

June 26, 2015

Hello Everyone:

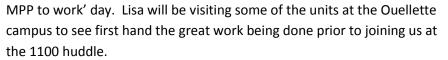
Our final mapping session wrapped up this week with the surgical Inpatients Standard unit. This was the largest group that we mapped throughout our sessions and at times that posed a challenge because of the diverse opinions within the group. In the end the group was able to develop a common future state for the admission and discharge processes.



With the addition of Natasha Sheeler from KM&T to our ranks this week, we are at full strength within our group. Natasha has a clinical

background and that, with her process improvement experience, will give us a welcome prospective as we move into this wave of projects.

In a final note this week, we welcome Lisa Gretkzy our Windsor West MPP to our huddle this week as this Friday is 'bring your





Have a great weekend!!

The SOP Team

Future@wrh.on.ca