

December 19, 2014

Hi Everyone,

As we head into the new year, we are starting to see some great progress in each of the SOP projects. For our last update of 2014, we thought we'd share some highlights.

Cath Lab: A big success in the Cath Lab since the start of the project is the creation of an updated referral package to the referring physician's office so that complete referrals are submitted for the patients. The new scheduling grid is being populated and will begin use in the first week in January.

OR Scheduling: Pre-surgical Screening (PSS) had a mini mapping session to identify some additional opportunities as related to the main project. This session allowed the team to identify opportunities to eliminate some of the unnecessary printing and other inefficiencies the group can work on improving.

Visits have been made to the Ortho Surgeon's offices and will continue over the next couple of weeks to find opportunities that will lead to improvements in the booking process and total knee replacement wait times.



Med / Fluids: A common future state medication administration process has been developed by frontline care providers. To enable this standard process, common armbands for both campuses are being sourced to eliminate the missing or illegible band issue which is a barrier to performing two patient identifiers. A future state education video has been filmed for use in an E-Learn being developed.

MRI: Things are changing in the way MRIs are conducted at WRH. After just over a month with the SOP project, patients waiting for common knee scans can already expect reduced wait times and standardized procedures. This success paves the way for other protocols to be standardized between campuses. It also means an additional 8 scans can be performed every week - that's 400 additional scans every year!

It's a big win for all involved, and it is the focus of this month's SOP Video Highlight.

WATCH: [Standard Protocol for Common Knee Scans](#)

Wishing you and your family a great holiday,

The SOP and KM&T Team

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