



Patient Flow Teams – Bigger and Better!

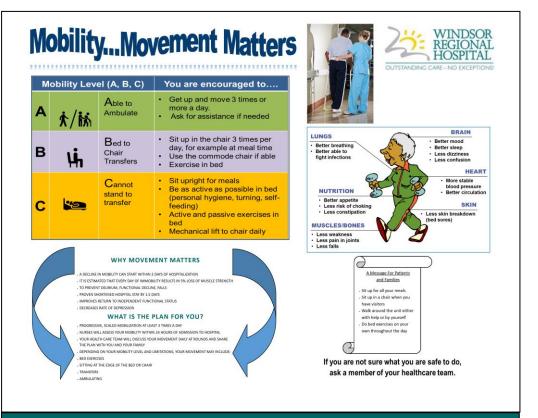
For the last 6 months, the patient flow team has been working across 10 individual subgroups, each focusing on a patient outcome measure. During this time, each team has been able to make impressive gains. Moving forward, the teams are combining their knowledge and resources with WRH <u>corporate indicator</u> teams in order to dig even deeper into opportunities for improvement.

The patient flow subgroups are now divided by: Corporate Discharge, Weekend Discharge, Emergency Department Length of Stay, and Assessment Bays.

SOP will continue to work with these teams to further improve processes. These larger interdisciplinary teams are now refocused and looking forward to making even greater improvements for our Medicine patients. Stay tuned!

Standardized Units making Movement Matter!

Over the past few weeks, two Medicine units (4 North and 5 CTU) have been receiving the education for the Mobility Bundle planned for Standardized Units. This Mobility Bundle comprises of leading practices to keep patients active and moving to the best of their ability to prevent deconditioning and weakness. Through this PDSA (Plan-Do-Study-Act) cycle, the multidisciplinary Mobility Team collaborates with frontline staff to determine how best to adopt and adapt theory into everyday practice. Thanks to both units for your ongoing participation and feedback!



"Movement Matters" posters on 4 North and 5 CTU engage patients and their families to know why it's important to mobilize!





Friday, May 11, 2018

Welcoming Natasha Back!

Natasha returns from KM&T

This week we have had Natasha re-join the SOP Team. Natasha is from KM&T and was working with SOP a year and a half ago leading the Standardized Unit project during the Med/Surg roll out. Natasha left to support a U.K. wide KM&T project with the NHS in General Practice. She is happy to be back local and close to home where she will eagerly support Patient Flow as we continue to move forward with the roll out.

If you haven't already, you will see her across both campuses over the next 12 months! Welcome back to WRH.



Have a great weekend!

The SOP Team

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