

October 30, 2015

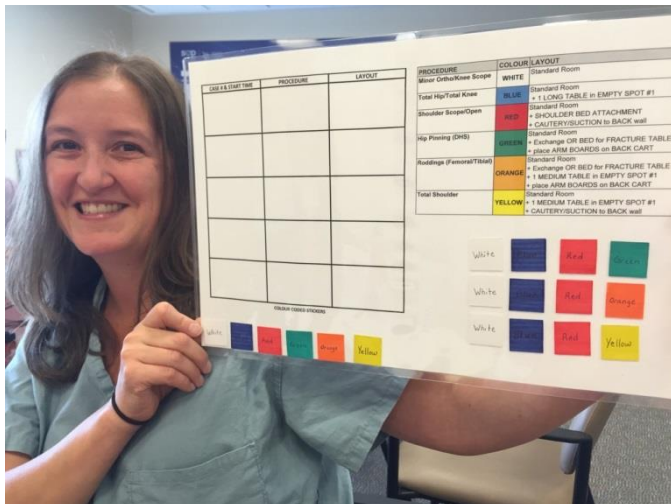
## *Working with simulation to test different approaches*

Last week, the Fracture Clinic team started developing different grids for the clinics based on multiple appointment types. This week's simulation was used to see how patients would flow through the clinic based on the grid. Simulation is another tool for testing and learning how different processes will work prior to actually making the changes. The team's next steps are to trial the grid in a clinic.



**Fracture Clinic Team members work with the support of SOP leads to conceptualize grid options**

## *Using visual management to inform Operating Room staff*



**OR Turnaround Time Project Lead Christine McDonough displays the new communication board**

In order to improve communication with the Environmental Services team, the OR Turnaround Time Team created a colour-coded communication board. The board displays each scheduled procedure for the day as well as the associated standard room layout for that specific procedure.

Making this information available and centrally located has helped eliminate the reliance on verbal communication among employees about upcoming cases. The feedback has been exclusively positive from all members of the surgical team. The next area of focus for the team is the nursing interview with the patient (in the bay area), with a goal of achieving a perfectly prepped patient, 100% of the time.

Have a great weekend!!

The SOP Team

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