

Tribune



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Behavior is a mirror in which every one displays his own image. ~ Johann Wolfgang von Goethe

NICU Rally held at Windsor Regional Hospital—Met Campus

Mothers and their children gathered at the Met Campus East Courtyard last Friday to send a message to the Ontario Government that they want to ensure that services provided in the NICU are not only maintained, but be increased to a Level 3A status. . Ontario Finance Minister Dwight Duncan indicated at a meeting of the Chamber of Commerce the same day that our NICU would not be 'downgraded'. The results of a Province wide review of the NICU is expected within a month.

Save the DATE!!! —WRH Annual Holiday Parties

Windsor Regional Hospital's annual **Holiday Party** will be held on Friday, December 7th and the Children's party will be held on Sunday, December 2 .For more information contact Laura Carcelen at Ext. 52330.

Be Inspired!

All staff and volunteers are invited to hear **inspirational** speaker Ridley Barron. Mr. Barron will present a powerful story of the results of a medical error. It is something everyone should hear. Sessions will be held on November 15th from 11 to 12:30 pm in the Tayfour Rehab Room video-conferenced to the Met Campus Auditorium and from 3 pm to 4:30 pm in the Met Campus Auditorium video-conferenced to the Tayfour Rehab Room. It will also be held on November 16th from 7 to 8:30 a.m. in the Met Campus Auditorium video-conferenced to the Tayfour Rehab Room. Call the new WRH RSVP line to confirm attendance—ext. 5RSVP (57787).

Last call for 3rd Annual 5K Walk/Run in Memory of Dr. Michael Lai

Registration is now open for the 3rd annual 5K walk/run in memory of Dr. Michael Lai taking place on Saturday, September 29, 2012. Participants will receive a t-shirt and a Chinese lunch hosted by Jacqueline Lai. For more information visit www.wrh.on.ca/drlaiwalkathon.

Service Recovery at Windsor Regional Hospital

WRH strives to provide *Outstanding Care—No Exceptions!* but from time to time a patient experiences a service problem. When this happens, it is important that we acknowledge this and, where possible, correct the error. Every department has a '**service recovery kit**' that serves as a tool for this purpose.. If you are not aware of where it is located in your unit or department—speak with your Manager.

October is Child Abuse Prevention Month

Child Sexual Abuse is a problem of epidemic proportions. One in four girls and one in six boys will experience sexual abuse before the age of 18 years. Child Sexual abuse perpetrators are most often someone the child knows, loves and trusts. Sexual abuse prevention is everyone's business and concern. Take some time to view the display next month in the first floor hallway at the Met Campus.. It will be both informative and educational.

Did you know?

WRH had 19,655 admissions in our last fiscal year.

The Tribune is a Publication of the Public Affairs Department of Windsor Regional Hospital.

Submissions can be made to gisele_sullens@wrh.on.ca or by calling ext. 52008.