1/4 tsp of the pepper. Place fish in centre of prepared pan; sprinkle with remaining 1/4 tsp each salt and pepper. Brush with half of the garlic mixture; sprinkle with 1/4 cup of the Parmesan. Bake for 5 minutes. Remove from oven. Add asparagus to pan; brush with remaining garlic mixture. Sprinkle with remaining 1/4 cup Parmesan. Return to oven; bake until fish flakes easily when tested, 5 to 7 minutes. Sprinkle with chives.

NUTRIENTS Per Serving:

Calories: 463; Protein: 39g; Total Fat:31g; Carbohydrates 6g; Sugar 2g; Fibre 2g; Sodium 640mg

The WRH MY CARE JOURNEY App helps YOU and your FAMILY:

- ✓ Know what to expect in the hospital
- ✓ Play an active role in your treatment
- √ Understand next steps in your care











