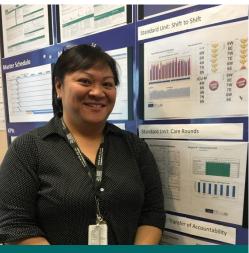


Friday, January 20, 2017

## Announcing a New Addition to the SOP Team!

We would like to introduce to you the newest member of our SOP Team – Diane Hernandez. Diane is a Registered Nurse, who has worked with the organization for a number of years as a Clinical Practice Manager and will be working on the Standardized Unit Project! Diane comes to us with a wealth of knowledge and clinical experience. Welcome Diane! We look forward to working with you!



Pictured above is Diane Hernandez, the newest SOP coordinator!

## Safe Medications

The team working on the Safe Medications project will be using a Medication Risk Factor Framework that has been

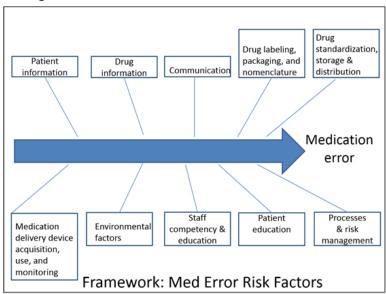
identified as best practice by the Institute for Healthcare Improvement (IHI), Institute for Safe Medication Practices (ISMP) as well as Medical Pharmacies to provide a clinical structure to the project. This Medication Risk Factor Framework (pictured on the right) identifies the risks in the process where there is an opportunity for a medication error to occur. By looking at the potential risks and identifying medication errors based on Safe Medication, the team is able to quickly identify any issues and ensure our process continues to keep our patients free from harm. As trial and implementation begins, the team is eager to see the benefits the Medication Risk Factor Framework has to offer!

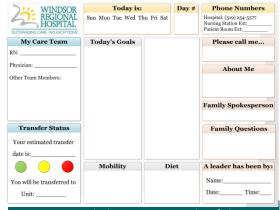
## The Writing is on the wall in Critical Care

The critical care units at both campuses will be joining the ranks of the medical and surgical units by getting custom made in-room patient whiteboards. After consultation with staff and management teams, a whiteboard specific to their patient and family needs has been developed. The boards are in the process of being ordered. Stay tuned, the new white boards will be coming soon.

Have a great weekend!

The SOP Team Future@wrh.on.ca





Pictured above is a sample of the customized in-room whiteboards to be installed in the intensive care unit