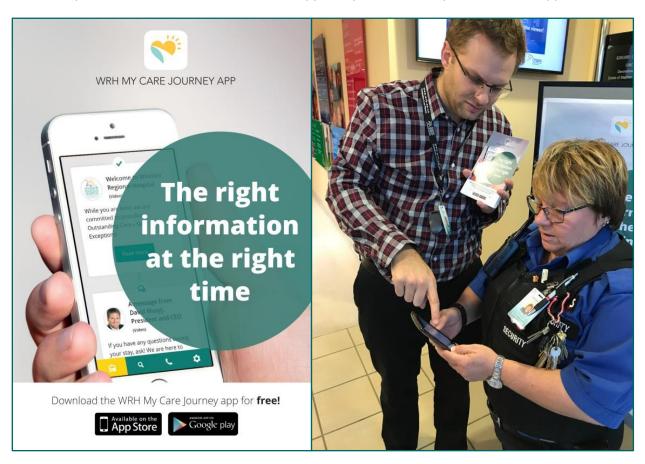


Friday, December 1st

## Promoting the "WRH My Care Journey" app: Reaching out to hospital staff

This week team members from the QBP Pathway Improvement Program setup a promotional booth for the new app at each campus. As part of the "soft launch", over 500 staff members, volunteers and professional staff were provided with download instructions and encouraged to download the app to see for themselves how this information is beneficial for our patients. Make sure to download the app today, and share any feedback with <a href="mailto:app@wrh.on.ca">app@wrh.on.ca</a>



## Schulich Medicine Students working with SOP

Second year Schulich Medicine Students are partnering with Windsor Regional Hospital on a "Leadership and Quality Improvement Project" as part of their coursework. Hospital leadership and SOP team members are working with two groups of students. One group is focussing on the use of Assessment Bays to improve patient care and the other on determining the impacts of the QBP Pathway program on the patient experience. Their final report will be presented back to hospital team members in March.

## '5S'ing on 5 - Clinical Teaching Unit preparing to Sort, Set, Shine, Standardize and Sustain

The new Clinical Teaching Unit (CTU) is a 30 bed unit at the Ouellette Campus that recently opened in October. Over the next week SOP team members and staff from the CTU will be preparing to put things in order as part of the 5S.

You will see team members conducting Activity Follows in order to gather baseline information that will help improve the time nurses spend at the patient's bedside. The full-day 5S event is planned for December 13<sup>th</sup>.

If you work on the CTU, give your feedback on the Staff Suggestion Sheet or give your input to the SOP team when

you see them on the unit. The CTU will be organizing their work spaces for efficiency and effectiveness by properly identifying and storing the items used. Have a great weekend!

The SOP Team future@wrh.on.ca