

November 6, 2015

8W End of Shift Check Trial Results

The Med Fluids Team has reached the one month milestone for the End of Shift Check trial on 8 West at Ouellette. SOP team members and front line staff have worked together over the past month to implement an end of shift check process to reduce the risk for and incidence of missed orders.

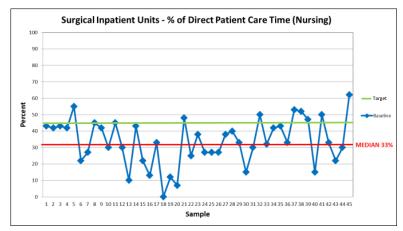
The goal of the trial is to have end of shift checks completed and documented 100% of the time which we achieved during a random chart audit on October 30th. In addition, four "missed orders" were recently caught and recorded by nurses all of which had the potential to become an incident that could have caused harm to patients. Congratulations to the entire team on 8 West for your great work and commitment to the project. As the trial continues, the Med Fluid Team will identify the next unit to trial the end of shift check process.



Aldina Selkic (nurse on 8 west at Ouellette) references the "End of Shift Check" PDSA poster outlining the who, what, where, and when of the trial

The Outcome Measure Target is Set!

Standardized Unit Project Team members have worked diligently to complete 45 hours of Activity Follow Tracking in order to establish a baseline value for their outcome measure and to inform target setting. A breakdown of non-direct patient care activities was completed and coupled with project objectives (both underway and planned) to arrive at a target of 46% direct patient care time. The team will be working in collaboration with Surgical Inpatient Units to achieve the 13% improvement!

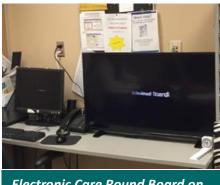


Electronic Care Round Board Testing Continues.....We Need Your Feedback

A Care Round Board is a communication tool for healthcare staff to review and plan patient care. Implementing a care round board with a similar layout across surgical and medicine inpatient units is an important step toward standardizing our units in preparation for the single-site hospital. The following units are involved in trialing care round boards:

8N (Metropolitan) – testing continues with the electronic board (daily rounds @ 8:40am)

6E (Ouellette) – currently testing an electronic board (daily rounds @ 8:15am)



Electronic Care Round Board on 6E at Ouellette

6W (Ouellette) – currently testing a whiteboard (daily rounds @ 9:15am)

The testing will continue until <u>November 17</u> and the project team is welcoming <u>ALL</u> staff to provide feedback.

Feedback boxes will be available at each "test" care round board for anonymous comments or feel free to send an email directly to:

- Rachel Twohey <u>Rachel.Twohey@KMandT.com</u>
- · Tara-Ann Glasgow <u>Tara-Ann.Glasgow@wrh.on.ca</u>

Have a great weekend!!

The SOP Team
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