

A wise man can learn more from a foolish question than a fool can learn from a wise answer. ~ Bruce Lee

Family Birthing Centre begins "Rounding"

WRH's Family Birthing Centre has begun the practice of "Rounding". This means that each patient is asked daily about their experience as a patient. In the first week approximately 50 patients were asked about their care. Any issues that arise are then addressed. Rounding is considered the single most effective tool for improving customer satisfaction.

Nominate your Physician—Windsor Patient's Choice Awards—LAST CALL

Does your physician exemplify exceptional patient care within your community? We want your written stories that highlight your positive experiences with your physician. Submit your exceptional stories to http://patientsassociation.ca/nominate or mail to:

Patients' Association of Canada—3560 Bathurst Street West—Toronto, ON M6A 2E1

Please send your submissions by **June 8, 2011**. Submissions will be judged by patients just like you to decide the winners. The Patients' Association of Canada is a patient led and patient governed organization working To improve the health care experience for everyone.

Attention Difference Disorder Lecture

Family Mental Health & Addictions is pleased to present a lecture on "How to Turn Your Child' s ADHD Differences into Strengths". It will be presented by Dr. Ken Handelman on Thursday, June 23rd from 7 pm to 9 pm. Registration takes place at 6:30 pm. For more information contact Tammy Drazilov at 252-2313 ext. 231.

Memories of a Border City

Spike Bell will be at Met Campus on Wednesday, June 15th, 2011. Signed copies of his book "Memories of a Border City will be available for \$40 (just in time for Father's Day).

Walkerville Basketball Challenge

As part of a long and proud Walkerville tradition and spirit, the current and former Tartans, are using both the 30 year reunion and basketball game to raise money to make a significant donation to the community. This fundraiser will directly benefit the Hôtel-Dieu Grace Hospital Foundation and the Windsor Regional Hospital Foundation. Prior to the start of the Basketball Game, a coin will be flipped at centre court to determine which hospital that each team will be representing. The more fans that each hospital brings to the game, the more support their respective team will get during the game. The game between the 2011 Walkerville Tartans and the Walkerville Alumni Legends will take place on **Friday**, **June 10**, **2011 at 7:00 p.m.** in the Walkerville Collegiate Gym. The outcome of the game will determine which hospital will receive 75% of the net proceeds and which hospital will receive the remaining 25% from both the game and the reunion. The ticket prices are \$10 for adults and \$3 for students and can be purchased in the Foundation office, ext. 52449.

Did you know?

PROcure is a not-for-profit, non-share-capital, supply chain Shared Service Organization (SSO) created by its member hospitals to develop regional integrated supply chains in order to standardize and streamline work processes to generate cost reductions in the hospitals which can be used for patient care.

Tribune is a publication of the Public Affairs Department of Windsor Regional Hospital. Submissions can be made to gisele_sullens@wrh.on.ca or by calling ext. 52008.