

Friday, February 23rd

Out with the old, in with the new

4 Medical at the Ouellette Campus is currently feeling the growing pains of change. The implementation of the electronic Care Round Board has proven to be a test of patience for the team as they learn to navigate the new process. The team had been doing similar care rounds for sometime now using a large whiteboard and have transitioned this week to the new electronic Care Round Board.

The multidisciplinary team will continue to attend rounds everyday with a focus on identifying a daily plan of care, following up on the plan and working toward discharging the patient within an established length of stay. This is done using the standard practices already in place on other Medical and Surgical Units.

Keeping a focus on the plan of care and making sure the plan is executed daily will be value added to patients. This is where the Standard Unit, QBP and Patient Flow improvement programs all cross so we do not waste a day in a patient's life.

Misty Fortier, Clinical Practice Manager shared, "While we had some struggles this week, we have learned from it and learned how to better support our staff in the changes ahead. Despite the struggles, our staff are receptive to the changes and the benefits these changes will bring to the patients."

"Growth is painful. Change is painful. But, nothing is as painful as staying stuck where you do not belong." N. R. Narayana Murthy

Have a great weekend!

The SOP Team

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Meagan, a nurse on 4 Medical, conducts the last care rounds before the new standardized process began. The 4 Medical team is working together to implement the new process, which includes electronic Care Round Boards.