



WINDSOR
REGIONAL
HOSPITAL

OUR FAMILY... CARING FOR YOUR FAMILY

Tribune



November 10, 2009 | VOLUME III | EDITION 41 www.wrh.on.ca

They say that time changes things, but you actually have to change them yourself. Andy Warhol

Patient Flow—ON TRACK!!

Windsor Hospital is taking part in an important improvement initiative supported by the Ministry of Health and Long Term Care to improve flow of patients from the Emergency Department through to discharge. Team Leads for ED-PIP are Michele Reiser and Jane Millar. The expectation is that ED-PIP will enable us to improve the experience of patients as they journey from the ED to In-patient Medicine. ED-PIP will build on progress we have made over the past years, improving the patient experience and the efficiency of services overall. Patients will be more satisfied with their stay and staff and physicians will be doing less of the work that does not add value to patient care. Seventeen hospitals are participating in ED-PIP and we will be meeting our peers on a regular basis and learning from each other.

WiFi Available at Met Campus

Windsor Regional Hospital is pleased to announce the availability of WiFi access for patients and visitors at the Met Campus. The wireless network is: *guestwrh*—a login and password can be obtained by calling the WRH Switchboard.

Your Health Matters Phase 3

To date over 600 Windsor Regional Hospital employees have participated in "Your Health Matters" and thanks to you the program is going national! Your participation has helped to increase community awareness of cancer prevention and screening but *we still need your help!* Please complete your E-Learn today! If you complete your E-Learn by November 20 you will be eligible to win a Wii System, including FIT with gear & gift certificates OR a \$500 Gift Card.

Family Campaign

The 2nd annual Windsor Regional Hospital Family Giving Campaign is underway. Pledge cards are available from the Ambassador in your department, the Foundation office or by visiting the Intranet. Remember, a little bit from each one of us goes a long way!

WRH Holiday Masquerade

The WRH Christmas Party will take place on Friday, December 4, 2009 at the Serbian Centre. Tickets are \$30 and available in the Human Resources offices at both Met and Western Campuses.

WRH Foundation Seeking Volunteers to Sell Ornaments

The WRH Foundation will be selling Christmas Ornaments in support of the Paediatric Program and Western Campus Redevelopment Fund. A variety of shift times are available. This is ideal for students wishing to complete service hours. Contact Terez Balogh ext. 52449 in the WRH Foundation for details.

Did you know?

WRH is currently operating an **Outpatient Assessment Clinic** in the Endoscopy area from 6:00pm to 12:00 (Midnight) every night for patients with flu-like symptoms.

The WRH Tribune is a publication of the Public Affairs Department of Windsor Regional Hospital.

Submissions can be made to gisele_sullens@wrh.on.ca or by calling ext. 52008.