

Friday, August 5, 2016

Standardizing Patient Care in the Cataracts/Eyes Clinic

The Cataracts/Eyes Clinic SOP Project Team continues to work on improvements in their patients' care journey.

We all know how uncomfortable having a blood pressure cuff put on, taken off and reapplied several times can be. This a daily occurrence for each patient in the Cataract Clinic due to different blood pressure machines at each step of the patient journey.

To reduce this discomfort, as well as the time required to apply, remove and re-apply the cuff, the team has investigated use of one cuff that can fit many machines. These cuffs are available and will be implemented in the coming weeks in the Clinic.

Project Stage-Gating Underway!



If you have ever travelled by plane, train or bus you have likely encountered some kind of gated checkpoint. These checkpoints are used to mitigate risk and ultimately assist in determining whether you are permitted to board.

Similarly, projects must also be assessed through a number of phased evaluations or checkpoints to confirm that their objectives are being achieved, to review progress to ensure that activities are on track and discuss barriers and next steps. This is known as project stage-gating and is an integral component of project management.

Stay tuned for more information in the coming weeks as a result of our recent stage gating reviews of the SOP projects!



Pictured above is a new type of blood pressure cuff that will be used in the Eyes Clinic to improve the patient's experience.

Have a great weekend!

The SOP Team

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