

SOP UPDATES

Standardization & Optimization Process

November 13, 2015

Navigating the Way in Pre-Assessment

The process of pre-assessing a patient before a knee or hip replacement surgery involves many different disciplines – a patient can be seen by up to ten different providers! In order to simplify the visit for a patient, the Ouellette Campus Pre-Assessment Clinic adopted an idea from the Met Campus: a Patient Passport. This document informs the patient of the providers that need to be seen and keeps track of the steps in a patient's visit.



Marie Brocklebank – Pre-Assessment Clinic, Ouellette

A Place for Everything, Everything in its Place



Soiled Utility Supply Room – 8E, Ouellette

The Standardized Unit project team will be working with 8E at Ouellette to complete a 5S on the unit. A 5S is a workplace organization methodology that involves arranging spaces for an efficient, effective and safe work environment. The team will be focusing on storage areas, hallways and the communications desk on 8E. Work will commence on Tuesday, November 17th and wrap up Thursday, November 19th, 2015.

New Scheduling Grid Coming to the Fracture Clinic

A new scheduling grid has been developed to ensure patients flow through the fracture clinic with minimal waiting. Early testing begins November 18th at the Ouellette campus. This change is designed to improve the patient experience of care.

Have a great weekend!!

The SOP Team

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