



June 19, 2015

Hello Everyone:

This week we are running a couple of important tests that have the potential to improve the patient experience.

First, in an attempt to improve the patient flow through the ICU at both campuses, the critical care group is currently testing a 'flow whiteboard' at each site. Staff members huddle around the board daily to understand which patients are ready to be moved to unit beds in the hospital. This is key to having critical care beds available for patients coming into the unit.

The Cath lab team is also doing some testing. They recently held a mini-mapping session of the inpatient referral process. Understanding this process better helps us get the treatment to these patients in a timely manner. The team developed a future state to go forward with and will be testing the process over the next few weeks.

Next week we have our final mapping session scheduled. We will be mapping with the Surgical Inpatient Standard Unit group on Monday and Tuesday. We'll also start our weekly meetings with the Pre-Assessment, OR Turnaround Teams. We are looking forward to working with everyone and getting down to business in these wave 2 projects.

Enjoy the weekend,

The SOP Team

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