



# Tribune

June 16, 2009 | VOLUME III | EDITION 21 [www.wrh.on.ca](http://www.wrh.on.ca)

**OUR VISION:** Outstanding care—no Exceptions!

The road to success is always under construction. . ~*Author Unknown*

## **Windsor Regional Hospital welcomes NQI**

Windsor Regional Hospital is pleased to welcome a team from the National Quality Institute (NQI) this week. The National Quality Institute is an independent, not-for-profit, organization that is committed to advancing organizational excellence across Canada. Their goal is to 'Help Canadians Live and Work Better'. They are visiting WRH to assess our status as a Healthy Workplace.

## **Support for Patients**

WRH in collaboration with HDGH has received funding from the LHIN for implementation of a pilot project to minimize deconditioning of elderly patients in the acute hospital setting. Research has shown that our elderly population are particularly vulnerable to the effects of immobility during hospitalization and are at risk for losing their independence with basic functional abilities such as caring for themselves and walking. For this project the units of focus are 4 North ME2 and 5 North ME1. This pilot has provided sufficient funding to hire two full time and two part time Non Certified Rehabilitation Assistants (NCRA), who will be scheduled seven days per week from 1030 to 1830 to provide extended exercise and ambulation programs to our patients. For more info please contact Karen Riddell, Manager, Professional practice at ext. 52341.

## **Congratulations to WRH Volunteer Scholarship Recipients**

The department of Volunteer Services is pleased to announce that Shaun Brennan and David Edwards are the winners of the 2009 Volunteer Scholarships. Shaun has volunteered for two years in the ED and recently in Paediatrics. Recently he left the city to attend Medical School. David has been a volunteer in Physiotherapy—Complex Continuing Care for the last two years. He will be attending Teachers' College at the University of Windsor. Please join in congratulating these fine volunteers.

## **Changes to Smoking/Non-Smoking Designated Areas at Met Campus**

Please be advised that effective June 24th, 2009 smoking will no longer be permitted on the east side of the Met Campus entrance. Smoking will be permitted on the west side of the entrance (at least nine meters from the entrance) and in the east picnic area. A vendor area for fresh produce will be available adjacent to the east entrance beginning on June 24th.

## **WRH Opens Discharge Lounge at Met Campus**

Windsor Regional Hospital is pleased to announce that a **Discharge Lounge** has recently been established at the Met Campus. Every effort is being made to discharge patients at 11am. The lounge will allow patients an opportunity to wait in an appropriately staffed area if transportation is not available. The establishment of the Discharge Lounge will assist in patient flow throughout the Hospital. Windsor Regional Hospital is dedicated to assuring that patient care is maintained at the highest level and that utilization of the hospital facilities and resources are used in an effective and appropriate manner. The Discharge Lounge is located in the Ambulatory area at Met Campus and will be opening 0700-1900 Monday to Sunday. For more information contact Kathy Lyons, Manager Patient Navigation Utilization at ext. 52041.

### **Did you know?**

That you can call 1-877-513-5333 or [www.smokershelpline.ca](http://www.smokershelpline.ca)

The WRH Tribune is a publication of the Public Affairs Department of Windsor Regional Hospital.

Submissions can be made to [gisele\\_sullens@wrh.on.ca](mailto:gisele_sullens@wrh.on.ca) or by calling ext. 52008.

**OUR MISSION:** We provide outstanding care with compassion.