

September 18, 2015

## *What is a Performance Board?*

The ICU group designed and installed a performance board this week in both ICU units. These boards have 2 purposes.



Discussion around our prototype board. We are in the testing phase.

- The boards keep everyone on the unit aware of the project activities that are going on so we can get feedback and others involved.
- The boards keep everyone on the unit aware of how we are progressing with respect to our scorecard and other measurements.

It is all about communication, so please have a look at the boards and give us some feedback so that we can make it better suited to your needs.

## *Going Above and Beyond in our Clinics Project*

Lily Desamito, a unit clerk from 6E, took the initiative to recommend improvements to our redesigned referral form based on their experience in using it, and drafted a revision. The revised form builds on the work the of the project team, and further prevents incomplete forms. This is what testing is all about. Thanks Lily!

## *Rock and Roll Challenge*

During our huddle last week we had some rock stars in the house with Joshua and Jeffery laying down the gauntlet to the other groups.

We are hoping that all the groups will participate in the challenge.

Have a great weekend!!

The SOP Team

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