# ScopUppates Standardization & Optimization Process

#### March 24, 2016



The project team at work – placing document legends on the new patient chart tabs!

#### Get Ready Here they Come!

The new patient chart tabs have arrived! The project team has been busy prepping packages for each of the designated units. Each chart tab will have a document legend to provide staff a reference concerning what forms should be placed in each section and what order the forms should be organized. On March 29<sup>th</sup>, Surgical In-Patient, Mental Health and select Medicine units will be implementing the new tabs at the Ouellette Campus. On April 5<sup>th</sup>, Surgical In-Patient and select Medicine units at Met Campus will be receiving their new chart tabs.

#### Right Referal Form in the Right Place at the Right Time

The Fracture Clinic standard referral form is going into the Ortho OR packages. The reason for the change is to ensure there is enough lead time for the fracture clinic to be able to provide inpatients, who will be having surgery, an appointment prior to them leaving hospital. This represents a substantial improvement in care coordination, and prevents patient confusion and phone tag.

As a secondary benefit this may also ensure physicians have time to write their x-ray orders which will prevent more delay in the fracture clinic.

MET Campus 1995 Lens Ave, Windsor, ON N8W 1L9 Phone: (519)-254-5577 Ext.52439 Fax: (519)-971-9080	OUELLETTE Campus 1030 Ouellette Ave., Windsor, ON N9A 1E1 Phone: (519)-973-4411 Ext.32408 Fax: (519)-255-2212	
WINDSOR REGIONAL HOSPITAL Fracture Clinic Referral Form		
MET 7N         8N         ADS         Paeds Inpt         ED           OUE         6E         6W         ADS         ED            Community         LDMH ED		Patient Name           Date of Birth
		Health Card # Patient Phone#
On Call 🗌 Ortho Physician	Post op 🗌	Follow up Injection

### Standard Unit Rolls Out to the Medicine Programs!

The SOP Surgical In-Patient Standardized Unit project will be transforming to become the Medical and Surgical In-Patient Standardized Unit project. As the team wraps up the priority objectives in the Surgical In-Patient Units, the team will evolve and continue spreading change to the Medicine Unit areas. Medicine will be identifying key front-line team members as project leads and collaborating with the Surgical In-Patient project team over the next few weeks to learn from their experience and successes over the past year!

## Alumni Day Celebration!



Last week we informed you about the upcoming Alumni Celebration Day taking place at the Ouellette Campus on April 8<sup>th</sup>. While a majority of this event is a project management course refresher for Wave 1 Project Team members, there is a one hour celebration open to all WRH employees in the Ouellette SOP Office at 1pm. The celebration will kick off with report outs from current SOP projects, followed by a graduation ceremony for Alumni projects, words from David Musyj, and will finish with cake for all attendees. We look forward to seeing you there!

Have a great weekend!!

The SOP Team Future@wrh.on.ca