SOPUpdates

Standardization & Optimization Process

April 15, 2016

Congratulations to the MRI, Cath Lab and OR Scheduling Wave 1 SOP Projects!
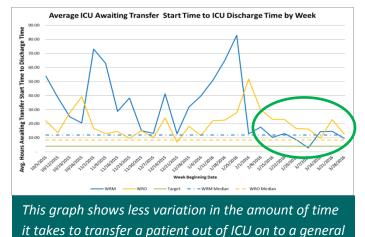

The MRI, Cath Lab and OR Scheduling project teams are celebrating their successful journey to Alumni Status.

Last Friday, April 8th, the leads from MRI, Cath Lab and OR Scheduling graduated to Alumni status. These teams have worked hard over the past year and a half to improve patient experience, decrease wait times, and increase efficiency among other achievements. The project leads no longer require support from the SOP team and will be independently leading project initiatives and meetings. During Alumni Day, the teams refreshed some of their skills such as project documentation (PMO), Root Cause Analysis, and conflict management. The alumni projects structure won't change; the teams will remain the same meeting on a weekly or bi-weekly basis, and continue to be part of the weekly Friday huddles.

Critical Care Transfer Times

This graph shows less variation in the amount of time it takes to transfer a patient out of ICU on to a general floor.

The Critical Care SOP Team's focus is currently on transferring appropriate patients out of the ICU to the general floors in under four hours. While the team is still a long way from achieving this goal, there is still an encouraging conclusion that can be drawn from the data. As the graph highlights, there is far less variation in the last two months compared to the previous four. The team suspects that this positive change is likely due to formalizing the transfer-out process. Next, the team will be analyzing all recorded challenges and create solutions to address the reasons for delays.

Recipient of the Lois Fairley Nurse of the Year Community Service Award 2016

The SOP Team would like to congratulate SOP team lead (OR Scheduling/IT and OR Pre-Surgical Screening) MaryLynn Holzel on winning the ninth-annual Lois Fairley Nurse of the

Year Community Service Award. Recipients of this award are recognized for their efforts in serving the community through their exemplary patient care. Way to go MaryLynn!

Have a great weekend!!

The SOP Team
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