



Successful people ask better questions, and as a result they get better answers. **Anthony Robbins, self-help author and life coach**

Service Desk Simplified

Effective **Friday, October 1st**, Consolidated Health Information Services is making access to our Service Desk line easier. All you have to do is call x72011 between 7:30 am and 4:00 pm and your call will be answered by an available Service Desk Analyst. In the event they are unable to answer, you will have the option to leave a message in the general mailbox which will be addressed as soon as possible. Next steps in the development of our Service model will include setting up Service Level Agreements which will provide defined response times for your requests. No more menu options – just one number, one option to make getting support and service easier for you. Our After Hours process will not be changing. Urgent work requests between the hours of 4 pm and 7:30 am can still be directed to Switchboard for routing.

Cancer Talk 2010

The Public is invited to attend **Cancer Talk 2010** on Wednesday, September 29th featuring guest speakers, Canadian Olympic Medalist, Adam van Koeverden, and his father Joe van Koeverden, a Colorectal Cancer Survivor who will share their stories of triumph and survival. Colorectal cancer is the second most common cause of cancer deaths, after lung cancer; however, when caught early, has been proven to be 90% curable! One in 14 Canadian men and one in 15 Canadian women will develop Colorectal cancer within their lifetime.

"Leading a healthy and active lifestyle has always been important to my dad and myself and has been the case since my training years for the Olympic Games," stated Adam van Koeverden. "My dad Joe has made some significant positive lifestyle changes since having cancer, specifically with his diet and exercise regime. It's had a fantastic impact on his life and health, and some of those habits have rubbed off on some of his family members as well."

Pride Run/Walk

Windsor Regional Hospital has joined forces with the Pride Committee of Windsor in hosting the 1st annual **5km Rainbow Walk/Run**. This fun-filled event will take place on Monday, October 11, 2010 (Thanksgiving) at Windsor's Dieppe Riverfront Park. There will be a grand prize for the best costume and prizes for various age categories. Rainbow Runs are popular in many cities throughout North America. It presents an opportunity to promote and foster community spirit, goodwill, and sportsmanship. Please consider joining in on the fun. All proceeds from the event will support the Pride Committee of Windsor and the Western Redevelopment - Cornerstone of Caring campaign. For more information and to register, visit www.rainbowrunwindsor.com.

Did you know?

WRH is participating in the PEPSI CHALLENGE. Everyone can vote to support our application for \$25,000 toward the renovation of a patient room at the Western Campus. Visit www.wrh.on.ca—VOTE HERE.

The Tribune is a publication of the Public Affairs Department of Windsor Regional Hospital.

Submissions can be made to gisele_sullens@wrh.on.ca or by calling ext. 52008.