

January 29, 2016

Improving Patient Communication by Utilizing In-Room Patient Whiteboards

Through numerous consultations with patients and staff, the Surgical In-Patient Standardized Unit Team has been involved in updating the design of patient in-room whiteboards. Four boards have been installed on 8E at Ouellette, and 4 boards are on 7N at Met. Near the boards are standard work instructions (SWIs), providing the nurses and care team members information related to updating the boards. Preliminary feedback from patients and their family members has been overwhelmingly positive!



End of Shift Check Roll Out

The SOP Team and front line staff have officially launched the End of Shift Check Roll Out Tuesday, January 19th at the Metropolitan Campus. A weekly roll out will continue until the last unit has launched their End of Shift Check process March 15th, 2016. SOP team members have been working with CPM's, nurses and clerks during unit specific huddles to provide education on the process and encourage feedback on the change. Thank you to every one for your ongoing support as we continue to roll out the End of Shift Check process!

DATE/ TIME NOTED/ INITIALS	DATE/ TIME	TREATMENT / MEDICATION ORDERS include dose, route, frequency, duration Do Not Use Unapproved Abbreviations
		ergies/Height/Weight: See Allergy Form
		avoid unnecessary telephone calls, please review all orders with the nursing staff.
		May 8/15 Instillaxel Max one syringe for use @ 0525 prior to catheterization per medical director & hospital policy — Emetrop
		May 8/15 1000hrs. Transfuse 1 unit PRBC's over 3hrs. CSC, SMM in am x 2 #168, 159
		Hold AXI + Fragmin. LNR in am #162
		8-hour check May 8, 2016 1500 — Emetrop
		May 9/15 After check 201/120
		May 9/15 1400hrs 1/2 IV D5 1/2 NS @ 75 ml/hr. Stop anct. 1/2 femur for...

You're invited to a 5S Celebration!

A staff-led tour and celebration will take place on Friday, January 29th at 2:00pm, to recognize the wonderful work that has been taking place on 6E & 6W. The main goal of the 5S team has been to create efficiencies by eliminating the waste of motion looking for items and information on the two units. Come have a look and help the 5S team celebrate their success!



Have a great weekend!!

The SOP Team

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