

SOP UPDATES

Standardization & Optimization Process

January 30, 2015

Hi Everyone,

As things heat up in our four priority project areas, we are starting to look ahead to the next wave of SOP projects. The next round – as indicated in the [SOP Roadmap](#) – will focus on Peri-Operative Services, Critical Care, Surgical Services and Surgical Inpatient. Work scoping out these areas is already underway and will continue for the next few weeks. We are starting to organize the various teams and provide training where necessary. If you are interested in participating in these projects in any way, please contact your unit manager or emails us at future@wrh.on.ca.

Extending Pharmacy Hours

In an attempt to standardize services, Windsor Regional Hospital is testing out some new pharmacy hours. In the coming weeks both Met and Ouellette Pharmacies will be open from 7 am to 11 pm. By extending these hours staff will be more available to support frontline caregivers and play a larger role in the reduction of medication incidents causing harm to patients. A special thanks to all members of the Pharmacy Team who participated in last week's voluntary workshop focusing on the standardization of the department.

SOP Video Highlight

Sometimes the biggest challenges we face are right in front of us, but we are just too busy tackle them. We deal with the issues as they come up, rather than solving the bigger problem. In an attempt to improve scheduling in the Cath Lab, the team wants to make lasting changes and improve scheduling for both staff and patients. This month's SOP Video Highlight looks at how team members are using a new grid to track issues as they arise and continually improve their process.

WATCH: [SOP Highlight - Cath Lab Scheduling Grid](#)

Have a great weekend,

The SOP Team
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