

March 18, 2016

Cath Lab: Creating and Sharing Best Practices

CONFIRMATION OF REFERRAL for CARDIAC CATHETERIZATION TO:DATE:	
E:	
he Cath Referral form has be	een received on this date:
Referral/Chart is Inc SCHEDULED	complete and PATIENT will NOT BE BOOKED or
Referral and Chart are	complete
	ar patients please forward the following information as soon
ossible to the Cardiac Care Patient History/Physical or	Lab @ Fax # (519)973-5584.
Blood work (CBC, SMA7,	INR) -Done within 60 days -Lab slips to be given to patient by
office if not done ☐ Echo ☐ Stress Test ☐ S	tress Echo
J EKG	TO LORD
MIBI CT Angio	
Muga	
Ventriculogram	G, PCI, valve) should be included

In response to a large number of incomplete referrals, the Cath Lab SOP Team created a "Referral Confirmation Form" to message to the physician's offices that a referral was or was not complete. An incomplete referral is not only unsafe for patients but requires rework for the staff. The new Confirmation of Referral Form has created an instantaneous "block" to incomplete referrals, drastically reducing potential risks to appropriate patient care, rework, and errors. During a recent Cardiac Care Network meeting, the form and success was shared with the provincial group, which resulted in a major Ontario trauma center contacting the Cath Lab team to request that they share the form. The Cath Lab SOP Team has shared the form; creating a Windsor Regional Hospital generated best practice. Congrats to the Cath Lab SOP Team and WRH!

Alumni Day Celebration

As Wave 1 projects transition to our new 'Alumni Status', SOP is preparing an Alumni Day to commemorate the teams' success and new status. On April 8th, all Wave 1 Leads will participate in a training refresher course which allows Leads to share experiences, tips and tricks. A large celebration will be held that day to recognize the Leads for their hard work and to congratulate their project successes to date.



Please join us April 8th (Ouellette SOP office) for a large SOP huddle, words from David Musyj and some delicious treats! All welcome.

Ambulatory Clinics - Moving Forward



The Fracture Clinic SOP project is the first wave of the broader Ambulatory Clinics SOP project. Following the great improvements that the Fracture Clinic Team has achieved in the reduction in wait times for patients, the Ambulatory Clinics SOP team is moving onto the next wave of clinics. The support for the Fracture Clinic team will continue, while the Ambulatory Clinics SOP team expand their scope to the Emergency Neurosurgical AP and Eye/Cataract clinics at the Ouellette campus within the next month. The Burns and Plastics clinic at Met will follow in the near future.

Have a great weekend!!

The SOP Team

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