

April 1, 2016

## Introducing....the "Medication Process Improvement Team"



As part of the SOP transition plan, the Medication IV Fluids SOP team, the Medication Reconciliation ED team, and the Medication Indicators Team are combining into one SOP project the - Medication Process Improvement Team! The teams will combine their improvement priorities and work towards one objective, which is to eliminate patient harm caused by medication errors.

## Med and ED Team Up for Improvements

the Ouellette Campus.

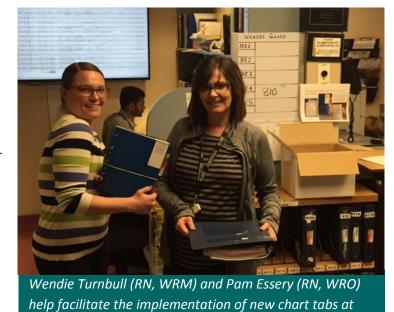
Back in mid-December, the Critical Care project team made adjustments to the process of admitting patients to the ICU from the Emergency Department. The target for this process is to get the patient into an ICU bed within 90 minutes of admission. Before any changes, Met was achieving this target 45% of the time. Just three months later, Met is now achieving target 60% of the time. This improvement is very encouraging. Next for the team is to improve the process even more in pursuit of a 100% success rate.

## New Patient Chart Tabs Have Arrived!

Congratulations to the Ouellette Campus on a smooth implementation of the new patient chart tab dividers. On March 29<sup>th</sup> the new chart tab dividers were implemented at the Ouellette Campus. Chart tabs are a significant change for both campuses, however- it is an important step forward in standardizing the way documents are filed in patient charts across both sites. On April 5<sup>th</sup>, Surgical In-Patient, ICU and select Medicine units at Met Campus will be receiving their new chart tabs.

## Coming Soon- Alumni Day!

Over the last two weeks, we have been telling you about the upcoming Alumni Celebration Day taking place at the Ouellette Campus next Friday, April 8<sup>th</sup>. While the event is a refresher course on project management for Wave 1 Project Team members, there is a one hour celebration



open to all WRH employees in the Ouellette SOP Office at 1pm. The celebration will kick off with report outs from current SOP projects, followed by a graduation ceremony for Alumni projects, words from David Musyj, and finishing with cake for all attendees. We look forward to seeing you there!

Have a great weekend!!

The SOP Team
Future@wrh.on.ca