

SOP UPDATES

Standardization & Optimization Process

Friday, September 22nd, 2017

Getting things clean and in order for staff and patients on 3 North Mental Health

Take a look at the photos below from the 5S event held on Thursday, September 14.



BEFORE



AFTER



The facilities and housekeeping staff assisting with the 5S!



Welcome Anna Mullins, MBA Student to the SOP Team!

We are excited to welcome Anna Mullins, an MBA student from the University of Windsor to the WRH SOP Team. Anna has her undergraduate degree in Human Kinetics and is working towards her MBA with a concentration in Health Care Management.

She will be working with the SOP Team on various projects throughout the next few months. Anna is excited to gain more knowledge on process improvement in a hospital setting and to utilize her skills gained through her education and past experiences to assist WRH staff.

If you see Anna in the hallway, be sure to say “Hi”.

Have a great weekend!

The SOP Team

future@wrh.on.ca