

Friday, September 16, 2016

5S Completed on Units 7E and 7W (Ouellette Campus)

On September 8, 2016, a team of front-line nurses from 7E and 7W who were eager and integral to the process, completed a 5S event. A 5S event involves improving the work flow of the unit through reorganizing the physical workspace by <u>Sorting</u>, <u>Setting</u>, <u>Shining</u>, <u>Standardizing</u> and finally <u>Sustaining</u> the changes that were made.

To ensure that time was well spent during the 5S, the team held a walkthrough on the unit to create a plan for areas identified as needing improvement. These spaces included, but were not limited to, decentralized nursing workstations, supply rooms, and equipment storage areas. By creating a more organized unit, this will allow the nursing staff more time to provide direct care to their patients.

The team would like to thank Kristi Cecile (*covering* Operations Manager), Charlene Ladouceur (Clinical Practice Manager) and Jennifer Shepley (Clinical Practice Manager, 2N) for their support. This event would not have been as successful without the help and collaboration of front-line staff and management!



Pre-Surgical Screening (PSS): Improving Care for Knee Replacement Patients



The Pre-Surgical Screening Team is working to ensure that all knee replacement patients at the PSS Clinic (OUEL) are seen by an OT prior to their scheduled surgery.

Starting September 15, 2016, in addition to seeing a Physiotherapist, knee replacement patients at Ouellette Campus will be assessed by an Occupational Therapist (OT) prior to their scheduled surgery. Results from patient feedback surveys often indicate that patients are worried about their surgery and are not sure what to expect.

By seeing an OT during their PSS clinic visit, patients will receive answers to their questions sooner and will learn ways to move safely to avoid jeopardizing their recovery. With more time available to make arrangements for necessary equipment and/or home modifications, there is an increased likelihood that everything will be in place by the time the patient returns home.

Welcoming a New Cohort of MBA Candidates

Starting this week, there will be some new faces in the SOP Offices. The SOP Team is pleased to introduce this year's Master of Business Administration (MBA) Candidates; Al Yelle, Paige McParlan, and Dane Rife.

These students will be working in collaboration with the team to support the numerous SOP projects underway until the end of their school term in December. Given the opportunity, please introduce yourself and welcome them aboard!

Have a great weekend!

The SOP Team
Future@wrh.on.ca



The SOP Team welcomes this year's MBA Candidates (left to right): Al Yelle, Paige McParlan, and Dane Rife.