

# SOP UPDATES

Standardization & Optimization Process

Friday May 29<sup>th</sup> 2015

Hello Everyone:

It's been a busy week! On Tuesday the Wave 2 Project Leads presented their Project Overview Documents (PODS) to the Executive Committee to provide them with some of the details of their project. Great job Wave 2 Project Leads!



Project Leads share their project overviews with WRH's Executive Committee

Another round of Wave 2 project mapping wrapped up yesterday. The OR Turn Around Times project mapped out the process of turning over the OR rooms between surgeries, at each of the campuses. They noted significant differences in the roles and responsibilities at the two sites and designed a streamlined Future State process that they will implement over the next several months.



How many steps does it take to get a patient in and out of OR? This map shows a few of them.

Finally, a few of you have asked about the amount of planning that goes into our mapping sessions. The answer is a lot! First a review of all available data is done to understand exactly where the largest areas of opportunity for improvement are. Members of the individual projects and SOP teams also observe and shadow at times, to make sure everyone has a good understanding of the high level processes. We look for a patient representative – someone who has experience as a patient in the identified areas - to participate in the mapping session.

SOP Coordinator Dayna Roberts preparing for a day of shadowing in the Met Campus Operating Room.



Have more questions for the SOP Team? Keep them coming to our e-mail or drop into either of the SOP offices.

Have a great weekend!

The SOP Team

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