



May you have the hindsight to know where you've been, the foresight to know where you are going and the insight to know when you have gone too far. ~ Irish Blessing

Travelling Photo Station – “Make the Pledge”

Join us in the Vendor Hallway (leading to Café Met) March 4, 2013 between 9am and 3pm and get your photo taken pledging to get screened for colorectal cancer. Your photo pledge will join thousands of Ontarians online at [Facebook.com/CancerCareOntario](https://www.facebook.com/CancerCareOntario) as we strive to get more residents to screen for colorectal cancer in Ontario, which has one of the highest rates of colorectal cancer in the world. Fun, free giveaways, and most importantly, you could save someone's life. For more information, contact cathy_mombourquette@wrh.on.ca or call ext. 58774.

Family Campaign Celebrations

To thank supporters of the 2012 Family Giving Campaign, receptions are being held on March 5 and 6 at 2 p.m. On Tuesday, March 5 the reception will take place in the first floor lobby at the Met campus, and on Wednesday, March 6 the reception will be held in the Malden Park lobby. Windsor Regional Hospital staff, physicians and volunteers donated \$110,500 to the 2012 campaign!! Over the last five years over \$500,000 has been raised. Although the “official” campaign occurs every fall, you can sign up any time by visiting www.wrh.on.ca/familycampaign.

New CHIS Centralized Call System Live

A new Centralized Call Centre is being introduced by CHIS at Windsor Regional Hospital. This is one of the critical components in supporting excellent IM/IT service delivery. This key service enhancement will be live Monday, March 4th, 2013. This will allow CHIS to improve service delivery by deploying standardized practices that include: more efficient triage and better communication and follow-up, which in turn, also helps to ensure the best possible use of our resources. The centralization also provides a common access point for those who may be travelling to, or working from multiple locations. The new contact number for CHIS service at WRH will be ext. 7771 this replaces the Help Desk line 72011. The Service Desk line is designed to be used primarily for Level 1 and 2 urgent issues during regular business hours. Calls to the current published service desk line at ext. 72011 will still be answered as we work to transition to the new contact number. As always, the Web Portal (Cherwell Service Desk Application) is the preferred mechanism for day-to-day, routine service request intake. If you have a question regarding this, contact Cynthia Lane, Regional Director, Information Technology at 519-973-4411 x3330.

Did you know?

The month of March is *Child Life Awareness Month*. Child life professionals specialize in child development and work in the Paediatric Department at Windsor Regional Hospital.

**Tribune is a Publication of the Public Affairs Department of Windsor Regional Hospital.
Submissions can be made to gisele_seguin@wrh.on.ca or by calling ext. 52008.**