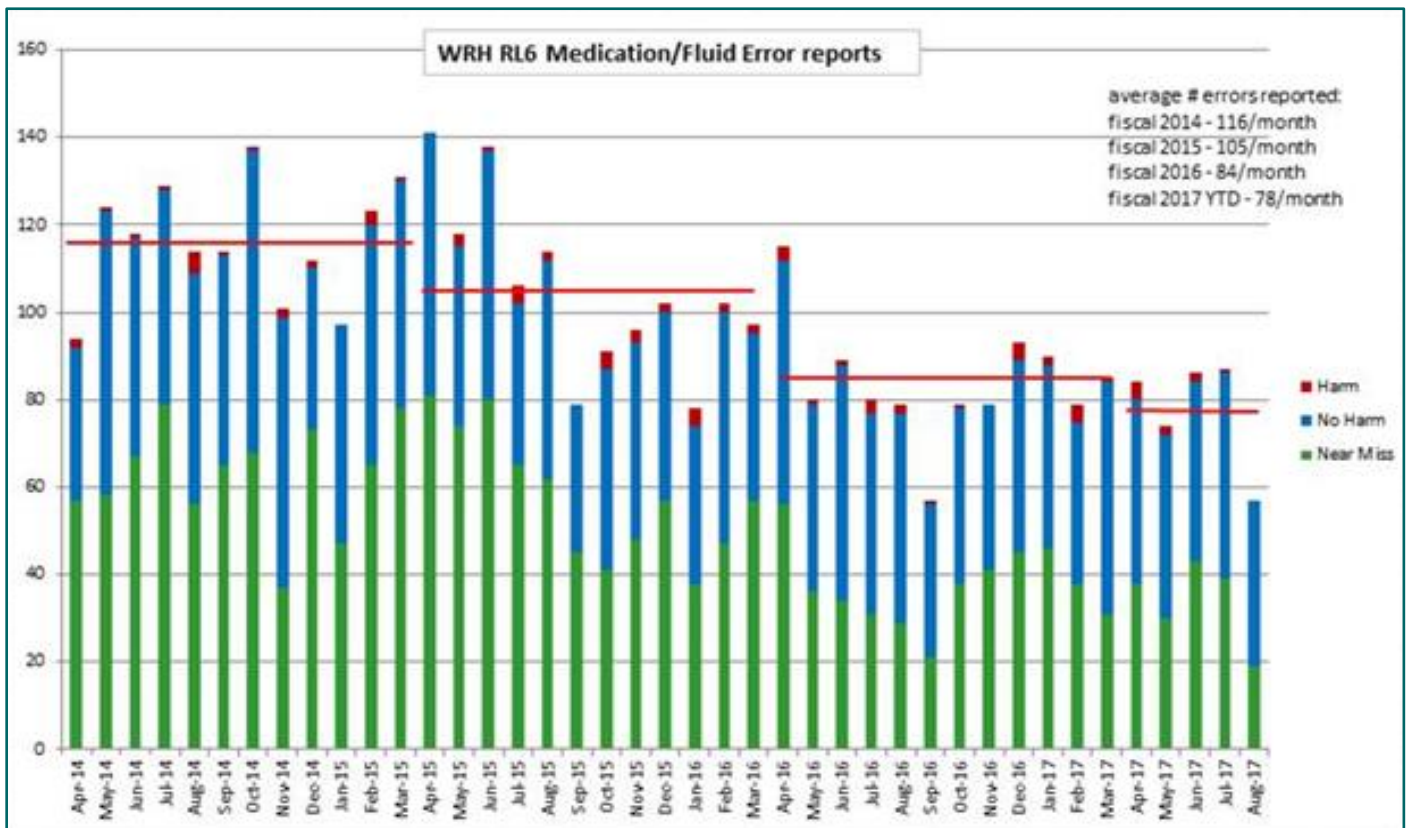


Friday, September 29th

Decreasing medication errors

Every patient expects their medication to be delivered safely and accurately every time. Any error can be critical to patient safety. On a weekly basis, the Medication and Fluid Incident team reviews medication errors and near misses for trends in the contributing factors to identify breakdowns in process. In keeping with the Standard Unit bundles, standard work for various processes in medication administration have been developed and posted to the [WRH Intranet](#).

Patient safety is improving because of the implementation of various initiatives identified during this work. This includes expansion of Pharmacy Department hours, end-of-shift checks, and educating staff around 6 key steps to safe medication administration. These actions as well as greater awareness have contributed to a reduction of errors reported that involve override removals, medication omissions, wrong patient, and wrong medication administration.



The average medication errors per month (red line above) continues to decrease across Windsor Regional.

Getting things clean and in order for staff and patients at Ouellette ED

Take a look at the photos below from the 5S event held on Tuesday and Wednesday this week!



Have a great weekend!

The SOP Team

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