



Hello Everyone:

With April and Easter around the corner we want to focus our update this week on our continued planning for the rollout of the Wave 2 SOP projects. The final group of Project Leads will be completing their SOP training next week. We are also introducing the current project leads to the next wave of leads. Those who started with us last year have come a long way since the start of this project. We hope they will share their knowledge of process improvement, their experiences with SOP and act as mentors along the journey to the new project leads.

We are hearing about a lot of curiosity and interest in the next Wave of projects. As always we invite you to stop into the SOP Offices at either campus to chat with us and learn how you too can get involved.

VALEDICTORY HUDDLE

Finally, we want to remind everyone to join us for a Valedictory Huddle on April 10th. At 11:00 am we will be focusing on the work of the Cath Lab and OR Booking in the Ouellette SOP Office, and at 1:00 pm we will be focusing on Med/Fluid Incidents and MRI Scheduling at the Met SOP Office. This is a celebration with the Project Teams and our patients who have participated in the SOP journey. All are welcome as we discuss our progress to date as well as lessons learned along the way and highlight some stories. Refreshments will be served. Hope to see you there!

Please note that April 3rd, Good Friday, is a holiday and we will not be holding our regularly scheduled huddles next week.

Happy Friday from the SOP Team!

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