



Standardization & Optimization Process

Hello Everyone:

The 'No Show' Problem

This week our MRI group is investigating the reasons that patients don't show up for their appointment. As you can imagine this is a frustrating situation for everyone involved. The patient does not get their scan after waiting for months, the technicians see this as a waste of valuable hospital resource, and in general it taxes our system pushing our wait times in the wrong direction. As we try to find ways to reduce "No Shows" we would appreciate any input you may have. Drop us a line with your thoughts and comments.

Have a great weekend !!

The SOP Team

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