

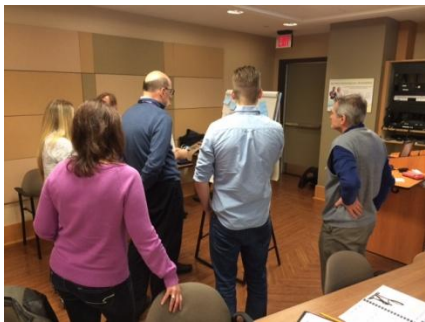
SOP UPDATES

Standardization & Optimization Process

March 6, 2015

Hello Everyone:

Bring on the spring! Today (Friday) we are adding a bit of warmth to our regularly scheduled weekly huddles by giving them a “Spring Fling” theme. We encourage everyone to join us at 11 am and/or 1 pm in the SOP offices at both campuses. Come on out, hear the latest updates on our current projects and enjoy some spring themed treats.



This celebration comes at the perfect time as we need to take a step back and applaud the perseverance of the teams. We’ve had some great successes lately, but not everything we try is successful right away. Process improvement is not as simple as flipping a switch. As we work through the Plan, Do, Study, Act cycles, sometimes we find the changes do not achieve the results we were hoping for. That is normal, but it can be frustrating. Thank you to all involved for your continued support and hard work as we move through the cycle.



The SOP team hosted its first round of newly developed training this past week. The attendees had a lot of fun learning about Lean and Quality Improvement – especially during interactive exercises that allowed them to immediately apply their learnings. The team is looking forward to hosting a second round of training next week.

Looking forward to seeing you at the huddles later today!

The SOP Team
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