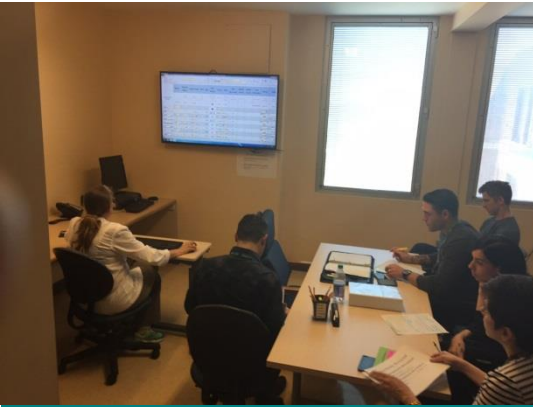


Friday, May 20, 2016



Staff on 4N hold Care Rounds using their new electronic Care Round Board.

Reducing Time in Rounds – Spreading Change to 4N

On May 16th at Metropolitan Campus, 4N launched their Care Rounds with the electronic board. This will reduce the amount of time that front line staff is spending at Care Rounds, allowing more time to be spent providing direct patient care! We will continue working with 4N to decrease the time spent completing Care Rounds.

Improving Patient Flow in the Pre-Surgical Screening Clinic

The Pre-Surgical Screening (PSS) SOP Project Team is currently trialing the use of a patient navigator during Tuesdays and Thursdays [the clinic's busiest days]. The patient navigator's main purpose is to facilitate a smooth and seamless transition between clinic providers, thereby reducing the amount of time that patients and their family members have to spend at the clinic.

Have a great weekend!

The SOP Team

Future@wrh.on.ca



Sue Porto, one of the patient navigators in the PSS Clinic, helps to ensure that patients' transitions between clinic providers is quick and efficient.