

SOP UPDATES

Standardization & Optimization Process

Hello Everyone:

First of all we would like to send out a **BIG THANK YOU** to everyone for their responses to the update last week regarding suggestions to help with our “No Show” issue in MRI. We are reviewing all the suggestions to help formulate our solution to this issue. We will keep you posted on how it goes.

Med Fluids missing orders.



As we know the Med Fluids team is striving to eliminate medication errors causing harm to our patients. A portion of these medications errors affect the patient when the orders for their medication isn't processed on time and patients are waiting hours for the right medication to be administered. We held a mapping session this past Tuesday to understand how we can make improvements to the order process, eliminate missed orders, and improve the process of checking

for/flagging new orders. Ultimately, our goal here is to ensure that the patient receives the correct medication at the right time.

Have a great weekend !!

The SOP Team

Future@wrh.on.ca