



FRONTLINE MAY 7, 2019 TRIBUNE



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COMPASSION is our
PASSION



The FRONTLINE TRIBUNE is a publication of the Public Affairs and Communications Office of Windsor Regional Hospital

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National Nursing Week: May 6-12, 2019

This year's theme is **Nurses: A Voice to Lead – Health for All**. It was developed by the International Council of Nurses (ICN). According to ICN, A Voice to Lead reflects the fact that "every nurse has a story and every story has the potential to improve the health system and enable individuals and communities to achieve their highest attainable standard of health. From these insights comes the power for change."


At WRH, we want to hear your stories. Once again we are encouraging our nursing staff to write, in 400 words or less, "What Nursing Means to Me." We will publish some of the best stories to our website and social media and all entries will be eligible for a draw for a \$50 gift card. Email your entries to steve.erwin@wrh.on.ca.

About National Nursing Week: The week draws attention to nurses, increasing the awareness of the public, policy-makers and governments of the many contributions of nursing to the well-being of Canadians.

In 1971, the ICN designated May 12, the birthday of nursing pioneer Florence Nightingale, as International Nurses Day. In 1985, CNA members passed a resolution to begin negotiations with the federal government to have the week containing May 12 proclaimed as National Nurses Week annually.

Soon after, the federal minister of health proclaimed the second week of May as National Nurses Week. In 1993, the name was changed to National Nursing Week to emphasize the profession's accomplishments as a discipline.

At WRH we are proud to celebrate the role nurses play in the every day lives of patients throughout our community.

thank you
nurses! 
National Nurses Week

WINDSOR REGIONAL HOSPITAL FRONTLINE TRIBUNE

To contribute a news tip, story or advertisement in the next issue, please email us at:

frontlinetribune@wrh.on.ca



@WRHospital

Visit our website for more information at www.wrh.on.ca



UPCOMING EVENTS

MAY 6-12, 2019

National Nurses Week

MAY 23, 2019

WRHF Annual Golf Tournament

Essex Golf & Country Club
7555 Matchette Road, LaSalle

JUNE 9, 2019

Corvette Club Car Show

Dieppe Park, Riverside Drive, Windsor

JUNE 11

Indigenous Health Expo

WRH - Met Campus

JUNE 12

Indigenous Health Expo

WRH - Ouellette Campus

JUNE 19, 2019

Funkenhauser Family - A Day For A Life Golf Tournament

Kingsville Golf & Country Club
640 County Road 20, Kingsville

JUNE 20, 2019

Brain Injury Association Workshop

Hôtel-Dieu Grace Healthcare
1453 Prince Road, Windsor

JUNE 22, 2019

Sail Into Summer Dinner

Windsor Yacht Club
9000 Riverside Drive East, Windsor

JULY 20, 2019

Rafih Auto Group Golf Tournament

Beachgrove Golf & Country Club
14134 Riverside Drive East, Windsor



Candida auris is an emerging fungal pathogen capable of causing invasive disease, particularly in critically ill patient populations. First isolated in Japan in 2009, it has spread globally resulting in persistent and difficult to control hospital outbreaks.

EMS Reports Lower Offload Delays

Ambulance offload delays are continuing to decrease because of enhanced protocols and communication between area health care agencies and new technology that lets Essex-Windsor EMS monitor in real time the movement of patients and the ebb and flow of patient volumes at area hospitals.

Offload delays result in ambulances sitting idle at our emergency rooms while patients wait for beds. They put a strain on the system, influencing response times and paramedic staffing, impacting service delivery, cost and overall staff morale. Offload times have been trending downwards since Essex-Windsor EMS and area hospitals began changing the pattern of emergency room use in late 2018 and using a real-time situational dashboard.

Over the past decade, the use of "destination protocols" has been increasing in Windsor-Essex. These protocols meant patients experiencing certain health issues were taken by paramedics to emergency rooms specializing in that field whether that emergency room was busy or not. This resulted in certain emergency departments facing pressure over and above regular emergency department visits.

The redistribution of these patients to address this historical pattern began last October. As well, new technology was implemented in December to allow for more proactive planning and greater "real-time" monitoring of patient calls and volume. These two measures are working to improve patient care.

Offload delays were reduced by a total of 6,994 hours from December through March compared to the same period the year before. That works out to 3.36 full-time ambulances staffed forty hours a week that are now on the road dealing with patients instead of waiting in ER bays.

"This technology and these new protocols help put paramedics where they are most effective – on the road providing pre-hospital emergency care to the residents of Windsor-Essex," said Essex-Windsor EMS Chief Bruce Krauter. "We are committed to building on this early success with our hospital partners and will continue working to reduce offload delays and enhance patient care."

WRH CEO David Musyj said "the reduction in offload times is an example of what can be achieved when area health care providers work together making changes and using cutting-edge technology to be proactive. Erie Shores HealthCare has been an amazing partner in addressing some of these issues."

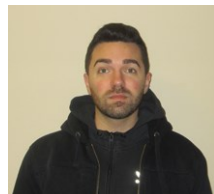
"Every day is different in a hospital setting and this new tool lets our ambulance service respond to those changes in real time, maximizing resources and optimizing patient care," said Musyj.

While the total number of calls is down for the first quarter of 2019, the number of patients being transported to Erie Shores HealthCare in Leamington has nearly doubled. This is the result of diversion protocols that recognize the regional nature of our health care system. This shift has helped fuel the decrease in offload times at all three area hospitals.

"The whole is greater than the parts when it comes to delivering quality health care to the residents of Windsor-Essex," said Janice Dawson, CEO of Erie Shores HealthCare. "Working together like this promotes positive outcomes for patients no matter where they live. Feedback from patients that would not normally have come to Erie Shores HealthCare under previous EMS protocols has been very positive."

Essex-Windsor EMS began working with call report vendor Interdev Technologies in January of 2018 to develop a real-time dashboard that allowed management to view data transferred directly from the communications centre. The tool reduces voice communication and facilitates expedient deployment decisions.

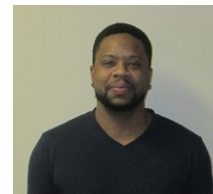
INTRODUCING NEW FACES AT WINDSOR REGIONAL HOSPITAL



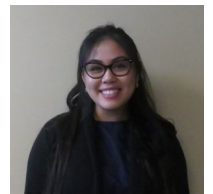
Anthony Ammoun
REGISTERED
NURSE
MENTAL HEALTH



Stefanie Cepuran
REGISTERED
NURSE
NEUROSURGERY



Tony Coates
REGISTERED
NURSE
MENTAL HEALTH



Kyla Cahoy
EYE SURGERY CLINIC
VOLUNTEER
SERVICES

Cancer Centre Welcomes Community in to See The Centre

This past weekend the team at the WRH Cancer Centre welcomed the community in for an Open House of the Centre and guided tour. About 150 participants got a unique behind the scenes guided tour that included stops at the Cancer Centre Pharmacy, the new PET/CT Scan, the Chemo and Radiation Suites among others. About 30 students from Vincent Massey High School healthcare program joined the tour as well as many of our community partners.

Participants had the chance to learn about the programs and services offered, the equipment used, and how the Windsor Cancer Centre Foundation supports the Centre. They also had the opportunity to meet members of the team in the Centre and see how passionate they are about caring for patients.

"When you live in this community and work in this community, it's personal," Monica Staley Liang, Regional Vice President of the Cancer Program, told the early-morning crowd. "We have to take care of each other."



Last call for Name Your Intranet Contest Votes!

If you haven't voted in the Name Your Intranet Contest yet, you have a few more days to make your choice.

Which name do you want to see at the top of the new WRH Intranet when it launches later this year? The Insider or MyWRH?

Please VOTE FOR YOUR FAVOURITE now by taking the **ONLINE POLL**. The contest closes this Friday, May 10.

The contestant who submitted the winning name will receive a \$100 Amazon gift card.

HONOURABLE MENTIONS

Thanks to everyone who took the challenge! There were 300+ names suggested and judging was tough. These suggestions did not make the cut, but were so creative, we still wanted to share.

- CareNet
- Cyber Staff Lounge
- Fast Lane
- H.E.A.R.T. (Hospital Education And Resource Tool)
- H.U.B. (Hospital Utility Base)
- HELP acronym for Hospital Employee Login Portal
- iConnect
- IntraBuzz
- iwrh
- Just for Staff
- Our Roots
- SCRUBS
- Team Tool
- The Byte
- The Healthcare Bones
- The Lobby
- The Pulse
- The S.P.I.N.E. (Social Platform for Inner Network Employees)
- THE SCOOP
- The Stethoscope
- The Village
- The Water Cooler
- Wellness in Action
- WRH Portal
- WRH Space
- WRH WEB
- WROOGLE
- WWWRH



WINDSOR REGIONAL HOSPITAL FOUNDATION

Charity GOLF TOURNAMENT 2019

CELEBRATING 30 YEARS OF GIVING BACK

WINDSOR REGIONAL HOSPITAL FOUNDATION

Charity

DETAILS

THURSDAY, MAY 23, 2019 • ESSEX GOLF & COUNTRY CLUB
SHOTGUN: 10AM • LUNCH AT "THE SHACK" • DINNER: 5PM
*Vegan and vegetarian dishes are available upon request.

Opportunities to interact with local Pro Golfers on the course!

FOR OTHER SPONSORSHIP OPPORTUNITIES,
PLEASE CONTACT LINDA MCLEAN:

519.254.5577 ext. 52005 • linda.mclean@wrh.on.ca
Emcee: Steve Bell, News Director, AM 800 CKLW

FEE

GRAND SLAM GOLF FOURSOME \$5,000

Includes 18 holes of golf, cart, lunch, host bar, pre-dinner reception, dinner & wine, tournament gift, skins game, signage and a future round of golf for 4 at Essex Golf & Country Club.

EAGLE

GOLF FOURSOME \$2,500

Includes 18 holes of golf, cart, lunch, host bar, pre-dinner reception, dinner & wine, tournament gift, skins game and single hole signage.

GOLF TOURNAMENT 2019

- "Best Ball" Tournament
- "The Shack" Lunch
- Tournament Gift
- Hole-in-One Contests
- Pre-Dinner Reception
- The Keg Refreshment Tent **THE KEG**
- Closest-to-the-Pin Contest
- Dinner & Wine
- Westjet Trip **WESTJET**
- Putting Contest
- Skins Game

WINDSOR REGIONAL HOSPITAL FOUNDATION

R.S.V.P. to Linda McLean by Friday, May 10th, 2019
Phone: 519.254.5577 • Ext. 52005
Fax: 519.254-2317 • E-mail: linda.mclean@wrh.on.ca

THIS YEAR'S GOLF TOURNAMENT IS RAISING FUNDS FOR NEW INFANT ISOLETTES FOR THE NEONATAL INTENSIVE CARE UNIT (NICU)

SPECIAL THANKS TO ESSEX GOLF & COUNTRY CLUB AND HCA MINDBOX

SUPPORTING...
WINDSOR REGIONAL HOSPITAL FOUNDATION

Essex Golf & Country Club



VENDORS ON DISPLAY THIS WEEK!

Met Campus

We Care For Kids Daisy Sales, Funky Living, G&D Jewelry, Ruellands Stuff n Bears, Crystal Clear Jewelry

Ouellette Campus

We Care For Kids Daisy Sale, Freak Parade, Silver n Such, Unique Books, Funky Living

Please note: Vendors subject to change.

Play a *key* role

in supporting cancer awareness, research & treatment for women living in Windsor/Essex.



Jewelry available beginning April 22nd, 2019 on-line and in the Foundation Office.

OFFICIAL SPONSOR:

LISA & BRIAN SCHWAB



Purchase & Donate now:
www.lockoutcancer.com

#RECIPEOFTHEWEEK

Spinach & Herb Chickpea Linguine

Makes 4 servings.
Total Time: 35 min



INGREDIENTS

- 1/4 cup olive oil (approx)
- 1 540 mL can chickpeas , drained, rinsed and patted dry
- 1/2 teaspoon each salt and pepper
- 3 cloves garlic, minced
- 1/2 teaspoon hot pepper flakes (optional)
- 200 g linguine
- 8 cups baby spinach
- 1 cup packed parsley leaves, chopped
- 1 cup packed basil leaves , chopped
- 1 cup finely grated Parmesan cheese (approx.)
- 1 tablespoon lemon zest
- 3 tablespoons lemon juice

DIRECTIONS

In large skillet, heat oil over medium heat; cook chickpeas, salt and pepper, stirring occasionally, until chickpeas are crisp and beginning to split, about 15 minutes. Increase heat to medium-high; cook chickpeas, stirring, until browned, about 5 minutes. Stir in garlic and hot pepper flakes (if using); cook until fragrant, about 1 minute. Meanwhile, in large pot of boiling water, cook pasta according to package directions. Reserving 1 cup of the cooking liquid, drain. Reserve 1/2 cup of the chickpea mixture for garnish. Add pasta and cooking liquid to remaining chickpea mixture; toss to combine. Add spinach, parsley, basil, Parmesan, lemon zest and lemon juice; toss to coat. Divide among plates; top with reserved chickpea mixture. Drizzle with additional olive oil and sprinkle with additional Parmesan, if desired..

NUTRIENTS Per Serving:

Calories: 480, Protein: 18g, Total Fat:20g, Carbohydrates 59g, Sugar 4g, Fibre 8g, Sodium 660mg

Lockout Cancer Campaign Launch Get Your Limited Edition Jewellery & Charms Today!

The Windsor Cancer Centre Foundation launched this year's Lock Out Cancer campaign last week in support of cancer awareness, research and treatment for women living in Windsor/Essex.

At the kickoff, campaign patient ambassador Dawn Sobol who also works at the hospital, said she is happy to be part of the campaign because it supports items like the new PET/CT Scanner that recently arrived at the hospital. "As someone who's had to travel to Mississauga for multiple scans, this is a great thing for our community," she said.

Some of the equipment purchased by the Foundation was showcased at the kickoff including Chemotherapy Pumps that allow patients to have their treatment at home and a breast immobilization board to help position women receiving radiation treatment.

"We wouldn't be able to offer the world-class care we give to patients without the support of the Foundation," said Dr. Caroline Hamm, who also attended the kickoff event.

During the month of May, we encourage you to support the Foundation and play a KEY role in the fight against cancer by purchasing the exclusive Lock Out Cancer jewellery and locks and participate in the Lock Out Cancer Ceremony on Sunday, June 2, 2019.

Find out more information at www.lockoutcancer.com!

