

MINUTES of the BOARD OF DIRECTORS meeting held on Thursday, September 10, 2015, 17:00 hours, Auditorium, Met Campus, 1995 Lens Avenue, Windsor, Ontario.

### PRESENT:

Bob Renaud, Chair Dr. Maureen Muldoon Dr. Gary Ing (ex-officio, non-voting) David Musyj (ex-officio, non voting) John Leontowicz Arvind Arya Dr. Gerry Cooper (ex-officio, non-voting Lisa Landry Yvan Poulin Dan Wilson Ruth Orton Dr. Kristen Gyetvai (ex-officio, non voting) Karen McCullough (ex-officio, non voting) Anthony Paniccia Lynne Watts Leanne Leech Pam Skillings

Patricia France

### **STAFF:**

**Executive Committee** 

#### **REGRETS:**

Gay Wrye Dr. Minesh Singh (ex-officio, non-voting)

Dr. Sowmil Mehta (ex-officio, non-voting)

## 1. CALL TO ORDER:

The meeting was called to order at 1706 hours with Mr. Renaud presiding as Chair and Ms. Clark recording the minutes. The Chair welcomed everyone back from the summer break.

# 2. DECLARATIONS OF CONFLICT OF INTEREST:

None noted.

# 3. PREVIOUS MINUTES – June 25, 2015

The minutes of the June 25, 2015 Board of Directors meetings had been previously distributed.

**MOVED** by Mr. Y. Poulin, **SECONDED** by Ms. L. Leech and **CARRIED THAT** the minutes of the June 25, 2015 Board of Directors meeting be approved.

# 4. REPORT OF THE PRESIDENT & CEO:

Mr. Musyj referred to his submitted written report. He welcomed the Board back from the summer break.

• Mr. Musyj spoke about the upcoming celebration walk/run of the two year anniversary of the re-alignment. It will be called the WROC'n WROL Walk. He spoke about the Ouellette Campus employee who coined the acronym WROC. We tried to figure out how to marry that with the Met Campus. Recently we were in an SOP meeting and talking about changes at Ouellette. There was reference made in

the meeting to Ouellette Campus and Windsor Regional on Lens (WROL). We now have WROC and WROL. The walk/run will be between our two campuses. People are encouraged to dress like their favourite rock and roll personality.

- Accreditation will occur at the beginning of December. A lot of work has been done and will continue for the next 3 or 4 months.
- On October 01 we are bringing in Dr. Gilligan from the Cleveland Clinic. He has
  written a book about providing compassionate care and about innovative things the
  Cleveland Clinic has done to make the patient, the focus. They have done some
  great things there. We have also been doing some of those things here for some time
  now.
- The hospital is in its third full year of the health system funding reform, which began in 2013/14. This funding reform was supposed to give hospitals funding on patient activity instead of the previous global funding approach. The Ministry reviews criteria such as patient activity, and population growth, and they divide that between all hospitals in Ontario. Some hospitals will get more, some less. Areas such as Markham, Vaughan, Richmond Hill, Barrie, and Guelph, are areas that have had substantial growth. We do not have that here in Windsor/Essex. When they are working on budgets with health system funding reform, the money will go to those areas that are growing. This is an issue for us as well as hospitals in the north.
- One component is called H-BAM. 40% of our funding comes from H-BAM. One of the issues WRH struggles with is the issue of ALC. A lot of people think of ALC patients as those waiting for LTC. There are many types of ALC patients; the majority are destined for LTC. Today there are 115 ALC patients in our facility over 30 of them are ALC for home care services. The problem with H-BAM and the funding is once a patient is determined ALC, we don't get funding for them while they are here. Every patient is assigned an expected LOS. If they stay longer than that, they are considered ALC. As a result, we get zero dollars for any patient who stays longer than their LOS, but we still have the associated expenses. It comes down to finding a place for the ALC patients across the province. It's not fair to them if they should be in LTC or Complex or Rehab. If we are spending \$600 per day per patient and not being funded for it, there must be a place for the patient to go that would be better for them.
- Mr. Musyj gave an update on SOP.
- WRH has made changes to food services and the cafeteria at the Ouellette Campus. We are breaking even there.
- WRH has been invited to attend an event at the Mayo Clinic in Rochester, Minnesota this month. The five poster presentations from Windsor Regional Hospital are listed below:
  - i) Practical Strategies for Improving Patient Satisfaction Through Improved Emotional Support;

- ii) Improving Patient Satisfaction Through an Enhanced Concierge Program;
- iii) Patient Safety from Boardroom to Bedside;
- iv) Strategies for Helping Patients Feel "WellCome";
- v) Right Place, right Time, right Care: Short Stay Medical Unit Improves Patient Flow
- On July 16, 2015, we made the announcement regarding the overall hospital system. Once we are approved for Stage 2, then we will have a project.

## 5. UPDATE - SHULICH SCHOOL OF MEDICINE & DENTISTRY:

Dr. Cooper referred to his submitted report. Highlights:

- A new group of medical students started in August. Every year, Schulich has a fairly formal ceremony to welcome them. This year they changed it though and combined the Medicine and Dentistry students for the white coat ceremony for the first time. Previously, the ceremonies were separate.
- There are 38 medical students in Windsor. This year Dr. Awuku has decided to step down from his administrative responsibilities and we used that "meet and greet" to also celebrate his accomplishments.
- There is a newsletter that comes out four times per year. Dr. Cooper has asked that it be sent directly to each of the Board members.
- The Windsor program is one of approximately 115 similar distributed entities in North America. We try to connect with the others in Ontario who are like us.
- There are 17 medical schools in Canada. The medical students have a federation and an AGM and it is taking place next Friday in Windsor. It is the first time it will occur in a satellite location.
- There are a number of new physicians taking on academic roles.
- The invitation from WRH for the students to participate in SOP has been greatly appreciated.
- Dr. Cooper spoke about the media event the previous day that Dr. Kadri held. He had received a large donation. In order for Dr. Kadri and his team to get to that point, they had to do research and put together a proposal. They also received some endorsement from the LHIN.

# 6. GOVERNANCE COMMITTEE – September 09, 2015:

- The Chair stated that he reviewed the five governance accreditation issues that have been addressed with the committee.
- The committee also reviewed the results of the OHA Self-Assessment that the majority of our Board completed. Overall, Windsor Regional Hospital rated very well this year when compared to other hospitals.
- A Board retreat will be held, in February 2016, probably on a Saturday. The focus of the retreat will be on the Strategic Plan.
- The Chair announced that Dr. Cooper, Ms. Landry, Ms. France and he would be attending the upcoming OHA Convention.

• The Governance Committee minutes with all attachments will be included in the October Board package.

# 7. TREASURER'S REPORT – July, 2015:

Mr. Paniccia reported.

- Through the first four months, our overall expenses are tracking close to budget. The negative expense variance is \$691,000 and most of that is related to drug expenses. However, we have higher than expected Ministry drug-related revenue and recoveries from our outpatient pharmacies that more than offset this variance. The significant wage and employee benefit variance reported in earlier months has mostly been reversed with the exception of \$193,000. This turnaround is similar to what was experience last year and relates to the timing of vacation entitlements of staff being earned versus time taken.
- In the next month, we should be receiving some information from the Ministry/LHIN with respect to our anticipated funding for the 2015-16 fiscal year. The Board of Directors will also be receiving from Hospital Administration a report outlining their recommendations for the operational changes required to balance the budget.

## 8. CONSENT AGENDA:

- i) Finance/Audit & Resources June 22, 2015
- ii) Finance/Audit & Resources August 31, 2015

MOVED by Mr. A. Arya, SECONDED by Ms. L. Landry and CARRIED

**THAT** the reports from the June 22 and August 31, 2015 Finance/Audit & Resources Committee meetings be accepted.

### 9. NEW BUSINESS:

None

### **10. BUSINESS ARISING:**

None

# 11. CORRESPONDENCE/PRINTED MATTER:

- i) Media Report
- ii) "The Standard"
- iii) July 06, 2015 Ministry letter re: receipt of Stage 1 Proposal, Part B & associated projects

# 12. BOARD member Questions, Comments or Notices of Motions

None

## 13. DATE OF NEXT MEETING:

Thursday, October 01, 16:45 dinner, 17:00 open meeting, Met Auditorium

# **14. ADJOURNMENT:**

There being no further business to discuss, it was

**MOVED** by Ms. L. Leech, **SECONDED** by Mr. Y. Poulin and **CARRIED THAT** the September 10, 2015 Board of Directors meeting be adjourned at 1742 hours.

Robert Renaud, Chair Cheryle Clark
Board of Directors Recording Secretary

/cc